Appendix A – Corporate Action Plan 2010-14

Themes/Priorities

1.	Sust	ainable Growth and Opportunity	Page
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2.	Safe	and Secure	
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Theme/Ob	ective: Sustainable Growth	and Opportunity		Owner – Direc	tor of Commun	ity Services			
Priority/Ini	iative: Economic Developr	nent – skills, trainin	ig and job	Owner – Head of Leisure and Community Service					
Ac	tions for 2010/11			Key Measures	ng to reach	Resources			
Ref Respo ble He of Service	ad	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
1.1 Head Leisu & Comm nity Servi	District's successful inward investment track	Businesses will form and grow, and investment will be attracted, creating employment for the local community.	Rateable value based on business rates 1 April 2010 - £53,247,280	Maintain current levels of rateable value	Maintain current levels of rateable value	Increase in rateable value by an additional £530,000 from the baseline	Increase in rateable value by an additional £530,000 from the baseline	Internal funding of £60,000 (over three years); External funding of £60,000 (over three years); Officer time; Lobbying; Influencing	

		ive: Sustainable Grow			Owner – Directo	or of Communit	y Services		
Prio	rity/Initiati	ve: Economic Develor	oment – skills, trainin	g and job creation	Owner – Head o	of Leisure and C	Community Se	rvice	
	Actions	s for 2010/11			Key Measures of our end goal?	ng to reach	Resources		
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.1	Head of Planning Services	Deliver the Swadlincote Town Centre Public Realm Improvements.	A vibrant town centre.	Actions delivered for the successful completion of the Project Plan for the work	Commence and complete works to The Delph.	Design Phase 3 and funding options for Phase 3 explored.	Funding options for Phase 4 explored.	Continue to explore funding options for Phase 4 if necessary.	DDEP, S106 groundwork Growth point
				Satisfaction with the public realm in Swadlincote (Survey)	Establish baseline through street survey during 2010/11	Increase by 1% satisfaction	Maintaining satisfaction	Maintaining satisfaction	

		ive: Sustainable Growth and		d la divata	Owner – Director of Community Services Owner – Head of Leisure and Community Service					
Prioi		ve: National Forest and Bey ons for 2010/11	ond – Tourism and	d Industry		ve going to	Resources			
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
1.2	Head of Leisure and Commu nity Service	Build and let small business units at Rosliston Forestry Centre.	Improved employment opportunities	Number of jobs created on site	Total number of jobs - 2	Total number of jobs - 5	Total number of jobs - 8	Total number of jobs -12	DDEP funding applied for. National Forest Company and Forestry	
		Project delivered through partnership with Rosliston Executive.	Showcase for woodland economy.	All milestones completed in Build Project Plan	Project complete				Commission investment secured. Other funding source identified.	
									Officer time also required.	

		n: Making South Derbyshinive: Sustainable Growth and	-	o live, work and v		ctor of Commu	nity Sarvices		
Prio	ritv/Initiati	ive: National Forest and Bey	vond – Tourism and	d Industry			Community Services	ervice	
		ons for 2010/11			Key Measures of Success – How are we going to reach our end goal?				
Ref	Respons ible Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.2	Head of Leisure and Commu nity Service	Undertake activities to promote continued employment and business growth in tourism and related industries.	Businesses will form and grow, creating employment for the local community.	Growth in Visitor spend (bi-annual survey) 2008 - Visitor spend is £131.65 million (£2.81million increase) NI 172 % of small businesses in an area showing employment growth 2007 Baseline is 12.68% (this is the latest position)	£1.3m increase each year 12.68% (Due to economic downturn)	£1.3m increase each year Target to be set based on 2008 outturn	£1.3m increase each year Target to be set based on 2008 outturn	£1.3m increase each year Target to be set based on 2008 outturn	Internal funding of £50,000; Officer time; Influencing

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work and	l visit					
		ive: Sustainable Growth and					munity Service			
Prio		ive: National Forest and Bey	ond – Tourism and	d Industry	Owner – Head of Leisure and Community Service					
	Acti	ions for 2010/11			Key Measu reach our e	going to	Resources			
Ref	Respons ible Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
1.2	Head of Environ mental Services	Promote National forest as a source of sustainable/ renewable fuel through exemplar wood heat projects. Particularly focussing on micro generation and district heating schemes as per the National Government policy green paper 8 "The Low Carbon Economy"	Forest expansion secured whilst lowering net carbon emissions per capita.	Number of wood heat projects/ feasibility schemes delivered 09/10 baseline is 1 feasibility study complete	1 working project	2 working projects	3 working projects	4 working projects	One project to be funded from the depot, funding for other schemes to be sought	

