



Derbyshire Constabulary



**South
Derbyshire**
District Council



Keeping our Community Safe
Safer South Derbyshire Partnership



Repton Area Forum

Tuesday,
February 11, 2020
6:30pm

*Findern Village Hall
Castle Hill
Findern
Derby
Derbyshire
DE65 6AL*

South Derbyshire changing for the better

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ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਕਿਸੇ ਦੂਸਰੀ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਜਾਂ ਕਿਸੇ ਦੁਭਾਸ਼ੀਏ
ਦੀਆਂ ਸੇਵਾਵਾਂ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰਨ ਦੀ ਕ੍ਰਿਪਾ ਕਰੋ ਜੀ

ਇਹ ਜਾਣਕਾਰੀ ਮੰਗ ਕਰਨ ਤੇ ਵੱਡੇ ਅੱਖਰਾਂ, ਬ੍ਰੇਅਲ ਜਾਂ ਆਡਿਉ ਦੇ ਰੂਪ ਵਿਚ ਵੀ
ਉਪਲੱਬਧ ਕਰਵਾਈ ਜਾ ਸਕਦੀ ਹੈ।

اگر آپ یہ ڈاکیومنٹ کسی اور زبان میں چاہتے ہوں، یا اگر آپ کو کسی ترجمان کی خدمات درکار
ہوں، تو براہ کرم ہم سے رابطہ کریں۔
درخواست کرنے پر یہ معلومات بڑے پرنٹ، بریل یا آڈیو فارمیٹ میں بھی دستیاب ہیں۔

☎ 01283 595795

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Location of Findern Village Hall DE65 6AL



COMMITTEE AND COUNCIL MEETINGS 2019/20

Committee	Day	Date
ANNUAL COUNCIL	Thursday	16.05.19
CIVIC COUNCIL	Thursday	23.05.19
Audit Sub-Committee: Special	Wednesday	29.05.19
Environmental & Development Services	Thursday	30.05.19
Planning	Tuesday	04.06.19
Housing & Community Services	Thursday	06.06.19
Finance & Management	Thursday	13.06.19
Overview & Scrutiny	Wednesday	19.06.19
Planning	Tuesday	25.06.19
COUNCIL	Thursday	27.06.19
Etwall JMC	Wednesday	10.07.19
Planning	Tuesday	16.07.19
Audit Sub-Committee (Special)	Wednesday	24.07.19
Finance and Management (Special)	Thursday	25.07.19
Planning	Tuesday	06.08.19
Environmental & Development Services	Thursday	15.08.19
Housing & Community Services	Thursday	22.08.19
Finance & Management	Thursday	29.08.19
Planning	Tuesday	03.09.19
Overview & Scrutiny	Wednesday	04.09.19
Audit Sub-Committee	Wednesday	18.09.19
COUNCIL	Thursday	19.09.19
Planning	Tuesday	24.09.19
Etwall JMC	Wednesday	25.09.19
Environmental & Development Services	Thursday	26.09.19
Housing & Community Services	Thursday	03.10.19
Finance & Management	Thursday	10.10.19
Planning	Tuesday	15.10.19
Overview & Scrutiny	Wednesday	16.10.19
COUNCIL	Thursday	17.10.19
Planning	Tuesday	05.11.19
Environmental & Development Services	Thursday	14.11.19
Housing & Community Services	Thursday	21.11.19
Planning	Tuesday	26.11.19
Overview & Scrutiny	Wednesday	27.11.19
Finance & Management	Thursday	28.11.19
Audit Sub-Committee	Wednesday	11.12.19
Planning	Tuesday	17.12.19
Environmental & Development Services (Special - Budget)	Monday	06.01.20
Housing & Community Services (Special – Budget)	Tuesday	07.01.20
Etwall JMC	Wednesday	08.01.20
Finance & Management (Special – Budget)	Thursday	09.01.20
Planning	Tuesday	14.01.20
Overview & Scrutiny	Wednesday	15.01.20

