

ETWALL LEISURE CENTRE JOINT MANAGEMENT COMMITTEE

20th April 2015

PRESENT:-

Representatives of South Derbyshire District Council

Conservative Group

Councillor J Lemmon (Vice-Chair) and Councillor Mrs Plenderleith (substitute for Councillor Bale)

Labour Group

Councillor D Shepherd

Officers

S Batchelor (Director of Community & Planning Services), M Roseburgh (Cultural Services Manager) and C Tyler (Democratic Services Officer)

Representatives of Etwall John Port School

Governors

B Whyman MBE (Chair), P Downs and C Harrison

Officers

G Golding

Representatives of Derbyshire County Council

Councillor Mrs K Lauro

Representatives of Active Nation

D Johns, S Ricketts and J Dobson

EL/21 **APOLOGIES**

Apologies were received on behalf of Councillor Bale.

EL/22 **LONG SERVING MEMBERS**

Mr Whyman and Councillor Lemmon spoke of the late Councillor Bale's long service and contributions to the community as a Member, with a minute's silence observed in his memory.

Mr Whyman also recognised Councillor Lemmon's equally long service as a Member, this being his last Etwall Joint Management Committee meeting and was presented with a commemorative glass plaque by the Director of Community and Planning in recognition of his achievements in that office.

Councillor Lauro joined the meeting at 5.15pm

EL/23 **MINUTES**

The Open Minutes of the Meeting held on 12th January 2015 were noted and approved as a true record and signed by the Chairman.

EL/24 **DECLARATIONS OF INTEREST**

The Committee was informed that no declarations of interest from its members had been received for this meeting.

EL/25 **ACTIVE NATION – YEAR END REPORT**

Mr Whyman initially referred to a letter of complaint relating to various issues at the Etwall Leisure Centre. Mr David Johns (Active Nation Contracts Manager) comprehensively outlined the action taken as a result, cumulating in a visit to the complainant to resolve all matters.

Mr Johns confirmed the recent management changes within Active Nation, with the departures of Mr John Oxley (Managing Director) and Mr Steve Smith (Deputy Contracts Manager), as well as his own in the imminent future. Mr Simon Ricketts and Mr James Dobson were introduced as the new Contracts Manager and Deputy Contracts Manager respectively.

Mr Johns presented Active Nation's Year End Report, making particular reference to;

- Staffing, currently standing at 51.
- The current refurbishment programme at Etwall, with Phase 1 (new indoor cycling studio, group exercise studio and reception) underway and due to complete by 11th May 2015. Phase 2 (extended gym, new staff room and flooring) scheduled to commence from that date and complete by 6th July 2015.
- The continuation in turnover growth, up from £760k in 2011/12 to £949k in 2014/15 (subject to audit).
- 'Supporter' trends, down 30 year on year to 1,470, with 2,600 targeted for 2015/16.
- Swimming lessons, up 63 year on year to 1,069, with 1,200 targeted for 2015/16.
- The QUEST Plus assessment carried out in January, leading to a 'Good' result, with 'Excellent' achieved in three areas, namely Dual Use, Marketing, Research & Communications and Financial Management & Performance.
- The improved website usage, up from 29,753 visits in 2013 to 38,162 in 2014, with increased numbers recorded thus far in 2015.
- The 2014/15 Comments/Complaints/Compliments figures, 66, 9 and 22 respectively.
- Total attendance trends, increasing through 2013/14 and 2014/15 to now average in the region of 30,000 visitors per month.
- The implementation of a new point of sale system, now being bedded in.

RESOLVED:-

The Committee considered and accepted the points made in the presentation.

The meeting terminated at 5.50pm

Mr B WHYMAN MBE

CHAIRMAN