

**APP1: Scrutiny Comitty 11<sup>th</sup> December 2013**  
**Domestic Abuse Services in South Derbyshire**

**TRIDENT REACH THE CHARITY**

**What services do you provide?**

Trident Reach the People Charity provide domestic abuse support services. We provide adult housing related support services for any level of risk in South Derbyshire and Erewash. Support is provided to male and female victims with or without children who are over the age of 16. We provide **accommodation based support services** 7 day per week/365 days per year which comprises of a purpose built refuge (**Lemon Grove**) for women with or without children. The Refuge has 10 self-contained flats with communal facilities on site including a children's room. We also provide dispersed properties which are safe houses in the community which can house men or women, again with or without children.

Our service provides person centred support packages with each customer having an allocated support worker and access to staff 7 days per week, they each have their own Needs and Risk Assessments and support plan. Support staff work with individuals to address risk and safety and work in partnership to meet need, goals and aspirations. Support is given both practically and emotionally and we work with the Supporting People Outcomes. In addition to the Supporting People Funding we work in partnership with other local organisation to deliver programmes of support to people accessing our services for example we have worked with People Express to provide an art therapy programme with families living in refuge which culminated in the HOPE exhibition, Children's Centres who deliver sessions within the Refuge. We work with Health services and have a dedicated Health Visitor supporting the families within the refuge. We have trained Freedom Programme facilitators. Staff are trained and experienced to support additional needs, this then reduces the burden on other statutory services such as Social Care, Health, mental health, substance misuse etc. Staff support people living in refuge to access education and training, offering volunteering opportunities to support adults back into work and to become self-sustaining and fully independent in their future.

We also have **floating support services** in Erewash and South Derbyshire for any level of risk where we support male or female victims of domestic abuse with housing related needs which can be debt, benefits, setting up home, needing to move, help with bills, budgeting advice and safety advice. Again each person receives a personal needs and risk assessment and support plan and staff work in partnership with the customer to produce a personal safety plan, identify goals and aspirations and support customers to work towards and achieve these outcomes. As within accommodation based services staff are trained and experienced to support additional needs, again reducing the burden on other statutory services such as Social Care, Health, mental health, substance misuse etc. Floating Support customers are supported to access education and training, offering volunteering opportunities to support adults back into work and to become self-sustaining and fully independent in their future.

Both services are audited by Supporting People to ensure quality of support and service delivery.

We hold a three year Children In Need Grant until 2016 to provide support both within the community and within refuge to children and young people affected by domestic abuse and also to provide 1-1 specialist counselling. This compliments the CAYA service we are funded to deliver via DCC.

We have a Charity Shop located in South Derbyshire which provides opportunities for customers to take part in volunteering opportunities in a safe and sensitive environment and the proceeds of the Charity Shop go directly to the Domestic Abuse Support Services in Derbyshire.

Our **Children and Younger Adults Targeted domestic abuse outreach support** supports children and younger adults 0-18 who have been impacted by domestic abuse. We work with children and young people to overcome the impact domestic abuse has had on them and also to increase confidence and self esteem, improving expectations of interpersonal relationships, personal growth and development and keeping them self safe. This is time limited and is for 6-8 sessions. This can be extended if there is a need for additional sessions with the maximum sessions being 12. This support is provided in South Derbyshire, Erewash, Amber valley and South Dales. Our support staff are specially trained in supporting children and young people and they also undergo specialist training such as CRUSH programme (for teenagers), helping hands (for younger children) and develop age appropriate resources to work with the children and young people either in groups or 1-1 sessions. We also raise awareness of the services and domestic abuse with partner agencies, schools and colleges to highlight the impact domestic abuse can have on children and young people and attend school assemblies or team meetings to ensure our services are reaching those who would benefit from receiving the service. We measure the effectiveness of the service through appropriate tools to ensure the service is making a positive difference to each child or young person who comes through the service.