COMMITTEE AND COUNCIL MEETINGS 2019/20

COUNCIL	Thursday	16.01.20
Environmental & Development Services	Thursday	23.01.20
Housing & Community Services	Thursday	30.01.20
Planning	Tuesday	04.02.20
Overview & Scrutiny	Wednesday	12.02.20
Finance & Management	Thursday	13.02.20
Planning	Tuesday	25.02.20
COUNCIL	Wednesday	26.02.20
Environmental & Development Services	Thursday	05.03.20
Housing & Community Services	Thursday	12.03.20
Finance & Management	Thursday	19.03.20
Planning	Tuesday	24.03.20
Audit Sub-Committee	Wednesday	25.03.20
Overview & Scrutiny	Wednesday	01.04.20
Etwall JMC	Wednesday	08.04.20
COUNCIL	Thursday	16.04.20
Planning	Tuesday	21.04.20
Environmental & Development Services	Wednesday	22.04.20
Housing & Community Services	Tuesday	28.04.20
Finance & Management	Thursday	30.04.20
Planning	Tuesday	05.05.20
ANNUAL COUNCIL	Thursday	14.05.20
CIVIC COUNCIL	Thursday	21.05.20

SOUTH DERBYSHIRE DISTRICT COUNCIL

**SOUTH DERBYSHIRE AREA FORUM
REPTON**

(Covering Bretby, Calke, Findern, Foremark, Ingleby, Newton Solney, Repton, Milton, Smisby, Stenson Fields, Ticknall, Twyford & Stenson and Willington)

Meeting to be held at:

**Findern Village Hall
Castle Hill
Findern
Derby
Derbyshire
DE65 6AL**

Tuesday, February 11, 2020 at 6:30pm

Members:

District Councillors: Andrew MacPherson (Chair), Martyn Ford (Vice Chair), Andrew Churchill, Kerry Haines, David Shepherd and Lakhvinder Singh

County Councillors: Neil Atkin, Linda Chilton and Martyn Ford

BUSINESS

1. (a) Introductions and apologies
(b) Declarations of interest
(c) Chair's announcements
(d) To receive the minutes of the last meeting/ comments from report back
(e) Matters arising from last minutes
2. Police Safer Neighbourhood report and Police Q&A
3. Safer South Derbyshire Partnership update and Safer Neighbourhood grants
4. Local authority update and Public Q&A
5. Local community & voluntary sector projects/ update: -
CVS update
6. Summary of agreed priorities/ actions
7. Close and date of next meeting

Future meeting dates

TBC

SOUTH DERBYSHIRE AREA FORUM

REPTON – AREA 2

Thursday, November 7, 2019 at Milton Village Hall

PRESENT: -

South Derbyshire District Council representatives

Councillor Andrew MacPherson (Chair), Councillor Andrew Churchill,
Councillor Kerry Haines, Councillor David Shepherd

Kevin Stackhouse – Strategic Director of Corporate Resources
Mary Bagley – Head of Cultural and Community Services
Claire Rawlins – Anti-Social Behaviour Officer
Debbie Ward – Service Assistant

Derbyshire County Council representatives

Councillor Linda Chilton

Derbyshire Police representatives

Sergeant Matt Ladd, PCSO Supervisor Kerry Wallington-Waite, PCSO Claire Robbins

Parish Council/ Meeting representatives

Councillor Paul Collishaw (Ticknall Parish Council), David Dickson (Repton Parish Council), Mary Goodall (Findern Parish Council), Amanda Lees, Mel Thomas (Repton Parish Council), Councillor Cliff Warner (Willington Parish Council)
Liz Gumbley – South Derbyshire CVS

Members of the public

Eddie Bisknell, Sue Carter, Brian Dodson, John Clay, Lynne Clay, Polly Faulkner, Heather Hall, Avril Skipper

RA/8 **Open meeting**

- **Introductions and apologies**

Councillor Martyn Ford (Vice Chair), Councillor Neil Atkin, Tony Bates, Councillor Steve Toone (Bretby Parish Council), Mrs. J.E. Griffiths, Councillor Fred Hill (Newton Solney Parish Council), Councillor Lakhvinder Singh

- **Declarations of interest**

None.

- **Chair's announcements**

New waste and recycling calendar booklets are currently in production and will be delivered in the next few weeks.

