

Outcomes

Key aim	Key actions to achieve the aim	Partners involved	Strategic measures	Service measures	Department Responsible
Maintain financial health	Publish a fit-for-purpose Medium Term Financial Plan		5-year General Fund reserve balance is minimum of £1m by 2021		Finance
	Achieve budget savings and safeguard services through good procurement		A balanced General Fund budget by 2018/19		Corporate Services
	Keep under review priorities into which available funds may be invested in communities		Key priority areas evaluated and agreed by Finance and Management Committee		Finance
	Generate additional income to help the Council achieve its aim of doing more with less		Income from New Homes Bonus, Business Rates and sweating of assets Explore potential		All

			commercialisation opportunities and identify areas for competing with the private sector		
Achieve proper Corporate Governance	Maintain a fit for purpose Local Code of Corporate Governance	Ernst and Young		Annual Governance Statement unqualified by External Audit Maintain RoSPA standard in Health & Safety	Finance Corporate Services
Be aware of and plan for financial, legal and environmental risks	Continuously review and strengthen Business Continuity arrangements	Derbyshire County Council		All actions in annual audits completed	Finance Corporate Services
	Maintain a proper Risk Management framework		Strategic and service risk registers reviewed, updated and reported to Policy Committee on a quarterly basis		

Promote and enable active democracy	Adhere to the Local Government Transparency code			All recommended information is available on the Council's website by March 2017	Finance
	School or work experience placements School visits and initiatives as part of Local Democracy Week			Increase number of school visits to Civic Offices	Democratic Services
Enhance environmental standards	Show leadership to our business and voluntary communities in attaining high environmental standards	Active Nation Rosliston Forestry Centre management	Maintain ISO 14001 accreditation in Environmental Management		Environmental Health
	Develop an action plan to improve resilience to the local impacts of climate change and emergency responses	Local Authority Energy Partnership Derbyshire County	Annual improvements in the energy consumption of public buildings Campaigns		Environmental Health

		Council Emergency Planning Environment Agency	supported to improve flood defences		
Maintain a skilled workforce	Regular review of job competencies in accordance with the corporate framework	Northgate Public Services	Maintain Investors in People standard for staff development		All departments
Maintain customer focus	Develop Channel Shift Strategy and embrace digital services	Northgate Public Services	Design and deliver new look website that allows customers to search and find relevant information easily and quickly	% of customers satisfied Increase in visits to the website Reduction in phone and personal callers	Corporate services
Promote inclusion	Through the work of the Corporate Equalities and Safeguarding Group	Agencies in the Local Community Forum		Annual work programme delivered. This includes any actions identified in audit and	Corporate Services

				peer reviews	
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People

Key aim	Key actions to achieve the aim	Partners involved	Strategic Measures	Service measures	Department Responsible
Enable people to live independently	Ensure regular contact is maintained with tenants/residents identified as 'vulnerable'	Derbyshire County Council (DCC) Social Services CAB Voluntary sector		% visits completed % action plans completed with vulnerable customers % tenancies sustained # of referrals to support agencies Income benefits as a result of support provided % Customer satisfaction	Housing
	Expand the use of Telecare and Telehealth services	Social Services GPs		% tenancies sustained Number of customers making use	Housing

		Healthcare providers Voluntary sector		of Telecare and Telehealth products	
	Continue to contribute to the countywide Review of Disabled Facilities Grants (DFGs) and implement recommendations	All Districts, Boroughs and Derbyshire County Council		Implementation of review by 1 April 2017	Housing
	Deliver an efficient and well-targeted adaptation service making use of previously adapted dwellings and increasing first offer take-up	Other housing providers on the Choice Based Lettings system for South Derbyshire Derbyshire County Council NHS		Reduction in spend on adaptations Review number of adaptations undertaken that are still relevant and providing critical support % of adapted properties accepted on	Housing

