

South Derbyshire Contract

Etwall Leisure Centre John Port Spencer Academy Joint Management Committee

Wednesday 3rd July 2024

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Dan Mclean
Area Contract Manager

Nick Fearnett
Contract Manager



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Introduction

- Contract Overview
- Strategic direction and outcomes
- Facility developments
- Customers and partners
- Performance so far...



Contract Overview

Contract Start: 1st April 2024

Contract Length: 5 years (plus optional extension for a further 2 years)

Key Commitments:

- Full refurbishment of fitness facilities
- Brand new state of the art fitness equipment (Fitness Room, Group Cycling and Studio)
- Grab and Go cafe
- Various new colleagues to develop key programmes within the centre and contribute to the Authorities Health & Wellbeing priorities. Posts include, a Contract Fitness Manager, dedicated Swim Manager, Health & Wellbeing Manager, Contract Maintenance Technician and Contract Manager.
- We will develop a healthy workplaces programme to engage with the Authorities 600 employees
- Dilapidation works on facilities including building aesthetics and plant areas
- Improved IT, access controls and network infrastructure

Specialist Commitments at Etwall Leisure Centre committed to enhancing the school and community sports provision and improving the quality and reputation of the facility through our management systems, investments and service delivery.



Strategic Objectives and Outcomes

Active & Healthy Lives

- Make physical activity part of everyday life
- Increase levels of physical activity to support social priorities and reduce health inequalities
- Support people that need it most to be physically active
- Children and adults understand the benefits of physical activity
- People have the life skills to enable them to be physically active

Active Places

- Support and enable strong existing local delivery networks in communities
- Work with local role models, groups and volunteers within communities to encourage participation
- Utilise the positives of physical activity to help create a more connected, safer, cohesive community

Active Travel

- Ensure the active environment is part of future town centre designs
- Improve health & wellbeing through walking and cycling
- Make the cycle and walking network more accessible to residents and visitors
- Ensure green spaces are good quality and accessible

Active Economy

- Sport, leisure and physical activity sector has a diverse, well trained, profession work force and voluntary sector. There are clear career pathways and opportunities for all
- Continue existing partnerships and extend to working with non-traditional partners
- Employers to support workers to be active throughout their day and promote active travel initiatives to travel to work





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- Upgraded security and access controls
- Pricing, timetabling and accessibility
- Statutory PPM scheduling
- Clean, safe and welcoming
- Enhanced programming
- Technology and online presence
- Communication
- Community and partnership engagement
- Branding
- Customer service standards
- External verification (Quest)
- Internal audit systems

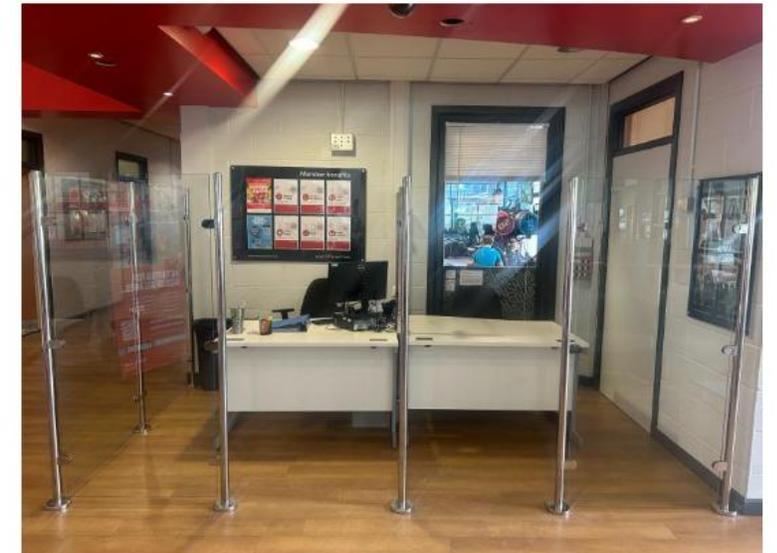
Customers and Partners



Facility Developments- Completed



- Full fitness room refurbishment
- Cycle studio upgrades and decoration
- Reception and Studio Decoration
- Rebranding
- WiFi, Access Control and Cabling Upgrades
- Plant Room Upgrades and Maintenance
- Process Changes- Cleaning, Facility Management





Facility Developments- Next Steps

- Grab and Go Café Set up
- Refurbishment of Dry Side Male and Female Changing Rooms
- Dilapidation works to Wet Side Changing Rooms
- Lighting Upgrades to School's Changing Rooms 1-6
- Lighting Upgrades to Sports Hall Viewing Area

Partner and Customer Developments

- Review set up on pool programming
- Re-using of previous gym equipment to allow school to utilise within squash courts
- Fitness programme review





Sales and Retention

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Participation

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Thank you

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