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work and v	isit				
		ive: Sustainable Growth and				ctor of Commun			
Prio		ve: National Forest and Bey	ond – Tourism and	d Industry		of Leisure and			
	Acti	ons for 2010/11			Key Measures our end goal?	ng to reach	Resources		
Ref	Respons ible Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.2	Head of Leisure and Commu nity Service	Continuing investment in the award-winning tourist information centre and destination management system.	Businesses will form and grow, creating employment for the local community.	Growth in visitor enquiries Enquiries were 5,262 in 2008/9 and 6,345 in 2009/10	New target is 6,408 (a 1% increase on 2009/10 outturn)	1% increase per annum on 2010/11 outturn no. of Enquiries	1% increase per annum on 2011/12 outturn in no. of Enquiries	1% increase per annum on 2012/13 outturn in no. of Enquiries	Internal funding of £35,000; Officer time

The	me/Object	ive: Sustainable Growth and	Opportunity		Owner – Dire	ctor of Commu	inity Services			
	•	ve: Sustainable Developmen nd planning	nt – affordable hou	ising,	Owner – Head of Leisure and Community Service					
Actions for 2010/11					Key Measure our end goal	oing to reach	Resources			
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
1.3	Head of Environ mental Services	Provide an appealing, easy to use and comprehensive system for waste collection and recycling to help residents to recycle higher proportions of their waste.	All households served by an easy to use recycling scheme.	NI 192 the percentage of waste recycled or composted 09/10 baseline is 47.8%	50%	51%	52%	53%	Within Existing Budgets	

The	me/Object	ive: Sustainable Growth and	Opportunity		Owner - Dire	ctor of Commu	nity Services		
		ve: Sustainable Developmer	nt – affordable hou	ısing,	Owner – Head				
envi		nd planning							
	Acti	ons for 2010/11			Key Measure our end goal?	ng to reach	Resources		
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.3	Head of Planning Services	Prepare a Core Strategy as part of the District Local Development Framework (LDF) that will set the broad locations for all types of development up to 2026.	Creation of Sustainable Communities. Clear direction set for the future development of the district.	All milestones completed in Project Plan for the Strategy.	Preferred options consulted on.	Formal examination into the Core Strategy	Core Strategy adopted	LDF milestones still to be agreed	Within Existing Budgets

The	me/Object	ive: Sustainable Growth	and Opportun	ity	Owner - Dir	ector of Commi	unity Services		
		ve: Sustainable Develor nd planning	oment – afforda	able housing,	Owner – Hea	ad of Planning S	Services		
<u> </u>		ns for 2010/11			Key Measurend goal?	es of Success -	- How are we go	ing to reach our	Resources
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.3	Head of Housing Services	Facilitate new affordable housing for people unable to access market housing. Improving the sustainability of rural communities through proportionate growth in housing particularly social housing.	Increased affordable housing options for the community.	NI155 – Number of affordable homes 09/10 baseline is 90	75 new homes provided	150 new homes provided	200 new homes provided	250 new homes provided	Within existing budgets

Theme/Object	tive: Sustainable Grow	th and Opportunity	1	Owner - Dire	ctor of Commu	nity Services		
	tive: Sustainable Deve	lopment – affordab	le housing,	Owner – Head	d of Planning S	ervices		
environment a								
Actio	ns for 2010/11			Key Measures	ng to reach	Resources		
Ref Respons ble Head of Service		Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.3 Head of Planning Services		Lobbying for better transport provision by supporting the County Council Review on Transport. Residents are able to access services across the district.	Number of social transport scheme journeys made by residents across the district Baseline is 2,593 journeys for 2009/10	2,723 (a 5% increase on 2009/10 outturn))	5% increase on journeys per annum from 2011 outturn.	5% increase on journeys per annum from 2012 outturn.	5% increase on journeys per annum from 2013 outturn.	In partnership with SD CVS/ Derbyshire CC and within existing resources