				first offer	
	Enable the implementation of a voluntary sector provided gardening scheme to support vulnerable households	Derbyshire County Council Third party contractor		Scheme set up Reduction in interventions for untidy gardens	Housing
	Identify need for and deliver activities to ensure people maintain physical capability to live independently	Village Games Strictly No Falling Voluntary sector SD Health and Wellbeing Group		Number of sessions delivered Number of participants engaged Reduced emergency care admissions	Sport & Health
Developing the workforce of South Derbyshire to	Careers fair	Jobcentre		Event staged annually	Economic Development
	Increase school engagement in raising aspirations work	Secondary Schools (Urban Core)		Schools agree to work with SDDC	Community & Planning

<p>support growth in relation to aspirations, employability, skills and travel to work</p>		<p>South Derbyshire Partnership</p>		<p>Work with agreed outcomes planned</p> <p>Improved GCSE attainment</p>	
<p>Protect and help support the most vulnerable, including those affected by financial challenges</p>	<p>Provide a service for homeless applicants which is nationally recognised as delivering 'best practice'</p>	<p>3rd Sector partners Social Services</p>		<p>Attain NPSS standard for Homelessness</p>	<p>Housing</p>
	<p>Support the community and voluntary sector to enable people to maintain living independently</p>	<p>South Derbyshire Partnership Voluntary sector Derbyshire County Council</p>	<p>Maintain SDDC grant funding to the voluntary and community sector</p>		<p>Finance Community & Planning</p>
	<p>Support schemes to ensure assistance for victims of crime and vulnerable people</p>	<p>South Derbyshire CVS CAB</p>		<p>Install security measures & ensure the continuation of the</p>	<p>Community & Planning</p>

		Safer South Derbyshire		Sanctuary scheme for victims of domestic abuse	
	Administer Council Tax Support Scheme and Housing Benefit to those in need			Average time for processing new claims is no more than 18 days Average time for processing notifications of changes in circumstances is no more than eight days	
Use existing tools and powers to take appropriate enforcement action	Increase use of available tools and powers	Safer South Derbyshire Partnership	Introduction of Public Spaces Protection Order (PSPO)		Environmental Services
	Publish and annually review a single Enforcement Policy covering	Safer South Derbyshire Partnership		Quarterly report on enforcement activity to Overview and Scrutiny	Environmental Services Community & Planning

	all SDDC regulatory activity			Committee	
Increase levels of participation in sport, health, environmental and physical activities	Develop the South Derbyshire Dreamscheme to encourage young people to serve and take pride in their community, engage and promote positive behaviour and encourage cross generational working	Housing Services Safer South Derbyshire Partnership Sport and Health Voluntary sector Culture and Communities		Delivery of four projects in antisocial hot spot areas each year Increase the number of participants in the scheme	Housing
	Develop a Sport, Health and Physical Activity Strategy - targeting young people, older people, physically inactive	South Derbyshire Sport	Strategy developed and implemented		Sport & Health
	Delivery of sport, health and physical and environmental activity opportunities	South Derbyshire Sport Active Nation		Number of sport, health, physical activity and play scheme participations	Sport & Health

		Public Health		Number of environmental education participations	
	Develop Dementia Friendly Communities	Public health SD Health and Wellbeing Group	Approval and implementation of South Derbyshire as a Dementia friendly District	Number of staff trained	Community & Planning Housing
	Develop a Community Champion Scheme through volunteer development	South Derbyshire Partnership DCC	Scheme adopted	Number of volunteers active	Community & Planning
	Develop a Healthy Communities approach for SD	Public Health SD Health and Wellbeing Group	Achievement and maintenance of Public Health accreditation		Sport & Health
Reduce the amount of waste sent to	Run promotional campaigns to	Derbyshire Waste Partnership		Increase in recycling	Direct Services

landfill	schools and householders to encourage everyone to minimise waste and recycle and compost more	Voluntary sector		Decrease in waste to landfill Increase in financial rewards from DCC	
	Ensure householders know what can be recycled and which bins to use	Derbyshire Waste Partnership		Decrease in contamination	Direct Services Corporate Services
	Consider waste collection frequency review	Derbyshire Waste Partnership		Decision on review taken If decision is to go ahead, review completed	Direct Services
	Encourage waste prevention as part of the Council's own activities and operations	Contractors	Reduce amount of waste created by Council's activities	Ensure all contractors have environmental policies	Housing Environmental Services