These include full details of Christmas and New Year bank holiday collections as well as information about what goes in each bin.

Don't forget, you can check your collection dates by simply submitting your post code on the Bin Collection Dates page of our website. If there are any disruptions to collections because of winter weather, we update continually about these on our Facebook and twitter accounts.

New payment machines

From January 1, 2020 it will no longer be possible to make payments using cash at the Civic Offices in Swadlincote.

Alternative cash payment facilities are available through Post Offices. The "Pay Point" network, featuring a variety of independent local retailers, is also established. There are 10 of these locations within one mile of the Civic Offices.

Payment by cheque will still be allowed – but they must be submitted by post, not over the counter. Anyone requiring a receipt must include a stamped addressed envelope with their cheque.

Heritage Trails

SDDC has a new webpage to showcase heritage trails for the different parts of the District. See www.southderbyshire.gov.uk/heritagetrails

There is a Heritage Trail 'home' page which can be used to share heritage trails from around the District. If you would like your village/ town trails or leaflets about your local heritage to feature on the website please send a link to communications@southderbyshire.gov.uk

- **To receive the minutes of the last meeting**

The minutes were approved as a true and correct record of the meeting.

- **Matters arising from last minutes**

Following the last Repton Area Forum meeting Councillor Martyn Ford was going to invite Derbyshire County Council Highways Department to the next meeting. However, on this occasion there was nobody available to attend but any highway specific issues can be fed back directly to Richard Hanbury who will then forward on to the relevant section at DCC in order to provide a response prior to the next meeting.

RA/9 **Police Safer Neighbourhood report**

Sgt Matt Ladd introduced himself and explained that he has recently joined the Swadlincote Safer Neighbourhood Team (SNT).

PCSO Supervisor Kerry Wallington-Waite and PCSO Claire Robbins provided the following report: -

Since the last meeting the SNT have seen an increase in staffing to cover Policing Areas 1 (Etwall), 2 (Repton) and 3 (Melbourne) including two additional PC's; PC Mark Holmes and PC Paul Trussell and an additional PCSO; PCSO Andrea Thompson.

Sgt Matt Ladd added that between now and March next year Derbyshire Police are looking to recruit a further 50-85 officers which are extra and above to what have already been recruited so far this year. A proportion of this number is expected to come to South Derbyshire.

Events held since the last meeting: -

Crime Prevention Surgery (Stenson) 16.06.19
Stenson Fields Fun Day (Stenson) 17.08.19
Bike Marking Event (Repton) 18.09.19
Hate Crime Event (Stenson) 14.10.19
Bike Marking Event (Willington Primary School & John Port Etwall)
Van Security Event (Willington) 06.11.19

Good news/ upcoming events: -

- Male issued with a formal cannabis warning following community intelligence which led to the team finding a small cannabis grow in Willington
- Cannabis grow located in Ingleby
- Youth caught smoking cannabis by officers in Willington

- Cannabis warnings given at both Willington Road, Findern and Bretby
- x2 arrests, one offender has been charged and one released under investigation following vehicle crime and burglary in Stenson Fields
- Community Protection Notice Warning (CPNW) issued following a dog related incident at Bretby
- Community Protection Notice (CPN) x2 issued to residents in Littleover
- Operation Sceptre patrols and designated ASB patrols (Halloween & Bonfire) – no issues
- Speed Checks conducted by officers in both Ticknall and Repton
- Vehicle seized Deep Dale Road, Stenson, no insurance and no driving license
- Following an increase in van thefts the Police are working in partnership with the Cadets to offer crime prevention advice and leaflets to people with vans.
- Twitter updates for areas 1, 2 and 3 have now been merged together on to the one account; @SouthDerbysSNT.

Derbyshire Alert: -

Residents were encouraged to sign up to Derbyshire Alert and complete the Derbyshire Talking survey for your area.

Councillor Andrew Churchill raised concerns regarding a drug taking hotspot at the top of Greysich Lane, Bretby. This has previously been reported online two months ago.

ACTION: SNT to include Greysich Lane, Bretby in future patrols.

A member of the public queried whether the 50-85 additional officers is a net or gross number.