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work and visit					
Ther	ne/Object	ive: Sustainable Growth and	Opportunity		Owner – D	Director of C	ommunity S	Services	
	rity/Initiati planning	ive: Sustainable Developme	nt – affordable hou	ısing, environment		lead of Plar			
,		ons for 2010/11		Key Measures of Success – How are we going to reach our end goal?				Resources	
Ref	Responsi ble Head of Service	Action Reduce the number of	Outcomes – the 'so what does this mean for the people of South Derbyshire' Vulnerable and	Relevant Performance Indicator NI 187 Tackling	March 2011	March 2012	March 2013	March 2014	£150K of external
	Housing Services / Head of Environ mental Services	vulnerable households experiencing fuel poverty with a package of targeted measures: • Benefit checks to maximise income • Insulation measures to reduce wasted heat • Provision of efficient heating systems to	'at risk' households assisted out of fuel poverty.	Fuel Poverty Low income households with i) poor energy efficiency ii) with good energy efficiency 09/10 baseline is i) 7.9% ii) 35%	7% 35%	6.5% 37%	6.0% 40%	5.0% 45%	funding (Warmfront, CERT) annually.
		minimise fuel use.		Average SAP (2005) rating of Local Authority Homes 09/10 baseline is 67.62	68	Target to be set based on 2010/11 outturn	Target to be set based on 2011/12 outturn	Target to be set based on 2012/13 outturn	

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work and	visit				
The	me/Object	ive: Sustainable Growth and	d Opportunity		Owner – Dire	ctor of Commu	nity Services		
	•	ve: Sustainable Developme nd planning	nt – affordable hou	ısing,	Owner – Hea	d of Planning S	ervices		
-		ons for 2010/11			Key Measure our end goal	ing to reach	Resources		
Ref	Responsi ble Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
1.3	Head of Environ mental Services	Scheme to deliver flood resilience measures in homes at risk from or with past history of flooding • Advice and information • Free flood resilience measures for vulnerable households • Subsidised flood resilience measures for 'able to pay households'.	At risk households have access to comprehensive advice and effective measures to safeguard their homes against flooding.	NI 188 - Number of 'at risk' properties protected by the scheme 09/10 baseline is 0	15 properties each year protected by the scheme	15 properties each year protected by the scheme	15 properties each year protected by the scheme	15 properties each year protected by the scheme	Subject to £10Kpa external funding

The	me/Object	ive: Safe and Secure			Owner – Dire	ctor of Commun	ity Services		
		ve: Promoting Independence vision of Decent Housing	e, Security and I	nclusion	Owner – Head	d of Housing Se	rvices		
		ons for 2010/11			Key Measures of Success – How are we going to reach our end goal?				Resources
Ref	Responsi ble Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Planning Services	Adopt 'Building for Life' criteria as a standard for new homes as a basis for negotiation with developers.	Longevity of properties, well designed and which are adaptable to meet the future needs of occupiers.	New schemes meeting 'Building for Life' criteria 09/10 baseline is the adoption of 'Building for Life' criteria.	80% of qualifying schemes meet 'good' level as set out in the guidance	Set up Member Design Award for those schemes that exceed the 'Good' standard.	Review the standards and update the guidance document	80% of schemes meet the 'good' level in the new standard	Within Existing Budgets Trained assessors

			erbyshire a better place	to live, work and visit					
		ive: Safe and Secur			Owner – Dir	ector of Com	munity Servic	es	
		ve: Promoting Indercent Housing	pendence, Security and I	nclusion through the	Owner – He	ad of Housing	g Services		
	Actions	for 2010/11			Key Measures goal?	of Success – Hov	w are we going to	reach our end	Resources
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Housing Services / Head of Environ mental Services	Improve the current housing conditions across the public/private	% of dwellings meeting Decent Homes Standard (Public/Private Stock)	NI 158 % non-decent council homes 09/10 baseline is 4.45%	0%	0%	To be agreed	To be agreed	£150K of external funding (Warm front, CERT)
	Services	sector stock. Maintaining at least the Decent Homes standard in the public and private sector through targeted intervention.		Improve the housing occupied by vulnerable households via targeted intervention so that a higher proportion meet the decent homes standard 09/10 baseline is 159 properties made decent	395 properties made decent each year	395 properties made decent each year	395 properties made decent each year	395 properties made decent each year	Subject to Stock Condition Survey results 2009

		n: Making South Derbyshir ive: Safe and Secure		,		ector of Com	munity Service	<u></u>	
Prio	rity/Initiati	ve: Promoting Independence Decent Housing	e, Security and I	nclusion through		ad of Housing	•		
		ons for 2010/11			Key Measur reach our ei	going to	Resources		
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Environ mental Services	Maintaining the scheme of parking enforcement within the District. Reducing the number of violations through a programme of education and enforcement.	Enhanced road safety and the availability of safe access to facilities for the disabled.	Hours of patrols targeted at locations of significance to safety or public interest. 09/10 baseline is 1,000 hours	1000 hours achieved each year	1000 hours achieved each year	1000 hours achieved each year	1000 hours achieved each year	Within Existing Resources