Place

Key aim	Key actions to achieve the aim	Partners involved	Strategic measures	Service measures	Department Responsible
Facilitate and deliver a range of integrated and sustainable housing and community infrastructure	Develop and implement a Housing Asset Management Strategy	Tenants' Forum	Completion of the strategy with a fully funded and sustainable 30-year programme, for inclusion in the HRA business Plan		Housing
	Deliver an adopted South Derbyshire Local Plan, Parts 1 and 2		Plan adopted		
	Develop a framework to review rural housing needs	Parish Councils Registered Providers (RPs) Developers	Development of an Affordable Housing Supplementary Planning Document		Community & Planning Housing
	Increase the supply and range of	RPs Developers	Increased supply of affordable homes		Housing

	affordable housing provision				
	Review the SHMA and other housing needs data	Developers RPs Derby HMA partners		Data reviewed Appropriate actions developed	Housing
	Make the best use of the existing housing stock to meet housing needs	RPs	Regeneration of council housing stock	Reduction in empty properties	Housing
	Consider the introduction of a Community Infrastructure Levy			Review of action plan	Community & Planning
Enhance understanding of the planning process	Monitor customer satisfaction with planning process			Achieve satisfaction target	Housing
	Review housing			Review completed and	Community & Planning

	needs data and guidance available to inform developers prior to submitting planning applications			appropriate updates made	
	Promote a programme of community briefings to improve understanding of the Planning Process and related activity	Parish Councils, Elected Members		Programme of attended meetings	Community & Planning
	Support the development of Neighbourhood Plans	Parish Councils	Number of plans supported		Community & Planning
Help maintain low crime and anti-social behaviour levels in the District	Promote the installation of secure by design external doors and windows	External contractors Safer South Derbyshire Partnership RSLs		Review asset management database as part of Housing Asset Management Strategy Review and analyse incidents of	Environmental Services

				crime on the Council's stock	
	Deliver a programme of proactive interventions to reduce environmental crime and anti-social behaviour	Derbyshire Constabulary MAT Team Sport and Health Communities Safer South Derbyshire Voluntary Sector		Downward trend in fly-tipping incidents Increase in the interventions to combat environmental crime Number of Positive Activities delivered / offered in hotspot / priority areas	Sport & Health Community & Planning
Connect with our communities, helping them feel safe and secure	Promote the Safer Neighbourhood concept	Safer South Derbyshire Partnership		Hold minimum of three public forums per annum, produce quarterly newsletters, and update Facebook page weekly	Community & Planning
	Support the local community to develop and	Safer South Derbyshire		Number of projects to	Community & Planning

	deliver community safety projects in South Derbyshire	Partnership		receive Safer Neighbourhood funding Number of new Neighbourhood Watch schemes set up	
	Publish and annually review the Safer South Derbyshire Community Safety Partnership Plan	Safer South Derbyshire Partnership	Plan published Plan reviewed and updated accordingly		Community & Planning
	Plan and deliver a programme of community safety campaigns	Safer South Derbyshire Partnership		No of campaigns delivered	Community & Planning
Support provision of cultural facilities and activities throughout the District	Implement and manage the leisure facility capital build programme	South Derbyshire Sport		Number of completed facilities Amount of external investment and grants brought into district	Community & Planning