Sgt Ladd advised that the number is gross as it cannot be predicted as to how many officers may leave in the meantime.

A resident queried whether CCTV cameras are admissible in court. Sgt Ladd confirmed that CCTV is most definitely admissible in court.

A resident queried what a CPNW is.

Claire Rawlins, Anti-social Behaviour Officer for SDDC explained that CPNW stands for Community Protection Notice Warning which can be given to any individual that causes anti-social behaviour (ASB). Within the warning it is stated what the related anti-social behaviour is and that the individual

concerned must immediately cease to cause any further incidents of ASB. If the warning is not adhered to then a formal Community Protection Notice (CPN) will be served which will contain restrictions such as who the individual can associate with and where they can/ cannot go. If the notice is not adhered to a Fixed Penalty Notice (FPN) can be issued or the case can go straight to prosecution.

A member of the public queried the length of time it takes for 101 calls to be answered. PCSO Kerry Wallington-Waite advised that incidents can be reported via 101 or the main Police website or Facebook page.

Sgt Ladd explained that the contact centre is now under one roof and that a large majority of staff are trained to take both 101 and 999 calls therefore during busy periods staff that are trained on both 101 and 999 may have to concentrate on 999 calls which is why the waiting time can sometimes be extended.

A Willington resident raised concerns regarding break-ins around both Willington and Hilton and asked whether Police presence is adjusted during darker nights.

Sgt Ladd responded to say that the SNT are aware of the potential issues highlighted during the winter months and are looking at proactive ways of dealing with them together with the local proactive team such as plain clothes patrols to catch people in the act and high visibility patrols to create a deterrent.

A member of the public asked who should take responsibility for reporting matters such as obscured speed restriction signs and signs that are facing the wrong way.

PCSO Supervisor Kerry Wallington-Waite responded to say that the general public has a responsibility for reporting such matters to either DCC Highways Dept or your local County Councillor.

Councillor Kerry Haines raised concerns on behalf of Newton Solney Parish Council following reports from parishioners regarding drug related ASB taking place down by the river on the common land during the Summer and asked where and how these incidents should be reported?

PCSO Kerry Wallington-Waite advised that there have been no ASB reports received to date in respect to the area mentioned and encouraged residents to report matters so that the Police are aware and can investigate accordingly.

A Findern resident requested an update from PCSO Claire Robbins regarding two vehicles that were parked up on Sunday, November 3, 2019 at Common Piece Lane with their headlights on full beam between the hours of three and five in the morning.

PCSO Claire Rawlins advised that the registration number provided by the resident had been checked out and that there were no concerns from a Police point of view.

Councillor David Shepard raised concerns regarding ASB and drug related activity in Stenson Fields to the north of Witton Court/ Glenmore Drive area.

KWW advised that the issue needs to be reported through the correct channels so that it can be investigated accordingly.

Police Priorities

- Regular patrols in the evening now that the nights are drawing in
- Speeding through villages – speed checks need to increase in frequency

RA/10 Safer South Derbyshire Partnership update and Safer Neighbourhood grants

- ASB Tasking Meeting - ASB Tasking meetings have been reintroduced involving Schools, Multi Agency Team (MAT), Police and Derbyshire County Council (DCC) to discuss young people who are causing concern in school and also outside in the community. Looking at possible interventions and/ or enforcement action to deal with the individuals concerned (or their parents/ guardians in the case of minors).
- Swadlincote Town Centre Public Space Protection Order (PSPO) - has now been extended for a further 3 years.
- Criminal Behaviour Orders (CBO) – we have been successful in obtaining a 5-year Criminal Behaviour Order on prolific street drinkers and shop lifters, Daniel Singleton and Mark McVey.
- Faraday Bags Campaign - to date, over 300 Faraday bags have been given out to help combat Keyless Car thefts that have been on the increase nationwide in recent years. The bags will block the signal which means the relay systems the thieves use will not work and so they cannot steal the cars.
- National Hate Crime Awareness Week took place last week between the 12th and 19th October. Primary schools were invited to enter a poster

competition to raise awareness, Stop Hate reporting packs were also issued to Private Hire Operators alongside a social media campaign and two public engagement events.