Cou	ncil Visio	n: Making So	uth Derbyshire a	better place to live, work	and visit				
		ive: Safe and			Owner – Direc	tor of Communit	y Services		
Prio throu	rity/Initiat ugh the pro	ive: Promoting ovision of Dec	g Independence, S ent Housing	ecurity and Inclusion	Owner – Head	of Housing Serv	vices		
	Actions fo				Key Measures end goal?	of Success – Ho	ow are we going	g to reach our	Resources
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Housing Services	Enabling people to stay in their own homes for longer.	Supporting residents to maintain independent living. Reduction in homelessness.	Number of Telecare units utilised year on year 09/10 baseline is 402 % of households approaching us who consider themselves at threat of homelessness, whom we provided a sustainable solution to that threat for at least 6 months 09/10 baseline is 59% NI 156 - Number of households living in temporary accommodation 09/10 baseline is 16	442 (a 10% increase on 2009/10 outturn) 50%	Increase of 10% year on year based on 2010/11 outturn. Target to be set based on 2010/11 outturn Target to be set based on 2010/11 outturn	Increase of 10% year on year based on 2011/12 outturn. Target to be set based on 2010/11 outturn Target to be set based on 2010/11 outturn	Increase of 10% year on year based on 2012/13 outturn. Target to be set based on 2010/11 outturn Target to be set based on 2010/11 outturn	Within Existing Resources

		ive: Safe and Secu					unity Services		
		ive: Promoting Indegrates in the provision of the provision of		ity and	Owner – Head	of Housing S	iervices		
					Key Measures goal?	of Success -	- How are we goir	ng to reach our end	Resources
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Housing Services	Deliver the Swadlincote Extra Care project.	Supporting residents to maintain independent living. Delivering 120 new units of accommodati on for those with support and care needs.	Milestones as per Project Plan	Project in construction on site	Project completion	-	-	Within Existing Council Resources and through partners resources committed to the project.

		ive: Safe and Secure	· · · · · · · · · · · · · · · · · · ·		Owner – [Director of C	Community	Services	
		ive: Promoting Independence, S	Security and Inclusion thro	ough the provision of	Owner – H	lead of Hou	sing Servic	es	
Dece	ent Housin	g Actions for 2010/11			Key Measure reach our er	es of Success	– How are we	going to	Resources
Ref	Respons ible Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.1	Head of Leisure and Commu nity Service	Promote Next Step, Domestic Abuse Outreach Service.	Enable more victims to access support to reduce further assaults	Number of referrals to Next Step per annum 09/10 baseline is Still awaiting Q4 outturn data before we can put in the baseline figure for 09/10	220	230	240	250	Through internal or external funding, Officer time The Partnership has a budget specifically for Domestic Abuse. The Domestic Abuse Action Group forms an action plan that direction in the control of the process of t
			To reduce Assault with Less serious Injury (07/08 Baseline figure = 593)	NI 20 -Assault with less serious injury rate 09/10baseline is 5.68 per 1000 pop	5.50 per 1000 population	5.30 per 1000 population	5.15 per 1000 population	5.00 per 1000 population	funding is used.

Cou	ncil Visior	n: Making South De	erbyshire a better	place to live, w	ork and visit				
The	me/Object	ive: Safe and Secu	re		Owner - Direct	or of Community	Services		
Prio	rity/Initiati	ve: Safer Neighbou	rhoods		Owner – Head	of Leisure and Co	mmunity Service		
	Actions	for 2010/11			goal?	of Success – How	v are we going to	reach our end	Resources
Ref	Responsi ble Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2	Head of Leisure and Commu nity Service	Deliver the Local area Safer N'hoods projects scheme, using Safer Neighbourhood Funding	Improve perception of area as a safe place to live. Local people have the opportunity to be involved in helping their community by either setting up groups that will engage with young people or by installing measures that will reduce Crime and or ASB.	% of the number of residents feeling fairly or very unsafe when outside in their Neighbourhoo d at night 07/08 baseline of 6% NI 27 Understanding of local concerns about antisocial behaviour and crime by the local council and police 08/09 baseline 23.4%	24.7 %	N/A – No Place Survey	27.4%	4.0% N/A – No Place Survey	By offering local people the opportunity to bid for money, assisting with completing applications and continuingly promoting the scheme at the safer neighbourhoods meetings

