

<b>SP 01- Facilitate new affordable housing for people unable to access the housing market</b>			
Quarter	Task	Progress	Status
1	SP 01.1 No task due		N/a
2	SP 01.2 No task due		N/a
3	SP 01.3 - Consult on a revised draft Affordable Housing Guide/ Policy	Guidance is deferred until 2014/15 pending outcome of the New Local Plan	Abandoned
4	SP 03 .4 - Publish new Affordable Housing Guide	See above	Abandoned

<b>SP 02 - Improve the condition of the current housing stock.</b>			
Quarter	Task	Progress	Status
1	SP 02.1 -Continuous monitoring of the decent homes standard	Continue to implement the £27m capital programme to ensure compliance with the Decent Homes Standard.	Achieved
2	SP 02.2 - Continuous monitoring of the decent homes standard	As above.	Achieved
3	SP 02.3 - Continuous monitoring of the decent homes standard	Continue to implement the approved £27m 5-year capital programme to ensure compliance with the Decent Homes Standard.	Achieved
4	SP 02.4 - Continuous monitoring of the decent homes standard	Continue to implement the approved programme with all major contracts now retendered.	Achieved

<b>SP 03 - Enabling people to remain in their own homes for longer</b>			
Quarter	Task	Progress	Status
1	SP 03.1 Complete Careline relocation to Oakland Village	Careline successfully relocated to Oakland Village in April. Charges have been approved by Careline to roll out support visits to private residents.	Achieved
2	SP 03.2 - Implement changes to deliver new Housing Related Support Contract	A new Support Plan has been implemented and we are working through all of our clients.	Achieved
3	SP 03.3 -Continue with work toward forming County wide Careline consortium with partners	Discussions are ongoing with DCC and our other consortium partners with regards to implementation.	Achieved
4	SP 03.4 -Implement Careline Consortium	As above.	Achieved

<b>SP 04 - Review, consider and implement the applicable requirements of the Localism Act as it relates to the Housing Service</b>			
<b>Quarter</b>	<b>Task</b>	<b>Progress</b>	<b>Status</b>
1	SP 04.1- Draft Allocations Policy and commence consultation	The draft policy was approved by Members at Committee. Consultation is due to commence shortly.	<b>Achieved</b>
2	SP 04.2- Implement Allocations Policy and commence draft of Tenancy Policy	The revised Tenancy Policy was considered by HCS Committee on 10 October. It will then be subject to a 4 week consultation process which will run alongside the consultation process for the Allocations Policy. Development time has been allocated by the software provider.	<b>Achieved</b>
3	SP 04.3- Finalise Tenancy Policy consultation process	Consultation complete. The Allocations Policy has been revised as a result of the feedback received. The revised Policy will be rolled out at the beginning of the new financial year.	<b>Achieved</b>
4	SP 04.4-Implement Tenancy Policy	A draft Introduction to flexible tenancy agreement has been produced. Currently, it is out for consultation with staff and residents before implementation during the next financial year (2014/15).	<b>Achieved</b>

<b>SP 05 - Focus the Safer Neighbourhood Wardens on the prevention of Anti Social Behaviour and enviro-crime</b>			
Quarter	Task	Progress	Status
1	SP 05 .1 - Establish robust and sustainable performance measurement framework for the Wardens	New performance indicators introduced relating to speed of response to complaints, time taken to resolve complaints, number of fouling patrols carried out and number of legal interventions made.	<b>Achieved</b>
2	SP 05 .2 - Complete the production of procedures for all of the Wardens duties	Procedures complete.	<b>Achieved</b>
3	SP 05 .3 - Undertake an internal audit of the performance of the Wardens against the procedures. Review the Warden performance based on customer satisfaction feedback	An internal audit of the performance of the wardens against the procedures is due to be completed by the end of January. The satisfaction feedback for the wardens was 88%. Therefore, no immediate amendments are expected to me made to the current procedures	<b>Achieved</b>
4	SP 05 .4 - Amend service targets and procedures to reflect performance and feedback. Consult with key internal and external clients.	Amendments to key service targets have been included in the 2014/15 revisions to the Corporate Plan and Service Plan.	<b>Achieved</b>