We can receive self-referrals and agency referrals for all of our services via our Accessline that anyone can call for information, access services or make a referral – 0800 0884 194

The services that we provide within Derbyshire align with the national and local strategies in addressing and tackling Domestic Abuse in terms of responding to victims in crisis and working to prevent repeat instances of domestic abuse. Trident Reach the People Charity works with the district to ensure we are meeting the needs of the locality. Within South Derbyshire the services prevent customers accessing statutory services through the support that is given as part of the service. Support staff are trained in utilising Common Assessment Framework to work in partnership to address family's needs and again prevent the need to engage statutory agencies. Staff support a range of health and well-being issues which prevent the need to access GP's, mental health services etc. With the impact that the Welfare Reform will have on those looking to flee domestic abuse or to move on to live independently our services work with individuals to maximise income, identify the impact the welfare reform will have on them and their families and consider this when re-housing. We work with customers to access education, training and volunteering to support

and equip them to become work ready. Importantly we work with people who are at risk from domestic abuse and work to reduce and manage risk to keep adults and children safe and free from harm, significant harm or death. Should services within the district reduce and contract potentially instances of safeguarding children at risk will increase, adults will be at serious risk, greater resources will be required from police, social care, housing, health etc.

### **How much are the running costs for providing the above services**

The costs for delivering the services are contained in the contract amounts detailed below.

### **How many victims of Domestic Abuse do you see per annum?**

In Refuge on average we support 30 families a year.

In floating support on average we support 80 customers per annum.

We support 907 children in South Dales and South Derbyshire, 576 children in Erewash and 1450 children in Amber valley per annum

### **How your service is funded (Funding streams and amounts)**

South Derbyshire and Erewash Housing Related Support Service, Funded by Derbyshire and Accommodation Support Team (DAST) – contract value £226,494pa (does not reflect social value or additional added value delivered as part of the services).

Children and Young Persons Targeted Domestic Abuse Support Service, Funded by DCC Children and Young Adults Dept. – contract value £144,249.pa

Children and Young Persons Refuge/Outreach/Counselling Service - Children In Need Funding - £91,005 over 3 years.

### **When does this funding finish?**

South Derbyshire and Erewash Housing Related Support DAST Funding fixed term until 31<sup>st</sup> September 2014 (SP has the option to extend the contract in periods of one year following the end of the fixed term but not beyond 3 years)

Children and Young Persons Targeted Domestic Abuse Support Service – Funding ends 31<sup>st</sup> March 2016.

Children In Need Funding – Funding ends December 2016.

### **What contingency plans are in place for when the funding runs out? (Other funding potential?)**

Trident Reach the People Charity continues to identify alternative funding opportunities to secure service sustainment at the expiry of contracts. As demonstrated with the CIN Funding and the smaller funding grants we always aim to secure additional funding the compliments contract delivery and will continue to do this for the life of all of our contracts.

## **IDVA (Independent Domestic Violence Advisor) Service (Women's Aid)**

### **What services do you provide?**

There are 5 full time and 1 part time IDVA workers employed across the County (South Derbyshire has an IDVA 3 days per week) , these workers provide a consistent service for people aged 16 and above.

The IDVAs provide emotional and practical support for victims of high risk domestic abuse, sexual violence, honour-based violence, stalking and harassment and forced marriages.

There is provision of an IDVA representative specific to each local Multi Agency Risk Assessment Conference (MARAC) and associated Domestic Abuse Action Group.

The IDVA will signpost referrals that do not meet the MARAC threshold, onto appropriate relevant support services

The IDVA will provide

- (i) manage an appropriate caseload of MARAC victims
- (ii) advice and support to victims of domestic abuse
- (iii) representation for the victim at the MARAC meetings
- (iv) undertake action approved by the MARAC and develop a safety plan for the victim
- (v) support to victims attending both civil and criminal court proceedings
- (vi) liaise with partner agencies to secure appropriate services for the victim
- (vii) their own attendance at DAAG meetings
- (viii) a service delivery method to include
  - telephone contact within 48 hours of receipt of referral
  - agree a suitable and secure meeting venue
  - conduct ongoing risk assessments through Case Management of the victims circumstances
  - identify individual needs and develop an appropriate safety plan with the victim to reduce risk
  - make appropriate referrals into other agencies eg Child Protection and Adult Safeguarding for additional action and support
  - upon the reduction of risk, signposting to other support services
  - an agreed quality measurement of whether the service has met the needs of the Service User eg Excel Star Chart

- equality analysis of service coverage throughout county and those victims are classified as having a protected characteristic

### **How much are the running costs for providing the above services**

Running Costs per annum = £165,172.40 (throughout the County (includes staff costs, travel, training, phones, recruitment (where necessary) stationary, CAADA training, IT equipment, Full cost recovery = 7.5%)

### **How many victims of Domestic Abuse do you see per annum?**

Actual figure recorded by NDWA = 384 in 2012/13 (All of Derbyshire)

April to September 2013 = 209 (Derbyshire)

In South Derbyshire alone between April 2012 and March 2013 the IDVA worked with 59 clients.