		ive: Safe and Secu	erbyshire a better place to live, work	and visit	Owner – I	Director of (Community	Services	
		ive: Safer Neighbour					sure and Co		ervice
		for 2010/11			Key Meas		cess - How		Resources
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2	Head of Leisure and Commu nity Service	To deliver a campaign aimed at young people and their parents or guardians to make them aware of the risks and consequences associated with underage drinking. Work with new Licensing officer to re-launch	Provide better education to young people and to their parents of the risks associated with underage drinking. Reduce incidents of Damage and ASB Calls for service. Improve perception of area as a safe place to live.	Incidents of Criminal Damage 09/10 baseline – 12.18 per 1000 pop NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police 08/09 baseline 23.4% Incidents of Assault with less serious injury rate	11.85 per 1000 population 24.7 % 5.50 per 1000 population	11.65 per 1000 population N/A – No Place Survey 5.30 per 1000 population	11.45 per 1000 population 27.4 5.15 per 1000 population	11.25 per 1000 population N/A – No Place Survey 5.00 per 1000 population	The Safer South Derbyshire has a specific Budget to use for dealing with ASB.
		existing pubwatch scheme in Swadlincote.		09/10baseline is 5.68 per 1000 pop					

			byshire a better place to live,	work and visit					
		ive: Safe and Secure					Community		
Prio		i ve: Safer Neighbourh	noods		1		sure and Co		
	Action	s for 2010/11				ures of Suc each our er	cess – How nd goal?	are we	Resources
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2	Head of Leisure and Commu nity Service	Develop a Business Watch scheme in Melbourne and hold regular meetings.	Improve perception of area as a safe place to live.	NI 27 Understanding of local concerns about anti-social behaviour and crime by the local council and police 08/09 baseline – 23.4%	24.7	N/A - No Place Survey	27.4	N/A - No Place Survey	The Safer South Derbyshire has a specific Budget to use for dealing with ASB.
		Set up one new free Diversionary activity for young people within a hotspot area.	Reduce incidents and occurrence of Damage and Anti Social Behaviour and calls for service.	Incidents of Criminal Damage 09/10 baseline - 12.18 per 1000 pop	11.85 per 1000 population	11.65 per 1000 population	11.45 per 1000 population	11.25 per 1000 population	

Theme/Ob	ective: Safe and Secure			Owner – Dir	ector of Com	munity Service	es	
Priority/Ini	tiative: Safer Neighbourhood	S		Owner – He	ad of Leisure	and Communi	ty Service	
Α	ctions for 2010/11			Key Measur reach our e		s – How are we	going to	Resources
Ref Respo ible Head Servi	of	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2 Head Envir ment Service	frequency of tipping	Cleaner public space and tougher action on fly-tipping and littering and reduce incidents of fly tipping.	NI 196 – Improved street and environmental cleanliness Fewer tipping incidents and more legal action will provide a top quartile 09/10 baseline is Grade 1	top quartile Grade 1	top quartile Grade 1	top quartile Grade 1	top quartile Grade 1	Within Existing Resources

		ive: Safe and Secure				rector of Com			
Prio	rity/Initiati	ive: Safer Neighbourhoods				ead of Leisure			
	Acti	ons for 2010/11			Key Measu reach our e	res of Succes end goal?	ss – How are v	ve going to	Resources
Ref	Respons ible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2	Head of Environ mental Services	Cleaner streets through high profile campaign for a Cleaner South Derbyshire. Involving refocusing existing cleansing resources and seek public co-operation in avoiding littering.	Cleaner more pleasant environment for residents.	NI 195a - the percentage of public space with unacceptable levels of litter. 09/10 baseline is 6%	5%	5%	4%	4%	Within Existing Resources and with support from the Communications Team

