
REPORT TO:	Environment & Development Services Committee	AGENDA ITEM:
DATE OF MEETING:	28th August 2008	CATEGORY: DELEGATED
REPORT FROM:	Director of Community Services	OPEN
MEMBERS' CONTACT POINT:	John Porter (5780)	DOC:
SUBJECT:	Performance Management Report (1st April 2008 – 30th June 2008)	REF:
WARD (S) AFFECTED:	All	TERMS OF REFERENCE:

1.0 Recommendations

1.1 That Members:

- (a) Note this Committee's key achievements and performance for the quarter ending 30th June 2008.
- (b) Review where performance has failed to achieve the specified target and consider the adequacy of responses.

2.0 Purpose of Report

- 2.1 To report details of performance for the quarter ending 30th June 2008, in relation to the current four key strands of the Council's Performance Management Framework for 2007/2008
- 2.2 Full details can be found in the respective appendices as outlined below, which are attached to this report:
 - o Corporate Plan – Appendix A
 - o Community Strategy Action Plan – Appendix B
 - o National Indicator Set Performance Indicators – Appendix C
 - o Local Performance Indicators – Appendix D
 - o Service Level Key Tasks – Appendix – E

3.0 Detail

Key Achievements during the quarter ending 30th June 2008

- 3.1 The high level of performance and improvements detailed in this report has delivered a range of outcomes for local communities.
- 3.2 The key achievements during the first quarter for each of the key strands of the Council's Performance Management Framework are now itemised in turn, below:

Corporate Plan

Theme 1: Safer and Healthier Communities

- √ Work on the Carbon Reduction Plan is in progress. Many energy saving measures have now installed in council owned property.

Theme 2: You at the Centre

- √ Integrated waste collection service has now been implemented across the District.

Theme 4: Prosperity for All

- √ Steps to actively encourage private sector economic inward investment in the District are taking place. As a result, an Inward investment folder has been designed and printed. Funding has been secured from DDEP for Invest South Derbyshire project, in order to create a new post.

Theme 5: Rural South Derbyshire

- √ We are continuing to involve communities in the development of our key plans & strategies. Appropriate consultation in line with a revised LDS is to be undertaken
- √ Membership on SEDLAP steering group has been established
- √ A joint JESMIP emergency planning exercise involving the parish councils has taken place (22 April 2008)

Theme 6: Stronger in the Region

- √ Dialogue with East Midlands Airport is ongoing with regards to minimising the environmental impact of the Airport on our communities

Community Strategy Action Plan

Theme 1: Sustainable Development

- √ A feasibility study to explore the potential for the provision of new business space at Rosliston Forestry Centre has been completed.

Theme 2: Vibrant Communities

- √ We are progressing the Environment Agency's scheme to minimise the risk of surface water flooding to vulnerable people and property. The Environment Agency will also be undertaking a series of presentations to the Parish Councils during the summer.
- √ A Biodiversity Management Statement produced for Swadlincote Woodlands and 1.3ha of land at Midway Fishponds is now being positively managed for Biodiversity

- √ 4 environmental education events to promote environmental awareness and community cohesion have been held
- √ The Citizens Panel has been used to recruit Environment Forum members. A local environmental group (Findern Footpaths) is also supporting the Forum development

Performance to the 30th June 2008

3.3 Summary details of actual/ out turn performance against targets set in relation to the current four components of the Council's Performance Framework will now be provided.

Corporate Plan

3.4 There are a total of 58 Corporate Plan targets / actions. This Committee is responsible for 16 targets / actions. The quarterly performance for this Committee is shown in Table 1 below.

Table 1: Corporate Plan –performance against targets (as at 30th June 2008)

Theme	'Achieved' / 'On Target'	'At Risk'	'Probable Failure'	Total
1: Safer & Healthier Communities	3 (100.0%)			3 (100.0%)
2: You at the Centre	2 (50.0%)		2 (50.0%)	4 (100.0%)
3: High Quality Services				
4: Prosperity for All	3 (100.0%)			3 (100.0%)
5: Rural South Derbyshire	2 (100.0%)			2 (100.0%)
6: Stronger in the Region	4 (100.0%)			4 (100.0%)
Total for this Committee	14 (87.5%)	0 (0.0%)	2 (12.5%)	16 (100.0%)
Total for the Council	53 (91.4%)	2 (3.4%)	3 (5.2%)	58 (100.0%)

3.5 Table 1 reveals that 14 (87.5%) actions / targets have been achieved and or 'on target'.

3.6 Table 2 below, lists those actions that are 'at risk' and or 'probable failure.' Members are now requested to review this position and assess whether they consider the proposed remedial measures are satisfactory at this stage.