<b>SP 06 - Work with Partners to ensure diversionary activities are being delivered in 'target' locations.</b>			
Quarter	Task	Progress	Status
1	SP 06 .1 - Hold Taster sessions over Easter for indoor sk8 and scooters at Greenbank Leisure Centre	Easter Sk8 Jam session was held on 5th April. Approx 40 young people attended and the event was a big success.	<b>Achieved</b>
2	SP 06 .2 -Hold Summer Vibe in Newhall and Hilton with activities each weekday at both venues	Summer Vibe activity sessions held on a daily basis in Newhall and Hilton. Number of participants was up on last year.	<b>Achieved</b>
3	SP 06 .3 -Run Brighter Bike campaign in partnership with Bikeability	Brighter Bikes packs given out at the Bikeability sessions in Primary schools during Oct and November	<b>Achieved</b>
4	SP 06 .4 -Evaluate Summer Vibe and plan activities for 2014	Summer Vibe Review taken place with Positive activities group, although numbers were good, 2014 will see a move to a more targeted approach with regards commissioned activities to ensure engagement with those who need it most.	<b>Achieved</b>

<b>SP 07 - Ensure 'Safer Neighbourhoods' funding is being used effectively to combat local crime and disorder issues</b>			
Quarter	Task	Progress	Status
1	SP 07 .1 -Identify local issues and work with community and partners to develop projects	3 x Funding applications - including Etwall Clean Up project, Barrow Youth Club and awaiting approval for Street lighting at Gresley Old Hall.	<b>Achieved</b>
2	SP 07.2 Identify local issues and work with community and partners to develop projects	6 x funding applications received. Etwall Saturday night activity project at Etwall Leisure Centre, CCTV at St Giles Charity Shop and Overseal Bowls Club, Duke of Edinburgh, 4G Debate Group and Creative Roots Social Inclusion project.	<b>Achieved</b>
3	SP 07.3- Identify local issues and work with community and partners to develop projects	6 funding apps received in Q3 inc Village Games equipment, lighting at Royal Oak Boxing Club, Sports equipment for Hatton Sports FC and security measures and Aston Bowls Club and Netherseal Village Hall	<b>Achieved</b>
4	SP 07.4 Identify local issues and work with community and partners to develop projects	5 funding apps received for CCTV at Mease Pavilion, Barrow Country Park, Lullington Cricket club and The old Post & Smartwater for Weston on Trent NHW	<b>Achieved</b>

<b>SP 08 - Work with our Partners and communities to reduce acquisitive crime across the District</b>			
Quarter	Task	Progress	Status
1	SP 08 .1 - Hold 2 x community safety road shows to include number plate op and offer property marking	Road shows were held in April at Melbourne and Stenson. Attendance at Stenson was disappointing, however Melbourne was better. Agencies that attended included: Next Step, Trident, Help the Aged and the Shout Out Group. Partnership asked to arrange further events in the remaining SNT areas.	<b>Achieved</b>
2	SP 08 .2 - Look at further community based initiatives offering Property marking, number plate ops and consultation with local community	Gresley number plate operation held – 23 Sept 2013 at 3-6pm at the Gresley Dale Centre , 53 vehicles received security screws, Forecourt signs provided to petrol stations to prevent drive offs, Action plan produced with Police to combat the rise in shoplifting.	<b>Achieved</b>
3	SP 08 .3 - Hold campaigns to raise awareness of Christmas increases in thefts	Shed alarms purchased and provided to Crime reduction Officer to provide to victims of Non dwelling breaks in run up to Christmas Currently looking at funding opportunities to continue the burglar alarm scheme which DCC have ceased to fund.	<b>Achieved</b>
4	SP 08 .4 - Plan future operations for spring and summer period	Number Plate Ops planned for Q1 in Hilton, Findern, & Newhall and currently working with D Div Police to roll out new scheme for Non Dwelling breaks. Also currently working on Providing property marking packs for Farm Watch to be delivered over Summer.	<b>Achieved</b>

<b>SP 09 - Putting Victims First – Work with our partners to revise the ASB Policy and to ensure we provide an enhanced service to victims of ASB</b>			
Quarter	Task	Progress	Status
1	SP 09 .1 - Identify areas of existing policy which are dated and need amending	SSDP team and Housing Services have attended mediation training sessions. This which lead to more initial visits and liaison with victims and offenders. Currently reviewing the use of diary sheets in all neighbour disputes.	<b>Achieved</b>
2	SP 09 .2 - Work with Police and Partners to identify minimum standard service for victims of ASB	Mediation has been incorporated as a standard tool in dealing with some neighbour disputes. The policy revision delayed until 2014/15 due to a Home Office delaying the rolling out of their Tools & Powers and the introduction of new County wide ECINS performance management system in January 2014. These two things will shape the revised policy.	<b>Abandoned</b>
3	SP 09 .3 - Incorporate new Home Office Tools and powers into draft policy	As above	<b>Abandoned</b>
4	SP 09 .4 - Incorporate new ECINS (web based info sharing system) vulnerability matrix and daily taskings into the policy	As above	<b>Abandoned</b>