

ETWALL LEISURE CENTRE JOINT MANAGEMENT COMMITTEE

20 September 2023

**PRESENT:**

**Representatives of South Derbyshire District Council**

Labour Group

Councillor D Shepherd (Chair)

Conservative Group

Councillor D Muller

Officers

Sean McBurney – Head of Cultural and Community Services

Charlotte Jackson – Head of Finance

Patricia Hill – Democratic Services Officer

**Representatives of John Port Spencer Academy**

**Governing Body**

Danny Parker – School Governor

EL/09 **APOLOGIES**

The Committee was informed that apologies had been received from Councillor L Singh (Labour Group).

EL/10 **DECLARATIONS OF INTEREST**

The Committee was informed that no Declarations of Interest had been received.

EL/11 **QUESTIONS BY MEMBERS OF THE PUBLIC PURSUANT TO COUNCIL PROCEDURE RULE NO. 10**

In Accordance with Council Procedure Rule No 10 the Chair read out the following question on behalf Mr Pete Price:

There has been excellent joint working between Active Nation and the schools regarding balancing community and school demands for pool space, and I appreciate there has been an agreement in place since around 2012 regarding school use taking priority during school hours. However, compared to September 2022 the current school term has seen a sharp decline in community time slots for swimming, so I'd like to ask how the Council which represents this use, will work with current and future contractors and the school to ensure a reasonable balance is maintained between the demands for pool space and time.

The Head of Cultural and Community Services provided the following response:

With regards to the new timetable for September term and the reduction in community swim and gym time. It was agreed between the schools and Active Nation outside of the monthly contract operational meetings that take place. We

will be discussing this in the next monthly operational meeting between the school and Active Nation to see if any arrangements can be put in place to bring the community use back to a similar level to Sept 2022.

With regards to the new contractor, we will be reviewing and assessing what suggestions prospective new contractors put forward in their final bids on how they plan to manage the balance between community and school usage at Etwall. Once the finer details of the contract and operating model are agreed and new contractor appointed, we will continue to hold monthly operational and strategic meetings between the school and new contractor to ensure a balance is maintained.

EL/12 **FINAL ACCOUNTS 2022-23**

The Head of Finance presented the report which would be updated and discussed at a future meeting.

**RESOLVED:**

***The Committee received and noted the Final Accounts for 2022-23.***

EL/13 **ACTIVE NATION PERFORMANCE REPORT**

The Head of Cultural and Community Services presented the report in the absence of the Active Nation representative.

The report detailed an analysis of entrants to the facilities which showed an increase in visitors during school holidays with new memberships increasing in the three and six month subscription categories. There was a slight increase to gym memberships during July and August, however, enrolments for the swimming programme had declined during the holiday period which reflected the normal trend. The Net Promoter Score target of 30 showed a result of -20 from 140 surveyed members.

Members expressed disappointment that Active Nation had been unable to attend the meeting due to other commitments. Members discussed the low Net Promoter Score and potential issues with the data and configurations.

**RESOLVED:**

***The Committee received and noted the Active Nation Performance Report.***

EL/14 **LOCAL GOVERNMENT ACT 1972 (AS AMENDED BY THE LOCAL GOVERNMENT [ACCESS TO INFORMATION] ACT 1985)**

**RESOLVED:**

***That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.***

The meeting terminated at hours 17:30 hours.

COUNCILLOR D SHEPHERD

CHAIR