- Safer Neighbourhoods Funding - there is currently £4000 available for the community to spend on projects which look to address crime, disorder and anti-social behaviour in the area. Contact Chris Smith or Debbie Ward for more info.

RA/11 Local authority update

Kevin Stackhouse updated: -

In spring and early summer 2019, the Council ran two environmental awareness campaigns aimed at helping local residents positively influence their local environmental standards.

The **We're Watching You** campaign was delivered in the District's parks and open spaces to encourage responsible owners to pick up after their dog and to apply peer pressure to less responsible owners.

The campaign used glow in the dark signs to promote a positive message to all dog walkers about picking up after their animal. It was supported by an active social media campaign over the two months.

The social media campaign resulted in over 62,000 residents seeing the content on Facebook and Twitter and nearly 4,000 residents engaging with the content. As a result dog fouling complaints reduced by 35% during the campaign compared to previous years.

Officers intend to redeploy the **We're Watching You** luminous signs at four areas of public open space in December (Locations to be confirmed).

Repton Neighbourhood Plan Referendum

At the Meeting of Council held on 19th September 2019, it was approved that the Parish of Repton Neighbourhood Development Plan should proceed to referendum following receipt of the Independent Examiner's Report.

The referendum will be held on Thursday 14 November 2019 between the hours of poll from 7am and 10pm. The polling stations will be located at Milton Village Hall and Repton Village Hall.

The question being asked at this Referendum will be:

“Do you want South Derbyshire District Council to use the Neighbourhood Plan for Repton to help it decide planning applications in the neighbourhood area?”

All the related documents and information regarding the Neighbourhood Plan and the referendum can be found on the South Derbyshire District Council Website (search for Repton Neighbourhood Plan)

Climate change

The Council have set up an Environmental Sustainability Group to develop and implement measures that demonstrably improve the Council's environmental performance and to respond to the Council declaring a Climate Emergency on June 27th 2019. The Council will: -

“Strive to make South Derbyshire District Council carbon neutral by 2030 and achieve Carbon Neutrality before the Government target of 2050”.

The Group has a number of work streams to improve the Council's environmental performance, including: -

- To retain ISO14001 (International Environmental Standard) accreditation;
- To reduce the Council's Energy Consumption;
- The improve the Council's Water Management;
- To focus on reducing Staff Travel – both miles driven by Council vehicles and miles driven on Council business using employee's own transport
- To enhance biodiversity across the District.

A number of initiatives are currently being worked on to address these issues, including: -

- The Recruitment of a new Environmental Protection Officer;
- A Travel Plan for the Council is being developed to encourage staff to walk, cycle and use public transport;
- The Council has had a grant to install its first public Electric Vehicle recharge point on Council land in the Bus Station Car Park in Swadlincote;
- A Biodiversity Working Group has been formed to develop an Action Plan for Nature across the District which will help to improve biodiversity on Council owned land and influence developers to delivery biodiversity improvements through our planning policies.

Wildflower planting pilot

A pilot scheme for pictorial wildflower planting at four locations within the District has been approved. The proposed pilot areas for pictorial meadows are as follows:

Hartshorne Road, Repton
Ticknall Road, Ticknall
The Mease, Hilton
William Nadin Way, Swadlincote

Wildflower planting increases biodiversity and encourages wildlife; pictorial planting enhances the aesthetic appearance of otherwise bland green spaces.

Unlike the current grass cutting arrangements, wildflower plantings require a different management and mowing regime.

Corporate Plan

The Council is currently working on producing its new Corporate Plan for 2020 – 2024.

The Vision for the plan will be – South Derbyshire is a ‘*Great place to live, visit and invest*’

Ethical Standards/Values will be - Respect, Honesty, Openness, Accountability, Impartiality, Selflessness, Leadership and Integrity

The three key priorities of the Council will be:

Our Environment - *Keeping a Clean, Green District for future generations*

Our People - *ensuring we deliver high quality services*

Our Future – *growing our District and our skills base*

Further information will be provided at future meetings.

A Findern resident raised an issue in regard to a dog waste bin located on the Nadee Bridge next to the Nadee Indian Restaurant in Findern. The bin has been hit by a vehicle and the lid now won't fit on it properly and is continually overflowing with dog waste.