Table 2: Corporate Plan – targets ‘at risk’ and ‘probable failure’ (as at 30th June 2008)

Ref No.	Action	Target for 2008 / 09	Achievements to 30 th June 2008	Reasons and proposed action(s)
Targets ‘probable failure’ (Red)				
Theme 2: You at the Centre				
2.4	Promote further tree planting within the National Forest and improve the quality of the built environment	Action Plan prepared to promote tree planting. Building for Life Standards adopted by Council		Urban Designer resigned/ Agreement to fill post - new title Design Excellence Officer post unlikely to be filled until end of year.
2.5	Environmental Improvements to Swadlincote Town Centre	Improvements to premises and environment of Ernest Hall Way completed	External funding bid submitted for Ernest Hall Way	Funding would extend project to 2009/10

Community Strategy

- 3.7 The Council has responsibility or joint responsibility for 37 of the 71 actions within the Community Strategy Action Plan, which is divided into four themes.
- 3.8 This Committee is responsible for 12 of these actions within the ‘sustainable development’ and ‘vibrant communities’ themes.
- 3.9 Table 3 below shows that all the 12 actions (100.0%) have been ‘achieved’ and /or ‘on target.’

Table 3: Community Strategy Action Plan – performance against targets (as at 30th June 2008)

Theme	‘Achieved’ / ‘On Target’	‘At Risk’	‘Probable Failure’	Total
Sustainable Development	3 (100.0%)			3 (100.0%)
Vibrant Communities	9 (100.0%)			9 (100.0%)
Safer Communities				
Healthier Communities				
Total for this Committee	12 (100.0%)			12 (100.0%)
Total for the Council	37 (100.0%)			37 (100.0%)

National Indicator Set – Performance Indicators

- 3.10 In April 2008, the existing Best Value Performance Indicators were replaced by a set of 198 National Performance indicators. Approximately, 64 PIs will be reported at the district level, of which 29 PIs will be collected by the Council from its own data

sources (others will come from other external data sources, such as Defra, ONS etc.) In addition a further 20 'Place survey' indicators will be collected every 2 years and these will measure residents satisfaction with the Council, community, their health and with anti-social behaviour.

- 3.11 Details regarding collection and reporting arrangements for the majority of these new performance indicators have not yet been clarified. Therefore, it is not possible to make any informed assessment at this stage.

Local Performance Indicators

- 3.12 This Committee is responsible for 13 Local Performance Indicators (LPIs) of which 1 is an ex-Best Value Performance Indicator (BVPI). Although BVPIs are no longer reported to the Audit Commission, it has been as a LPI for service delivery purposes.
- 3.13 Table 4 below shows a summary of performance against targets within each of the Corporate Plan themes. 12 (92.3%) of this Committee's targets have been achieved or 'on target'.

Table 4: Local Performance Targets – performance against targets (as at 30th June 2008)

Theme	'Achieved' / 'On Target'	'At Risk'	'Probable Failure'	Total
1: Safer & Healthier Communities	1 (100.0%)			1 (100.0%)
2: You at the Centre	6 (100.0%)			6 (100.0%)
3: High Quality Services	1 (100.0%)			1 (100.0%)
4: Prosperity for All				
5: Rural South Derbyshire				
6: Stronger in the Region	4 (80.0%)		1 (20.0%)	5 (100.0%)
Total for this Committee	12 (92.3%)	0	1 (7.7%)	13 (100.0%)
Total for the Council	137 (89.6%)	10 (6.5%)	6 (3.9%)	153 (100.0%)

- 3.14 Table 5 below, lists those LPI targets that are 'at risk' and or 'probable failure' Members are now requested to review this position and assess whether they consider the proposed remedial measures are satisfactory at this stage.