### **How your service is funded (Funding streams and amounts)**

Funding for the IDVA contract across the County is agreed for 2013/14 and comes from six sources:

- Police and Crime Commissioner - £54,000.00
- DCC Adult Care – £25,293.00
- DCC Community Safety - £25,293.00
- NHS Derbyshire County - £25,293.00
- Derbyshire Constabulary - £25,293.00
- Home Office - £10,000
- **Total - 139,879**

### **When does this funding finish?**

Funding due to end March 2016 with an option of a 3 x 1 year extension

### **What contingency plans are in place for when the funding runs out? (Other funding potential?)**

Currently part of the review of funding across all DCC departments and other partners – unable to comment further at this stage. Discussions underway with Public Health to consider any capacity within their budget for DV.

## **NEXT STEP (Against Domestic Abuse)**

### **What services do you provide?**

We provide an Outreach Support service to male and females victims of domestic abuse living in South Derbyshire.

Outreach support includes:

- Risk Assessment and Safety Planning

- Emotional Support
- Referrals to other agencies
- Signposting to relevant services
- Helpline – 9am – 5pm – 2099 calls of which we estimate about 70% are from clients
- Counselling – 63 clients
- Freedom Programme – 4 times per annum
- Drop-in and support groups
- ‘Awareness Raising’ of domestic abuse in South Derbyshire by publicity and by providing domestic abuse training to statutory and voluntary agencies

We have the equivalent of 3 full-time staff and 25 volunteers (volunteers work around 400 hours a month between them)

**How many victims of Domestic Abuse do you see per annum?**

April 2011 to Mar 2012 we saw 360 clients (IDVA worked for us 6 months during this time)  
 April 2012 to Mar 2013 we saw 310 clients  
 Cost works out an average of £430 per client which includes helpline, referrals to MARAC etc.

**How much are the running costs for providing the above services**

<b>Total Funding</b>	<b>£133,368.50</b>
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**How your service is funded (Funding streams and amounts)?**

Community Safety Partnership	10,000
Derbyshire County Council	64,792.50
SDDC Revenue Fund	20,000
Police Crime Commissioner	34,792
SDDC Service Level Agreement	3,784
<b>Total Funding</b>	<b>£133,368.50</b>

DCC, PCC and Community Safety are all on one contract which ends in March 2014.  
 SDDC was a one off grant to assist with running costs to continue to enable us time to work with other funders towards gaining long term funding  
 SDDC Service Level Agreement is an annual grant

We have recently received £9000 per annum for 2 years from Lloyds TSB starting in Aug 2013 to fund a volunteer coordinator to recruit and support volunteers to deliver the volunteer support activities in the more rural areas of South Derbyshire.

**What contingency plans are in place for when the funding runs out? (Other funding potential?)**

We are currently working on funding applications to grant providers and looking at reduced budgets/services again and looking at alternative ways of delivery to identify if we could reduce costs further.

DCC Medium risk tender Process– There is an annual review scheduled for Feb/Mar 2014 with a possible tender process to follow. Funding would be by way of an annual grant to the providers for medium risk services similar to existing grant from DCC

**VICTIM SUPPORT**

**What services do you provide?**

Initial support to low risk victims of Domestic abuse and will signpost where necessary onto the other support agencies

**How much are the running costs for providing the above service in South Derbyshire?**

Victim Support were not able to answer as they support all crime victims and do not separate DV figures.

**How many victims of Domestic Abuse do you see per annum?**

Again they are unable to answer as their system does not separate areas and not all DV cases come through flagged as such.

**How your DV service funded (Funding streams and amounts)?**

Currently MOJ and fundraising.

**When does this funding finish?**

Difficult to answer, Ministry Of Justice (MOJ) funding until 31<sup>st</sup> Sep 2014 whilst decisions are made.

**What contingency plans are in place for when the funding runs out? (Other funding potential?)**

Not in a position to answer until MOJ decisions but we will be working closely with the PCC during this time.