ACTION: Communities Team to report the damaged dog waste bin located on the Nadee Bridge, Findern to Operations so that a replacement bin can be obtained.

Concerns were also raised in respect to a property on Longlands Lane, Findern where the residents are allegedly using the footpath between their house and the footpath next to it as a storage area for building materials which not only looks unsightly but is also causing an obstruction on the footpath.

ACTION: Communities Team to investigate the situation in respect to the issue raised regarding the footpath located between 29 and 31 Longlands Lane.

A Repton resident raised an issue following numerous instances of flooding in Repton; specifically, outside Brook House and along Mathews Jitty (also known as Path 25). The issue has been reported repeatedly to DCC Highways and to date an adequate response is yet to be received. DCC came

out once a month after the initial report by which time the flooding has dispersed.

ACTION: Communities Team to take back to DCC Highways the issues raised in connection with flooding in Repton.

A member of the public asked how to get in touch with the Clean Team and raised concerns regarding the waiting time when trying to get through to reception using the main Council contact telephone number following a recent call which took almost 20 minutes to get through.

ACTION: Communities Team to feedback the comments made regarding telephone call waiting times to SDDC.

Claire Rawlins requested that the resident provide details at the end of the meeting regarding the fly-tipping so that the matter can be referred on to the Clean Team on their behalf.

Councillor Shepherd raised an issue previously mentioned at the last Repton Area Forum meeting regarding the amount of road works around the Stenson area and commented that a more joined up approach is needed between DCC and Severn Trent Water.

ACTION: Councillor Linda Chilton to feedback to DCC the repeated request for a more joined up approach in relation to future planned roadworks between DCC and Severn Trent Water.

RA/12 Local community and voluntary sector projects/ update

Liz Gumbley provided the following CVS update: -

- Small Grants Funds £1-2k available to support local voluntary, community and not-for-profit groups and activities
- Social Car
- Safer Homes
- ISLAND – Isolation and Loneliness Action Network Derbyshire – Countywide project
- Looking for volunteers and volunteer opportunities
- Stenson Fields Community Centre – Volunteers are needed to start up a Mother and Toddler Group and Youth Club
- Foodbank/ Community Fridge
- Home from Hospital service
- Children and Young Peoples Network – x4 forums per year

Councillor Kerry Haines queried if there is a minimum age for volunteering.

Liz Gumbley advised that the minimum age for volunteering with the CVS is 18.

RA/13 Summary of any agreed priorities/ actions

- SNT to include Greysich Lane, Bretby in future patrols.
- Communities Team to report the damaged dog waste bin located on the Nadee Bridge, Findern to Operations so that a replacement bin can be obtained.
- Communities Team to look into the situation regarding the issue raised regarding the footpath located between 29 and 31 Longlands Lane.
- Communities Team to raise with DCC Highways the issues raised in connection with flooding in Repton.
- Communities Team to feedback the comments made regarding telephone call waiting times to SDDC.
- Councillor Linda Chilton to feedback to DCC the repeated request for a more joined up approach in relation to future planned roadworks between DCC and Severn Trent Water.

RA/14 Close and date of next meeting

Tuesday, February 11, 2020 at Findern Village Hall.

Councillor Andrew MacPherson
CHAIR

The meeting terminated at 8:00pm

SOUTH DERBYSHIRE DISTRICT COUNCIL

REPTON AREA FORUM

(Covering Bretby, Calke, Findern, Foremark, Ingleby, Newton Solney, Repton, Milton, Smisby, Stenson Fields, Ticknall, Twyford & Stenson and Willington)

Tuesday, February 11, 2020

REPORT BACK ON ISSUES RAISED AT THE LAST MEETING

At the last Repton Area Forum, held on Thursday, November 7, 2019, at Milton Village Hall, the following issues were raised, and a progress report is provided.

1. Damaged Dog Waste Bin

A Findern resident raised an issue regarding a dog waste bin located on the Nadee Bridge next to the Nadee Indian Restaurant in Findern. The bin has been hit by a vehicle and the lid now won't fit on it properly and is continually overflowing with dog waste.

