

Outcome	Measure	Actual 2011/12	Target Quarter 2 2012/13	Actual Quarter 2 2012/13	Status	Annual Target 2012/13	Predicted Out turn 2012/13	Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of private sector homes vacant for more than 6 months	312	n/a	289	Green	344	344	Green	
	SM 02 - Deliver an average of 84 new affordable homes per year to 2009/14	60	n/a	20	Grey	75	75	Green	
	SM 03 - Average time (in working days) taken to re-let Council homes	22.5	20	11.4	Green	20.00	20.00	Green	
	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Service Organisation	99.4%	95%	99%	Green	95%	99%	Green	
	SM 05 - Number of homeless presentations (Proxy measure)	New	n/a	44	Grey	New	n/a	Grey	Proxy measure
	SM 06 - Average length of stay (weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation (Proxy measure)	3	2.5	4	Red	3	3	Green	Housing Services are currently undertaking a review of the provision of temporary accommodation. The Report was agreed by the Overview & Scrutiny Committee on 24th October 2012 and it is included as a separate item on this Committees agenda
	SM 07 - Number of new completed applications to join the housing	New	n/a	224	Grey	New	n/a	Grey	Proxy measure

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	register (Proxy measure)								
	SM 08 - Number of households on the housing register (Proxy measure)	New	n/a	1857	Grey	New	n/a	Grey	Proxy measure
SO 2 - 'Safer' Communities	SM 09 - Proportion of fly tipping incidents investigated	37%	40%	38%	Red	40%	40%	Green	Wardens have focused on fly tipping since the start of Sept. It is anticipated that the target will be achieved in Qtr 3.
	SM 10 - Reduce the number of Anti Social Behaviour (ASB) calls to service	3,666	900	918	Red	3,600	3,608	Red	Based on the average of the first two quarters we would potentially miss the target by just 8 calls for service, however we have had summer holidays where calls are higher.
	SM 11 - Number of acquisitive crime incidents per 1,000 population	6.59	1.63	1.55	Green	6.50	7.40	Red	Due to the Catalytic convertor thefts in Q1 we would potentially still miss out on the target despite a large decrease in incidents in Q2.
	SM 12 - Reduce the proportion of people who feel unsafe when outside in their neighbourhood at night time	10.90%	n/a	n/a	Grey	10.60%	10.60%	Green	Annual Target

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	SM 13 - Reduce the proportion of people who feel unsafe when they are alone in their home at night time	5.60%	n/a	n/a	Grey	5.40%	5.40%	Green	Annual Target
	SM 14 - Proportion of food premises meeting the 5 star 'scores on the doors' rating for food safety.	60%	63%	61.6%	Red	65.00%	65%	Green	The Commercial Team will be focusing on 4 star premises during Qtr 3 to raise them up to 5 star status.
	SM 15 - Improved street and environmental cleanliness	93%	95%	94%	Red	93%	93%	Green	The score for Qtr 2 was affected by the increase in detritus.