Cou	ncil Visio	n: Making South Derbysh	ire a better pla	ce to live, work ar	nd visit				
Ther	ne/Object	tive: Safe and Secure			Owner - Dire	ctor of Commu	inity Services		
Prio	rity/Initiat	ive: Safer Neighbourhoods	3		Owner – Head	d of Leisure an	d Community D) Service	
	Actio	ons for 2010/11			Key Measure our end goal	ing to reach	Resources		
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
2.2	Head of Environ mental Services	Publicise the successful work of the Safer Neighbourhood Wardens in patrolling many areas. Develop an interesting and helpful blog to illustrate the range of locations and frequency of routine patrols so that the public can receive re-assurance that their area is visited and that it is found safe and orderly on a regular basis.	Enhance the public sense of safety and order.	Number of page views on the Wardens blog per annum. Jan – March 2010 performance is 185 page views	1000 page views	2000 page views	3000 page views	4000 page views	Within Existing Resources and with support from the Communications Team

Cou	ncil Visior	n: Making South Derbysl	nire a better plac	ce to live, work a	nd visit						
		ive: Lifestyle Choices			Owner – Director of Community Services						
Prio	rity/Initiati	ive: Promoting Healthy Fa	cilities & Lifestyle	es	Owner – Head of Leisure and Community Service						
	Actio	ons for 2010/11			Key Measures		How are we goi	Resources			
Ref	Responsi ble Head of Service/ Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014			
3.1	Head of Leisure and Commu nity Service	Maximise the benefit of the free swimming initiative for under 16's & over 60's.	Increased numbers regularly participating in swimming.	NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	£82,000 funding per year has been allocated to fund the initiative over the next 2 years with a review built in at the end of this period.		

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work a	nd visit				
Ther	me/Object	ive: Lifestyle Choices			Owner – Direc	ctor of Commun	nity Services		
Prio	rity/Initiati	ve: Promoting Healthy Facil	ities & Lifestyles		Owner – Head	l of Leisure and	I Community Se	rvice	
	Acti	ons for 2010/11			Key Measures		How are we goi	ng to reach	Resources
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.1	Head of Leisure and Commu nity Service	Procure & deliver feasibility study into leisure, sports and arts provision in Melbourne & the immediate surrounding area.	Improved leisure facilities for the community.	Feasibility Study into provision	Deliver feasibility study	Acquire funding & deliver priority actions	Deliver priority actions	Deliver priority actions	£30,000 Growth Point Funding allocated for this.
		Complete feasibility & agree findings & action plan with key stakeholders. (By end of March 2011)		NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	

Cou	ncil Visior	n: Making South Derbyshire	e a better place	to live, work a	nd visit				
		ive: Lifestyle Choices				tor of Commur			
Prio		ve: Promoting Healthy Facil	ities & Lifestyles				Community Se		
	Actions for 2010/11				Key Measures of Success – How are we going to reach our end goal?				
Ref	Responsi ble Head of Service	onsi ead Consi e							
3.1	Head of Leisure and Commu nity Service	Refurbishment of Green Bank Leisure Centre Reopen the swimming pool December 2010. Maximise community participation at the centre through structured programming of the centre.	Improved leisure facilities for the community.	NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	JMC budget. Officer time and South Derbyshire Sport partner time to implement plans. £25,000 allocated to support this process with support from the Council's Communications Team.

The	me/Object	ive: Lifestyle Choices			Owner – Director of Community Services						
		ive: Promoting Healthy Facil	ities & Lifestyles			of Leisure and	•	rvice			
	Acti	ions for 2010/11			Key Measures our end goal?	ng to reach	Resources				
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014			
3.1	Head of Leisure and Commu nity Service	Deliver the Get South Derbyshire Active Project. Deliver Year three plan of opportunities for activity in sport and physical activity.	Improved leisure facilities for the community.	NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	£94,000 over the next two years from Sport England to be spent on revenue and capital and Existing Resources.		
		Develop exit strategy for post year 3.		Get Active Project Plan	Prepare Exit Strategy						

Cou	ncil Visior	n: Making South Derbyshir	e a better place to	o live, work a	nd visit				
The	me/Object	ive: Lifestyle Choices			Owner – Dir	ector of Comm	unity Services		
Prio	rity/Initiati	ve: Promoting Healthy Facil	ities & Lifestyles		Owner – He	ad of Leisure a	nd Community	Service	
	Acti	ons for 2010/11			Key Measur our end goa	es of Success - I?	oing to reach	Resources	
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.1	Head of Environ mental Services	Support all food businesses to achieve high standards in the Star Ratings for Food Safety. Publicity for the scheme will facilitate consumer choice. Good businesses are rewarded for their achievements and all businesses are given the incentive to maintain high standards in between inspections. We will target support to raise the percentage of businesses scoring in the higher ratings (three stars and above).	Healthier food, informed choice, and more businesses benefiting from positive reports.	Increase the Star Ratings for Food Safety Scheme (the % of businesses scoring in the higher ratings - three stars and above). 09/10 baseline is 71%	74%	76%	78%	80%	Within Existing Resources