Table 5: Local Performance Indicators - targets 'at risk' and 'probable failure' (as at 30th June 2008)

Ref. No.	Description	Service	Target 2008/09	Position as at 30 th June 2008	Comments and any proposed actions
Local Performance Indicators – targets 'probable failure' (red)					
PS 2	Development Control Charter: % permitted Development enquiries answered within 10 working days	Planning	75%	48%	Final stage of the re-engineering process yet to be implemented

Service Level Key Tasks

- 3.15 These targets are specific to service areas and have been set to assist Heads of Service monitor their operational performance.
- 3.16 Table 6 below provides a summary position of all service level targets by Corporate Plan theme. 12 (100.0%) of these targets have been 'achieved' / 'on target' for completion.

Table 6: Service Level Key Tasks - targets 'at risk' and 'probable failure' (as at 30th June 2008)

Theme	'Achieved' / 'On Target'	'At Risk'	'Probable Failure'	Total
1: Safer & Healthier Communities	3 (100.0%)			3 (100.0%)
2: You at the Centre	9 (100.0%)			9 (100.0%)
3: High Quality Services				
4: Prosperity for All				
5: Rural South Derbyshire				
6: Stronger in the Region				0
Total for this Committee	12 (100.0%)	0	0	12 (100.0%)
Total for the Council	89 (97.8%)	1 (2.2%)	0	91 (100.0%)

4.0 Financial Implications

- 4.1 There are no specific financial implications relating to this report. The need to continually improve whilst delivering the ambitions of the new *Corporate Plan* will require a sustained efficiency programme, including the shifting of resources to the priority areas.

5.0 Corporate Implications

- 5.1 The Council aspires to be an “excellent” Council in order to deliver the service expectations of our communities. This performance report evidences an improvement in how we are meeting those demands and expectations.

6.0 Conclusions

- 6.1 A high level of performance and improvements has delivered a range of outcomes for local communities.
- 6.2 This performance report evidences that significant improvement in how the Council is meeting demands and expectations.

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1 ST QUARTER – 30 TH JUNE 2008						
Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME 1: SAFER AND HEALTHIER COMMUNITIES						
Priority: Combating climate change						
1.17	Promote better environmental performance by the Business Navigator project with 10 businesses taking part	To reduce waste and emissions (The impact will be measurable but the scale will depend on the businesses participating)	Leisure & Com. Dev	Work in progress	Green	
1.18	Adopt a Comprehensive Climate Change Strategy to drive down the Council's CO2 footprint. Reduce the Carbon Footprint of Council owned property	a) Strategy adopted and a Carbon Reduction Plan in place b) Reduce the Carbon Footprint of Council-owned property by 2.5% c) Achieve EMAS accreditation:	Env. Services	a) Strategy adopted by all members of the Derbyshire Partnership Forum. Work on the Carbon Reduction Plan is in progress b) Many energy saving measures now installed c) On schedule	Green	
1.19	Do more to promote carbon neutral homes (in advance of changes in National policies/legislation)	Secure partner for showcase pilot project on former Council land in prominent location	Planning	Partner secured	Green	

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME 2: YOU AT THE CENTRE						
Priority: Reducing, reusing and recycling waste						
2.2	Provide an appealing easy to use and comprehensive system of recycling and composting	Combined recycling and composting rate of 38%	Env. Services	Integrated waste collection service now implemented across the District.	Green	
Priority: Improving the quality of the local environment						
2.3	Improve the cleanliness of the streets and public space	That less than 8% of streets surveyed have an unacceptable level of litter	Env. Services	Inspection regime takes place every 4 months. Results to be reported at the end of August.	Green	
2.4	Promote further tree planting within the National Forest and improve the quality of the built environment	Action Plan prepared to promote tree planting. Building for Life Standards adopted by Council	Planning Services		Red	Urban Designer resigned. Agreement has been reached to fill post - new title Design Excellence Officer post unlikely to be filled until end of year.