	Introduce and progress the Sport, Recreation and Open Space Facility Strategy		Increase in % of adults using outdoor space for exercise/health	Number of facilities enhanced	Community & Planning
	Introduce and progress the District Cycle Plan including an annual cycle event	South Derbyshire Sport Active Nation Get Active in The Forest	Develop and implement action plan	Number of participations Number of opportunities offered	Sport & Health
	Develop, approve and help deliver an annual programme of cultural events			Number of participations Number of opportunities offered	Community & Planning
	Provide further Local Nature Reserves			Increase in designated Local Nature Reserves	Community & Planning
Deliver services that keep the	Ensure the estates we			% estates rated as 'excellent'	Housing

District clean and healthy	manage are maintained to the highest standards			Number of estate tours completed	
	Provide effective grounds maintenance service to both general needs and sheltered housing	Tenants' Forum		Customer satisfaction levels	Housing
	Ensure that food, water, housing, land and air in the District all meet designated legal standards for the protection of human health	Environment Agency Health and Wellbeing Group Derbyshire County Council Public Health & Transport Planning Public Health England	Air Quality meets Directive 2008/50/EC and the UK Air Quality Strategy Continual reduction in the contamination risk rating of land in South Derbyshire Continual reduction in unacceptable noise exposure to our residents		Environmental Services

Progress

Key aim	Key actions to achieve the aim	Partners involved	Strategic Measures	Service measures	Department Responsible
Work to attract further inward investment	Maximise the prosperity of businesses in South Derbyshire through the delivery of the Better Business Regulation Partnership action plan	Better Business Regulation Partnership		<p>≥75% of retail food businesses have a FHRs score of 5</p> <p>Number of registered food businesses in the District</p> <p>Monitor net number of businesses in the District</p>	Environmental services
	Update Economic Development Strategy	South Derbyshire Partnership	New five-year strategy launched and actions from it delivered		Economic development
	Promote the area's vacant sites and premises	Derbyshire Economic Partnership		Vacant Commercial Property Bulletin and Investment Gazette published	Economic development

<p>Unlock development potential and ensure the continuing growth of vibrant town centres</p>	<p>Deliver Swadlincote Townscape project</p>	<p>Heritage Lottery Fund</p>	<p>Number of shops preserved and enhanced</p>		<p>Community & Planning</p>
	<p>Organise and/or support town centre events</p>	<p>Swadlincote market operator</p> <p>Swadlincote Cultural Partnership</p> <p>Town Team</p> <p>Promote Melbourne</p>		<p>Minimum of three events per year organised by SDDC</p> <p>Minimum of three externally organised events supported</p> <p>Minimum of one event per year outside of urban core supported</p>	<p>Economic development</p>
	<p>Raise the profile of businesses in market towns and villages</p>	<p>Parish Councils</p>		<p>Campaigns delivered</p>	<p>Economic Development</p> <p>Corporate Services</p>
<p>Work to maximise the employment, training and</p>	<p>Support development of tourism</p>	<p>Sharpe's Pottery Trust</p>	<p>Support Tourist Information</p>	<p>Number of visitor enquiries</p>	

leisure uses of The National Forest by residents and increase the visitor spend by tourists			Centre		
	Review and develop the National Forest Walking Festival	South Derbyshire Sport Get Active in The Forest National Forest Company		Festival delivered Number of participants	
	Support the development of a National Forest Active Partnership	The National Forest Derbyshire Sport Sport England South Derbyshire Sport		Activity numbers External funding secured	
Help to influence and develop the infrastructure for economic growth	Produce a Community Infrastructure Delivery Plan	Derbyshire County Council Derby HMA	Plan delivered		Community & Planning

	Efficient and effective management of Section 106 agreements			Ensuring all resources are allocated in line with local and national policy	Community & Planning
Provide business support and promote innovation and access to finance, including in rural areas	Organise and enable business support events	South Derbyshire Business Advice Service Chambers and business associations CAB		Business events/ breakfasts run Number of participants at events Outreach business advice sessions delivered	Economic Development