Cou	ncil Visior	n: Making South I	Derbyshire a	better place to live,	work and visit				
The	ne/Object	ive: Lifestyle Choi	ices		Owner - Direct	or of Community	Services		
Prio	rity/Initiati	ive: Supporting cu	Itural events a	nd activities	Owner – Head	of Leisure and Co	mmunity Service		
	Actions	for 2010/11			Key Measures of goal?	reach our end	Resources		
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
3.2	Head of Leisure and Commu nity Service	Head of Leisure and Commu nity Service Service For all ages across the Community. Deliver project in partnership leisure facilities for the community. Improved leisure facilities for the community. Oct 00 Deliver project limproved leisure facilities for active recreations. Oct 00 Engla		NI 8 - Adult participation in active sport and recreation Oct 09 Sport England baseline is 19.7%	26% Adults active in sport	27% Adults active in sport	28% Adults active in sport	29% Adults active in sport	Will be part of 3 year p/t arts officer work programme Post secured through Lottery funding. Also supported by Community dance
				NI11 Engagement in the arts 08/09 baseline is 44% for Derbyshire County Council	44.5%	45%	45.5%	46%	coach

Cou	ncil Visior	n: Making South	Derbyshire a be	tter place to live, w	ork and visit						
		ive: Lifestyle Choi			Owner – Directo	or of Community	Services				
Prio		ive: Supporting cu	Itural events and	activities	Owner – Head of Leisure and Community Service						
	Actions 1	for 2010/11			Key Measures of Success – How are we going to reach our end goal?						
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014			
3.2	Head of Leisure and Commu nity Service	Support local communities in delivering cultural events across the district.	Improved leisure opportunities for the community.	Events supported 09/10 baseline is 5 NI 11 Engagement in the arts 08/09 baseline is 44% for Derbyshire County Council	6 44.5%	45%	45.5%	9 46%	Will be part of 3 yr p/t arts officer work programme. Post secured through Lottery funding. £2,000 budget		

Cou	ncil Visior	n: Making Soutl	h Derbyshire	a better place to live,	work and visit							
		ive: Lifestyle Ch			Owner – Direc	tor of Community	/ Services					
		ive: Supporting	cultural events	s and activities			ommunity Service					
	Actions for 2010/11				Key Measures goal?	Key Measures of Success – How are we going to reach our end goal?						
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014				
3.2	Head of Leisure and Commu nity Service	Deliver a programme of events at the Glade in the Forest at	Increased cultural activity.	No of events 09/10 baseline is 8 NI11 Engagement	6	7 45%	8 45.5%	9 46%	Externally funded Arts Development Officer and Performance and Marketing Officer			
		Rosliston Forestry Centre.		in the arts 08/09 baseline is 44% for Derbyshire County Council	44.570	4370	40.070	40 / 0	and site contractor Aurora.			

Council Visio	n: Making South Derbyshir	e a better place	to live, work a	nd visit					
Theme/Objec	tive: Lifestyle Choices			Owner – Dire	ctor of Commu	nity Services			
Priority/Initiation footprint	tive: Helping the community	to reduce its env	ironmental	Owner – Hea	d of Environme	ntal Services			
Act	ions for 2010/11			Key Measures of Success – How are we going to reach our end goal?					
Ref Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
3.3 Head of Environ mental Services	Promote and deliver a range of schemes to achieve a reduction in housing based carbon emissions including: • installation of energy saving measures • installation of renewable technology • new partnership with Marches Energy Agency to complete Carbon Footprint Village project in Overseal parish. Actions all designed to deliver Policy Green Paper No8 The Low Carbon Economy.	Overall reduction in CO2 emissions from district households.	NI 186 – per capita reductions in CO2 emissions in LA area 2005 baseline is 11 thousand tonnes per capita (no further available data at present off hub)	Reduced to 10.00kt CO2	Reduced to 9.67kt CO2	Reduced to 9.34kt CO2	Reduced to 9.01kt CO2	Subject to External funding (CERT, Warmfront) £150K annually	