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
2.5	Environmental Improvements to Swadlincote Town Centre	Improvements to premises and environment of Ernest Hall Way completed	Planning Services	External funding bid submitted for Ernest Hall Way	Red	Funding would extend project to 2009/10
THEME 4: PROSPERITY FOR ALL						
Priority: Developing and expanding the local economy						
4.1	Actively encourage private sector economic inward investment in the District	Increased private sector inward capital investment in the District by 1%	Leisure & Com. Dev	Inward investment folder designed and printed. Funding secured from DDEP for Invest South Derbyshire project, creating new post.	Green	
4.2	Develop a package of short breaks around the canal, heritage and physical activities opportunities in the District	Visitor Tourism increased by 1%	Leisure & Com. Dev	Initial discussions held with partners in The National Forest and Derbyshire.	Green	
4.3	To open two new cabins and a Community Arena at Rosliston Forestry Centre	Increased visitor numbers/spend in the area by 1%	Leisure & Com. Dev	Cabins and arena are on schedule for completion in July	Green	

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME 5: RURAL SOUTH DERBYSHIRE						
Priority: Improving public transport						
5.3	Work with partners to enable rural areas to have good quality, affordable public transport	Establish partnership arrangements and continue to lobby	Planning Services	Membership on SEDLAP steering group established	Green	
Priority: Assistance with flooding issues						
5.7	Ensure that the Emergency Planning response to potential flooding in South Derbyshire is robust and tested	a) A Joint Emergency Planning Exercise undertaken. b) An Emergency Planning Exercise undertaken with parish councils	Director of Community Services	A joint JESMIP emergency planning exercise involving the parish councils has taken place (22 April 2008)	Green	

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME 6: STRONGER IN THE REGION						
Priority: Lobbying on issues affecting South Derbyshire						
6.1	Work with the East Midlands Airport to minimise the environmental impact of the Airport on our communities	Protocol for responding to NWLDC on consultations re planning applications relating to the EMA be established	Planning Services	Dialogue with airport ongoing	Green	
6.2	Respond to consultation on modifications to the Regional Spatial Strategy (RSS). Ensure that the impact of the approved Regional Plan on local communities is fully addressed in Council	Evidence of textual changes between the draft and final versions of the RSS relating to South Derbyshire	Planning Services	SoS's Modifications awaited	Green	
Priority: Having a 'fit for purpose' planning framework						
6.3	Produce a realistic project plan to deliver the framework	Relevant key tasks in the project plan completed	Planning Services	LDS to be revised following new Government Guidance	Green	

CORPORATE PLAN 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
Priority: Sharing in the success of the London Olympics						
6.4	To develop a Sponsorship Portfolio for local businesses to attract funding to support local talented athletes and development of volunteers	Increase the level of private sector sponsorship into sports performance and volunteering from £0 to £500 p.a	Leisure & Com. Dev	Draft entries produced and design agreed	Green	

COMMUNITY STRATEGY 2008/11 – MONITORING REPORT – 1 ST QUARTER – 30 TH JUNE 2008						
Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME GROUP 1: SUSTAINABLE DEVELOPMENT						
Priority: Attracting and supporting businesses which can support vulnerable people						
1.2	Produce promotional materials for use in attracting businesses and investment to the area	Materials produced	Leisure & Com Dev	Inward investment folder designed and printed. Funding secured from DDEP for Invest South Derbyshire project, creating new post.	Green	
Priority: Progressing projects which have an immediate impact on the local economy						
1.7	Explore the potential for the provision of new business space at Rosliston Forestry Centre	Feasibility study completed	Leisure & Com Dev	Feasibility study completed	Green	
1.9	Promote the continuing revival of Swadlincote town centre	Develop proposals for physical improvements	Planning Services	Further external funding being sought	Green	

COMMUNITY STRATEGY 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
THEME GROUP 2: VIBRANT COMMUNITIES						
Priority: Tackling Climate Change						
2.1	Develop a Climate Change Strategy linking to LAA priority. To include a systematic plan for carbon reduction and adaptation in readiness for climate change.	a) Climate Strategy adopted b) Set up 1 nr new Village Carbon Footprint Scheme	Env. Services	b) New project commenced in Overseal. Baseline carbon footprint for the village to be announced in September. Groundwork engaged to assist with the project.	Green	
2.2	Promote uptake of renewable energy e.g. Woodfuel installation	At least (1) feasibility study for installation of a wood fired boiler	Env. Services	A feasibility study has been produced by Groundwork	Green	
2.3	Minimise the risk of surface water flooding to vulnerable people and property	Establish (4) Parish Council Flood Warden Schemes	Director of Community services	Progressing the Environment Agency's scheme. They will also be undertaking presentations to the Parish Councils during the summer.	Green	