ACTION: Communities Team to report the damaged dog waste bin located on the Nadee Bridge, Findern to Operations so that a replacement bin can be obtained.

The issue raised has been logged with Alan Grist, Street Scene Officer to be actioned ASAP.

2. Longlands Lane – Footpath Obstruction

Concerns were also raised in respect to a property on Longlands Lane, Findern where the residents are allegedly using the footpath between their house and the footpath next to it as a storage area for building materials which not only looks unsightly but is also causing an obstruction on the footpath.

ACTION: Communities Team to investigate the situation in respect to the issue raised regarding the footpath located between 29 and 31 Longlands Lane.

Lyn Taylor of DCC Rights of Way Department advised that the owner of number 29 has been asked to move the x2 sand bags that were on the pathway. The pathway has been cut back and fly-tipping removed. DCC will continue to monitor.

3. Flooding in Repton

A Repton resident raised an issue following numerous instances of flooding in Repton; specifically, outside Brook House and along Mathews Jitty (also known as Path 25). The issue has been reported repeatedly to DCC Highways and to date an adequate response is yet to be received. DCC came out once a month after the initial report by which time the flooding has dispersed.

ACTION: Communities Team to raise with DCC Highways the concerns raised in connection to flooding in Repton.

Simon Rogers, Highways Maintenance Senior Technician provided the following response: -

"I have had previous and ongoing enquiries relating to the DCC Highways gullies at this location. Reactive cleansing has been completed, highlighting that the gullies and connections are clear, but this is a combined drainage system at this location which is a Severn Trent Water (STW) maintenance responsibility"

The reactive cleansing contractor attended the location again on 10.01.20 and reported as follows: -

"They were able to reactively cleanse the DCC Highways assets (gullies and connection to system), they did also investigate a possible restriction within the public surface water system which is a Severn Trent Water asset (NOT DCC) and reported back that this was slow running, but they cleared this whilst on site."

It was highlighted that all previous actions carried out by DCC were in relation to the Highways drainage assets and that the issues were related to a public system which should be maintained by the responsible agency (in this case Severn Trent Water).

4. SDDC Call Waiting Times

A member of the public raised concerns regarding the waiting time when trying to get through to reception using the main Council contact telephone number following a recent call which took almost 20 minutes to get through.

ACTION: Communities Team to feedback the comments made regarding telephone call waiting times to SDDC.

Elizabeth Barton, Head of Customer Services provided the following comments: -

*"Our target service standard is to **answer at least 80% of all calls to our customer services call centre within 22 seconds, with an 8% or less abandon rate** and currently we are meeting this target.*

We have just calculated our last quarter's telephone stats. Based on these stats, we answered 81.8% of the calls we received through customer

services within an average of 22 seconds (Oct – Dec 2019).

Obviously, there are peak times when people might have to hang on longer, but these are rare and certainly anyone waiting for as long as 20 minutes is very rare.”

5. Future Planned Roadworks

Councillor Shepherd raised an issue previously mentioned at the June Repton Area Forum meeting regarding the amount of road works around the Stenson area and commented that a more joined up approach is needed between DCC and Severn Trent Water.

ACTION: Councillor Linda Chilton to feedback to DCC the repeated request for a more joined up approach in relation to future planned roadworks between DCC and Severn Trent Water.

Councillor Chilton confirmed that the concerns raised were reported back to DCC 09.01.20 (reference number 8244999).

Debbie Ward

Service Assistant

South Derbyshire District Council

AREA 2 – Useful Contacts

Safer South Derbyshire Partnership

Chris Smith	01283 595924	chris.smith@southderbyshire.gov.uk
Safer Homes Security Scheme (Provided by CVS)	01283 219761	projectsupport@sdcvs.org.uk

Chair of Area Forum Group

Councillor Andrew MacPherson (Willington & Findern)	01283 701037	andrew.macpherson@southderbyshire.gov.uk
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District Council

