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**REPORT TO:** FINANCE & MANAGEMENT

**AGENDA ITEM:** 12

**DATE OF MEETING:** 30<sup>th</sup> AUGUST 2001

**CATEGORY:**  
DELEGATED/

**REPORT FROM:** CHIEF FINANCE OFFICER

**MEMBERS' CONTACT POINT:** LESLEY WAIN (5703)

**DOC:**

**SUBJECT:** IMPLEMENTING ELECTRONIC GOVERNMENT IN SOUTH DERBYSHIRE DISTRICT COUNCIL

**REF:**

**WARD(S) AFFECTED:** ALL

**TERMS OF REFERENCE:**

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### 1. Recommendations

Members are asked to:-

- Approve the Council IEG Statement set out at Appendix A.
- Confirm the appointment of Councillor Ken Harrington, Vice Chair of the Corporate Services Scrutiny Committee as the Council's member e-champion.

### 2. Purpose of Report

This report provides Members with the opportunity to consider and approve the draft IEG (Implementing Electronic Government) statement for South Derbyshire District Council, prepared by officers and submitted to the DTLR on July 31<sup>st</sup> 2001. Confirmation of the Members E-champion is also sought, prior to the final version of the IEG being submitted in late August 2001.

### 3. Executive Summary

- 3.1 The Government's stated objective is that all Government Services including local government should be able to deliver 100% of their services electronically by 2005.
- 3.2 In pursuing this objective, the Government has required every local authority across England to submit an Implementing Electronic Government (IEG) Statement setting out how it intends to achieve the above target by 2005.
- 3.3 Our IEG statement, produced within the guidelines from the DTLR, sets out:-
- The challenge for the Authority
  - Our vision for a modernised service delivery
  - Our present situation
  - The transition processes required to meet the Governments targets of electronic service delivery by 2005

- Estimates of the funding and resources required to achieve it

- 3.4 When considering this statement it is important to be aware that the IEG Statement is not simply focussed on finding new and better ways of making use of emerging technology.
- 3.5 The statement is much more about how we can change the way we deliver services to respond to changing needs amongst our customers. For example, increasing numbers of our customers who prefer to access council services electronically either by telephone or by computer. They also want to access our services outside the core hours that the offices are open.
- 3.6 Another key strand of the document is how we work in partnership with other Councils and providers to deliver electronic services. Authorities are encouraged to demonstrate partnership working as a means of gaining funding for implementing new e-government initiatives.

#### **4. Financial Implications**

To an extent the IEG statement is a bidding document. Many of the initiatives within the statement would not be possible without extra Government Support.

#### **5. Conclusions**

The IEG statement is not a document about technology. It is about change management, continuous improvement and business transformation for the whole organisation with technology supporting the objectives.

It is essential that both members and officers take responsibility for developing the IEG statement and understand that it is about transforming the way we deliver services, providing more joined-up services, more efficiently and with greater focus on the needs of our customers.

#### **6. Background Papers**

IEG statement version 1.5 attached.