COMMUNITY STRATEGY 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
Priority: Improving Biodiversity						
2.5	Review management practices on key sites in line with Biodiversity guidelines.	a) Biodiversity management Statements produced for 2 sites b) 10 ha land managed positively for Biodiversity Baseline study of key sites undertaken c) 2 schools advised on improving grounds for Biodiversity	Leisure & Com. Dev.	a) Biodiversity Management Statement produced for Swadlincote Woodlands. b) 1.3ha land positively managed for Biodiversity (Midway Fishponds)	Green	

COMMUNITY STRATEGY 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
Priority: Increasing environmental awareness and community engagement						
2.6	Develop community initiatives to promote environmental awareness and community cohesion.	a) Develop 5 community initiatives b) Provide 20 public environmental education events /yr c) Link environmental education to 2 additional sites/year	Leisure & Com. Dev.	a) 4 environmental events (EEP) held. An additional site is now being used for environmental education	Green	
2.7	Encourage all LSP partners to undertake at least one waste minimisation action each year.	a) Deliver 50 new conservation volunteer work days/yr 2 sites improved b) 1x Community consultation held for every significant project c) Set up 2 pilot Forest Schools	Env. Services	a) 2 days conservation volunteer days completed at Midway Fishponds b) Community consultation held for Eureka Park refurbishment. & Sandholes.	Green	

COMMUNITY STRATEGY 2008/11 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
2.8	Environmental Forum sustained	a) 1x consultation exercise undertaken b) 2 x publicity activities to widen membership of Forum	Leisure & Com. Dev.	The Citizens Panel has been used to recruit forum members. A local environmental group (Findern Footpaths) is supporting the Forum development	Green	
Priority: Reducing, reusing and recycling waste						
2.9	Robust enforcement against fly tipping and litter combined with effective marketing of message	Less tipping and more effective enforcement	Env. Services	Work with Groundwork to promote participation has been scheduled for the autumn.	Green	
2.10	Improve recycling and composting within the district	To work in partnership to increase recycling in low participation areas	Env. Services	Proposals to be presented to the LSP Board	Green	

NATIONAL INDICATOR SET (NIS) PERFORMANCE INDICATORS - MONITORING REPORT - 1ST QUARTER - 30TH JUNE 2008

Ref No	Description	Policy Ctee	LAA Target Y/N	Polarity	Actual 2007 / 08	Target 2008 / 09	Position as at 30 June 2008	Assess - ment Against Target	Proposed Remedial Measures (for amber or red)
Theme 1: Safer & Healthier Communities									
Combating climate change									
NI 186	Per capita CO2 emissions in the LA area PSA 27	E & DS	Y			3.13	n/a	Amber	Guidance came out late, and targets set by GOEM . 9.4% reduction by 2011, so 3.13 p.a.
NI 188	Adapting to climate change PSA 27	E & DS	Y			n/a	n/a	Amber	Benchmarking standard has recently been published. Need to begin quickly in order to secure a result this year
Theme 2: You at the Centre									
Reducing , reusing and recycling waste									
NI 191	Residual household waste per head Defra DSO	E & DS			680	640	143	Green	
NI 192	Household waste recycled and composted Defra DSO	E & DS			36%	40%	49%	Green	
NI 193	Municipal waste land filled Defra DSO	E & DS	Y		64%	60%	51%	Green	
Improving the quality of the local environment									
NI 195a	Improved street and environmental cleanliness (levels of litter) Defra DSO	E & DS	Y		10%	8%	n/a	Green	Measured on a 4 monthly basis. Performance to be reported next quarter
NI 195b	Improved street and environmental cleanliness (levels of detritus) Defra DSO	E & DS	Y		36%	33%	n/a	Green	As above
NI 195c	Improved street and environmental cleanliness (levels of graffiti) Defra DSO	E & DS	Y		2%	2%	n/a	Green	As above
NI 195d	Improved street and environmental cleanliness (levels of fly posting) Defra DSO	E & DS	Y		2%	2%	n/a	Green	As above
NI 196	Improved street and environmental cleanliness – fly tipping Defra DSO	E & DS			Grade 1	Grade 1	n/a	Green	Measured by DEFRA- reported at the year end
NI 197	Improved local biodiversity – active management of local sites PSA 28	E & DS				n/a	n/a		Monitoring arrangements to be established
Increasing the number of people volunteering in the community									
NI 006	Participation in regular volunteering CO DSO	H & CS				n/a	n/a	Amber	No target set. No data available
Theme 6: Stronger in the Region									
Having a fit for purpose planning framework									
NI 157a	Processing of planning applications as measured against targets for 'major' , application types CLG DSO	E & DS		H	64.29%	69.00%	87.50%	Green	
NI 157b	Processing of planning applications as measured against targets for 'minor' application types CLG DSO	E & DS		H	78.64%	85.00%	78.90%	Amber	
NI 157c	Processing of planning applications as measured against targets for 'other' application types CLG DSO	E & DS		H	89.43%	91.00%	89.80%	Amber	
NI 159	Supply of ready to develop housing sites CLG DSO	E & DS		H		n/a	n/a	Amber	Annual data
NI 170	Previously developed land that has been vacant or derelict for more than 5 years CLG DSO	E & DS		H		n/a	n/a	Amber	Monitoring arrangements to be established