South Derbyshire District Council (General Enquiries)	01283 221000	customer.services@southderbyshire.gov.uk
Anti-Social Behaviour Helpline	01283 221000	community.safety@southderbyshire.gov.uk
Clean Team (To report an incident of illegally dumped waste or a dead animal); examples of illegally dumped waste include fly-tipping, dog fouling, syringes, litter, graffiti or hazardous substances	01283 595795	waste.cleansing@southderbyshire.gov.uk
Community Safety Enforcement Officers (To report a person or persons responsible for any of the above)	01283 221000	environmental.health@southderbyshire.gov.uk

District Councillors

Councillor Andrew Churchill (Repton)	07764 268931	andrew.churchill@southderbyshire.gov.uk
Councillor Mrs Kerry Haines (Repton)	07967 676404	kerry.haines@southderbyshire.gov.uk
Councillor David Shepherd (Stenson)	01332 864788	david.shepherd@southderbyshire.gov.uk
Councillor Lakhvinder P Singh (Stenson)	07449 712881	lakhvinder.singh@southderbyshire.gov.uk
Councillor Martyn Ford (Willington & Findern)	01283 701627	martyn.ford@southderbyshire.gov.uk
Councillor Andrew MacPherson (Willington & Findern)	01283 701037/ 07765 383668	andrew.macpherson@southderbyshire.gov.uk

County Council

Civil Parking Enforcement	01629 533190	contact.centre@derbyshire.gov.uk
Highways Department (To report potholes, find road closures, pay a parking fine, find bus and train timetables or apply for a Gold Card travel pass)	01629 533190	highways.hub@derbyshire.gov.uk

County Councillors

Councillor Martyn Ford (Etwell & Repton)	01283 701627/ 07748 920132	martyn.ford@derbyshire.gov.uk
Councillor Neil Atkin (Aston)	07970 337178	neil.atkin@derbyshire.gov.uk
Councillor Mrs Linda Chilton (Melbourne)	01332 695112/ 07969 145632	linda.chilton@derbyshire.gov.uk

Police

EMERGENCY CONTACT ONLY	999	
Non-Emergency	101 or online	www.derbyshire.police.uk/ro/report/ocr/ocr-bridge/report-crime/
Non-Emergency SMS Service (for deaf and hard of hearing only)	07800 002414	
Inspector Kate Bateman		south.neighbourhoods@derbyshire.pnn.police.uk
Sgt David Walker - Safer Neighbourhood Team		south.neighbourhoods@derbyshire.pnn.police.uk
PCSO Supervisor Kerry Wallington-Waite - Safer Neighbourhood Team		kerry.wallington-waite.4469@derbyshire.pnn.police.uk
Crimestoppers	0800 555 111	www.crimestoppers-uk.org

Websites & Social Media

Safer South Derbyshire Partnership Facebook Page		www.facebook.com/SaferSouthDerbyshire
South Derbyshire District Council		www.southderbyshire.gov.uk
Safer & Stronger Neighbourhoods Funding Application		www.southderbyshire.gov.uk/our-services/crime-and-community-safety/safer-neighbourhoods
Report Anti-Social Behaviour, Fly-Tipping, Littering etc. to SDDC	Via online reporting form	www.southderbyshire.gov.uk/our-services/crime-and-community-safety
Neighbourhood Watch		www.ourwatch.org.uk
Report Vehicles Breaching Weight Restrictions to DCC	Via online reporting form	www.derbyshire.gov.uk/business/trading-standards/weight-restrictions/weight-restrictions.aspx
Current and Planned Roadworks		https://www.derbyshire.gov.uk/transport-roads/roads-traffic/roadworks/roadworks.aspx
Derbyshire Constabulary		www.derbyshire.police.uk
Police (Safer Neighbourhood Team - Area 1) Twitter Page	Via Twitter page	twitter.com/HiltonEtwellSNT
Report Non-Emergency Crime to Derbyshire Constabulary	Via Twitter page	twitter.com/DerPolContact
Report Non-Emergency Crime to Derbyshire Constabulary	Via Facebook page	www.facebook.com/derbyshireconstabulary/
Ask the Police		www.askthe.police.uk
Crime Statistics (for your area)		www.police.uk
Report Speeding to CREST	Via online reporting form	www.crestderbyshire.org
Report Fraud	0300 123 2040	www.actionfraud.police.uk