	/ision: Making South Derb bjective: Value for Money	your o a bottor p	acc to live, work ar	Owner – Director of Corporate Services						
	•	ty Noods								
	nitiative: Meeting Communications for 2010/11	ty rveeus	Owner – Head of Customer Services Key Measures of Success – How are we going to reach our end goal?					Resources		
Ref Respondent Respond	lead If	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014			
4.1 Head Cust er Servi	people,	Increase in customer satisfaction.	Place Survey Q11 - Satisfaction with the Council 2008/9 baseline is 49% NI 5 General satisfaction with the local area 2008/9 baseline is 84.2% NI 139 (Older people getting support they need) 2008/9 baseline is 30.4%	51% 86% 33%	-	53% 88% 35%	-	Within existing resources		

Council	l Vision:	Making South Derbyshire	e a better pla	ce to live, work and vis	it				
Theme/0	Objective	: Value for Money			Owner - Dir	ector of Corp	orate Service	S	
Priority/	/Initiative	: Increasing Efficiency			Owner – Hea	nd of IT and Busin	ness Improveme	nt	
	Action	s for 20010/11			•		s – How are w	e going to	Resources
				T = .	reach our ei		7		
е	esponsible Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014	
В	lead of IT and Business aproveme nt	Improve performance and release cash resources by reviewing service delivery (commissioning, streamlining and restructuring). This will be monitored through the Business Improvement Action Plan. Disposal of Assets surplus to requirements.	Minimise Council Tax increases and financially stable Council.	NI 179 - Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year 2009/10 baseline is (£860,000 09/10 estimate which represents 3.6% savings on baseline expenditure including capital projects)	4% each year	4% each year	4% each year	4% each year	Within existing resources

			oyshire a better	place to live, work a						
Theme/Objective: Value for Money					Owner - Director of Corporate Services					
Priority/Initiative: Development of Staff and Me Actions for 2010/11			taff and Member	'S	Owner – Head of Org Development Key Measures of Success – How are we going to reach our end goal?				Resources	
Ref	Responsi ble Head of Service	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
4.3	Head of Org Develop ment/ Head of Legal and Democr atic Services	Implement key actions from Workforce Development Plan; develop the leadership and management programme and the Member Training and Development Plan.	High quality services delivered by a trained and skilled workforce. Developing strong Community Leadership.	% of key actions completed from each Development Plan 09/10 baseline is 80% % of managers completing training programme 09/10 baseline is 100%	90%	90% To be agreed after 2010/11 outturn	90% To be agreed after 2011/12 outturn	90% To be agreed after 2012/13 outturn	Corporate Training Budget, Services training budget; internal resources from Organisational Development and Legal and Democratic Services	

Theme/Objective: Value for Money Priority/Initiative: High Standards of Corporate Governance					Owner – Director of Corporate Services Owner – Head of Finance and Property Services/ Head of Legal and Democratic Services					
Ref	Responsi ble Head of Service / Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014		
11.4	Head of Finance and Property Services/ Head of Legal and Democra tic Services	Maintain sound and stable finances and high standards of Corporate Governance. Outcome based corporate planning, local code of Corporate Governance and performance management.	Low Council Tax and Priority Service levels maintained (Value for Money). Transparency and Accountability in Decision Making.	Overall Use of Resources Assessment score 09/10 baseline is 3 NI 4 % of people who feel they can influence decisions in their locality	28%	-	3 30%	-	Within existing resources	
				08/09 baseline is 26.1%						

				better place to live, work ar	nd visit							
Theme/Objective: Value for Money					Owner – Director of Corporate Services							
	Priority/Initiative: High Performing Services					Owner – Head of Org Development						
Actions for 2010/11					Key Measures of Success – How are we going to reach our end goal?				Resources			
Ref	Responsi ble Head of Service / Manager	Action	Outcomes – the 'so what does this mean for the people of South Derbyshire'	Relevant Performance Indicator	March 2011	March 2012	March 2013	March 2014				
4.5	Head of Org Develop ment	Improving performance of services evidenced through external assessment and comparison with other Councils.	High Quality Services. High levels of service delivery for residents.	Top Quartile performance in NIs 2008/9 published baseline 24.14% Managing performance assessment 2009/10 baseline is 3 NI 5 – Overall / general satisfaction with local area 2008/9 baseline is 84.2%	26% 3 86%	28%	30% 4 88%	32%	Performance management system Resources from Organisational Development unit and performance posts within service areas.			