LOCAL PERFORMANCE INDICATORS - DIRECTION OF TRAVEL MONITORING REPORT - 1st QUARTER - 30th JUNE 2008

Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 June 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target	Comparison against All Authorities (England) 2006/07			Quartile Position	Proposed Remedial Measures (for amber or red)
										Worst	Middle	Best		
Theme 1: Safer & Healthier Communities														
Combating climate change														
ES 7	Tonnage of CO2 reductions arising from the above and related activities	E & DS	L		4,340.00	4,000.00	3424		Green					Annual collection of data
Theme 2: You at the Centre														
Reducing , reusing and recycling waste														
ES 9	Household waste and compost collections missed per 100,000 due	E & DS	L		26	23	23		Green					
ES 10	Kerbside recycling collections missed per 100,000 due	E & DS	L		13	11	5		Green					
ES 11	Complaints about household waste and composting service per 100,000 collections due	E & DS	L		32	30	28		Green					
ES 12	Complaints about kerbside recycling service per 100,000 collections due	E & DS	L		16	15	8		Green					
Improving the quality of the local environment														
ES 13	The average time to remove fly	E & DS	L		1	1			Green					
LDS 5	To make Tree Preservation Orders within 5 working days of receipt	E & DS	H		95%	100%	100%		Green					
LCD 33	No of over 16s who volunteer in sport and active recreation for at least one hour a week	H & CS	H		3,861	4,248	n/a		Green					Annual data

Ref No	Description	Policy Cttee	Polarity	Actual 2006 / 07	Actual 2007 / 08	Target 2008 / 09	Position as at 30 June 2008	Direction of Travel based on 07/08 Actual	Assess - ment Against Target	Comparison against All Authorities (England) 2006/07			Quartile Position	Proposed Remedial Measures (for amber or red)
										Worst	Middle	Best		
Theme 3: Higher Quality Services														
Better Value for Money														
BVPI 86	Cost of waste collection per household	E&DS	L	£51.17	£52.93	£52.93	n/a		Green	£55.81	£48.80	£42.04	n/a	Figure calculated at the year end
Theme 6: Stronger in the Region														
Having a fit for purpose planning framework														
LDS 10	% of draft S.106 Planning Agreements sent out to solicitors within 15 working days of receipt of proper detailed instructions.	E & DS	H		95%	100%	100%		Green					
PS 1	Development Control Charter: % application site visits within 15 working days	E & DS	H		67%	75%	78%		Green					
PS 2	Development Control Charter: % permitted Development enquiries answered within 10 working days	E & DS	H		48%	75%	48%		Red					Final stage of the process reengineering stage yet to be implemented
PS 3	Development Control Charter: % Decision Notices sent out within 2 working days	E & DS	H		98%	98%	100%		Green					
PS 4	Development Control Charter: % Complaints regarding breaches of control investigated within 15 working days	E & DS	H		95%	95%	99%		Green					

