Appendix B : Safe & Secure   Performance Measures 2015/16 (1 October – 31 December 2015)

Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 3 2015/16	Actual Quarter 3 2015/16	Quarter Status	Annual Target 2015/16	Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of homes vacant for more than six months.	285	N/a	219	Green	<344	Green	There are 219 empties over six months and 102 over two years. A list by address was sent to Matt Holford by Elaine Woolley, as requested, for the exercise he is to carry out on reducing the numbers as part of the Council's strategy.
	SM 02 - Gross number of affordable homes delivered **(Proxy Measure).**	62	N/a	N/a	Proxy	N/a	Proxy	33 Council new build units are on track to be delivered in quarter four.
	SM 03 - Average time (in working days) taken to re-let Council homes.	17.1 days	<21 days	17.3 days	Green	<21 days	Green	
	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Labour Organisation.	99%	95%	Not available	Amber	95%	Green	Administration issues with Orchard system. Figures to be reported back next month.

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Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 3 2015/16	Actual Quarter 3 2015/16	Quarter Status	Annual Target 2015/16	Status	Comments/ Remedial Action
	SM 05 - Number of homeless presentations **(Proxy measure).**	134	N/a	36	Proxy	N/a	Proxy	
	SM 06 Average length of stay (in weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation **(Proxy measure).**	3.96 weeks	< 8 weeks	1.3 weeks (148/16/7)	Green	< 8 weeks	Green	
	SM 07 - Number of new completed applications to join the Housing Register. **(Proxy Measure).**	583	N/a	127	Proxy	N/a	Proxy	
	SM 08 - Number of households on the housing register **(Proxy measure).**	1,046	N/a	1,023	Proxy	N/a	Proxy	

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Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 3 2015/16	Actual Quarter 3 2015/16	Quarter Status	Annual Target 2015/16	Status	Comments/ Remedial Action
SO 2 - 'Safer' Communities	SM 09 - Effectiveness of local authority actions to reduce incidents of fly tipping.	Grade 1 (very effective)	Grade 1 very effective	Not Effective (Grade 3)	Red	Grade 1 (very effective)	Red	Fly tipping has increased by 38% compared to the equivalent period last year. In response, we have taken three successful prosecutions since June. Our Wardens are prioritising investigations where they find leads, have increased the deployment of surveillance cameras in hot-spots and used press and social media to encourage householders not to give 'man in van' waste operators any trade unless they can prove they are legitimate.
	SM 10 - Reduction in the number of Anti Social Behaviour (ASB) calls to service.	2,893	722	646	Green	2,888	Green	

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Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 3 2015/16	Actual Quarter 3 2015/16	Quarter Status	Annual Target 2015/16	Status	Comments/ Remedial Action
	SM 11 - Reduction in the number of domestic Burglaries per 1,000 population.	3.69	0.92	1.41	Red	3.68	Red	Targeted work is being done in hotspot areas (Swadlincote, Newhall and Church Gresley) to leaflet drop homes promoting Safer Neighbourhoods Scheme and how to protect your property.
	SM 12 – Reduction in the number of incidents of vehicle thefts (theft of and theft from vehicles) per 1,000 population.	4.01	1.00	0.93	Green	4.00	Green	
	SM 13 – Reduction in the number of incidents of Criminal Damage per 1000 population.	6.16	1.54	1.32	Green	6.16	Green	
	SM 14 - Increase the proportion of premises that meet the Food Rating Scheme of five stars.	76.1	>75%	76.7% (451 of 588)	Green	>75%	Green	

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Outcome	Measure	Actual / Out turn 2014/15	Target Quarter 3 2015/16	Actual Quarter 3 2015/16	Quarter Status	Annual Target 2015/16	Status	Comments/ Remedial Action
	SM 15 - Reduce the proportion of premises that meet the Food Rating Scheme of 0 to 2 Stars.	4.1%	<5%	4.1% (24 of 584)	Green	<5%	Green	
	SM 16 - Improved street and environmental cleanliness in terms of litter, detritus, dog fouling and weeds to above grade C as defined in the Codes of Practice for Litter and Refuse.	95%	95%	97%	Green	95%	Green	
	SM17 –% of environmental disputes improved based on customer feedback.	>75%	>75%	75% (142 of 189	Green	>75%	Green	