
REPORT TO:	DEVELOPMENT SERVICES COMMITTEE	AGENDA ITEM: 14
DATE OF MEETING:	8 TH NOVEMBER 2001	CATEGORY: RECOMMENDED
REPORT FROM:	IAN REID – DEPUTY CHIEF EXECUTIVE	OPEN PARAGRAPH NO: N/A
MEMBERS' CONTACT POINT:	CHRISTOPHER MORETON (5765)	DOC:
SUBJECT:	REFUSE COLLECTION ARRANGEMENTS FOR CHRISTMAS 2001 AND NEW YEAR/BANK HOLIDAYS 2002	REF: CM/DSO
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE:

1.0 Reason for Exempt (if appropriate)

1.1 (not applicable)

2.0 Recommendations

2.1 That Members adopt the Christmas and New Year refuse collection arrangements outlined in respect of Christmas 2001 and New Year 2002.

2.2 That Members adopt the refuse collection arrangements for Bank Holidays in 2002 as outlined.

3.0 Purpose of Report

3.1 To seek Members approval of the Refuse Collection arrangements at Christmas 2001/New Year 2002 and Bank Holidays in 2002.

4.0 Executive Summary

4.1 The Refuse Collection Service will not operate on Tuesday 25 December 2001, Wednesday 26 December 2001, Thursday 27 December 2001 and Tuesday 1st January 2002.

4.2 A Tuesday collection will take place on Saturday 29 December 2001.

4.3 Golden Jubilee Tuesday – 4th June 2002: It is intended that a service will be provided on that day to avoid causing problems to the residents on the compost scheme (most of the Tuesday collections are on the scheme).

4.4 The proposed arrangements have been agreed with the Refuse Collection staff.

5.0 Detail

- 5.1 Details of the collection arrangements are normally advised to householders in December via either a label placed on the wheeled container or a letter placed through the door where properties receive a sack collection.
- 5.2 In preparing the collection arrangements for Christmas 2001 and New Year 2002, care has been taken to ensure that no household will be left for in excess of 14 days between visits.
- 5.3. Where the period at Christmas and New Year has been extended in excess of 7 days, provision has been made to collect additional refuse placed by the side of the container.
- 5.4 In addition to the above, specific arrangements are required to accommodate the needs of the Compost Scheme during the Christmas and New Year period.
- 5.5 The amount of organic waste produced by householders in December and January tends to reduce, and over the past 3 years, collections of the brown bins have been suspended.
- 5.6 It is therefore proposed that the last brown bins collections take place on 27 November for Hilton; 3 December 2001 for Willington and Twyford and 4 December 2001 for Etwall, Egginton, Hatton, Repton and Milton.
- 5.7 Weekly collections of black bins will take place in all composting areas during this period. Residents of composting areas will be advised of these arrangements via a calendar/newsletter in mid-November.

6.0 Financial Implications

- 6.1 The financial implications for the supply and delivery of the annual stickers are all allowed for within the budget.
- 6.2 The costs of printing & delivering a newsletter/calendar to households in the composting areas are allowed for in the composting budget.

7.0 Corporate Implications

- 7.1 None

8.0 Community Implications

- 8.1 It is important to provide as an efficient service as possible over Christmas, New Year and around Bank Holidays in order to maintain a positive profile for the Council. Clear communications, duly timed, are essential, in order to minimise disruption and dissatisfaction. This is all the more crucial given the front-line nature of refuse collection.

9.0 Conclusions

- 9.1. The proposals outlined aim to provide the most effective service and to cause the least disruption to the Council's customers during the Christmas/New Year period this year and during next year's Bank Holidays.

10.0 Background Papers

- 10.1 A copy of the sticker to be distributed in mid-December that will be affixed to bins or pushed through doors, as relevant. See Annexe A.