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assess- - ment Against Target	Reasons if Not "On Track"
THEME 1: SAFER AND HEALTHIER COMMUNITIES						
Priority: Providing Safer Neighbourhoods						
EH 3	Under take joint initiatives with N E Leicestershire and Airport Police to enforce compliance with SDDC Private Hire vehicles conditions at Nottingham East Midlands Airport and joint venture with Derbyshire Constabulary and Ministry of Transport in regard to vehicle compliance within SDDC area.		Env Services	Initiative undertaken June 2008 with NE Leicestershire at East Midlands Airport	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
EH 2	Pilot a cost effective scheme to combine screening for higher risk premises with a basic educational approach in relation to Food and Health and Safety (similar to HSE work place officers).	To enable more inspections to be undertaken, better targeting of resources and higher levels of educational support to small businesses.	Env Services	Pilot to commence in July 2008 Evaluation to be undertaken during the next monitoring period. For example, carrying out education based visits that will result in compliance ratings and determine success of the initiative	Green	
Priority: Combating climate change						
EH 12	Achieve Corporate accreditation to EMAS standard.		Env Services	On schedule to gain accreditation this year	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assess- - ment Against Target	Reasons if Not "On Track"
THEME 2: YOU AT THE CENTRE						
Priority: Reducing, reusing and recycling waste						
WU 1	Implement Waste Minimisation Plan.	Work with Derbyshire County Council and the Derbyshire Integrated Waste Management Group, and other interested parties, to promote waste awareness / education, re-usable nappies and home composting. Campaign via media to improve participation levels on existing recycling services	Env Services	Work progressing	Green	
WU 4	Extend recycling / composting in line with Derbyshire Waste Strategy. Extend "green box" and "in vessel" compost schemes to cover the whole district	3,000 remaining properties placed on the scheme	Env Services	Completed	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assess- - ment Against Target	Reasons if Not "On Track"
WU 5	Maintain a focus on reduction and minimisation of costs; Whole of Waste & Cleansing services to be subject to competitive tendering.	Pre qualification questionnaires evaluated	Env Services	Complete	Green	
WU 6	Maintain a focus on reduction and minimisation of costs; Whole of Waste & Cleansing services to be subject to competitive tendering.	Tender documents issued to select list.	Env Services	On target to issue documentation on the 1 st August	Green	
WU 7	Maintain a focus on reduction and minimisation of costs; Whole of Waste & Cleansing services to be subject to competitive tendering.	Tender awarded.	Env Services	On schedule for January 2009	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assess- - ment Against Target	Reasons if Not "On Track"
WU 8	Maintain a focus on reduction and minimisation of costs; Whole of Waste & Cleansing services to be subject to competitive tendering.	Work with successful bidder to be ready for commencement of new contract in June 2009.	Env Services	On schedule to commence in February 2009	Green	
Priority: Improving the quality of the local environment						
GF 17	Enhance environmental provision at Coton Park, Linton	Work with partners to gain Local Nature Reserve status for the site and deliver management plan	Leisure & Com Dev	Report prepared for EDS Committee	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assess- - ment Against Target	Reasons if Not "On Track"
WU 2	Implement a Plan to reduce instances of fly tipping.	<p>Work with Derbyshire wide forum including Encams, the Environment Agency etc. to reduce instances of fly tipping and increase deterrent and enforcement actions.</p> <p>Increase enforcement activity including via the safer neighbourhood wardens.</p> <p>Develop covert camera facility</p>	Env Services	Work in progress	Green	

SERVICE LEVEL KEY TASKS 2008/09 – MONITORING REPORT – 1ST QUARTER – 30TH JUNE 2008

Ref	Action	Target for 2008/09	Responsible Head of Service	Achievements to 30 th June 2008	Assessment Against Target	Reasons if Not "On Track"
WU 3	Street Cleansing Performance.	<p>Adhere to existing cleansing and inspection frequencies.</p> <p>Target known "hot spots" for specific attention</p> <p>Increase awareness raising / enforcement activity via the safer neighbourhood wardens.</p>	Env Services	<p>Camera has been in use for some time.</p> <p>Prosecutions pending with Legal Services.</p> <p>Stop and search programme implemented.</p> <p>Work continues with Derbyshire Fly tipping Project</p>	Green	