

<b>REPORT TO:</b>	<b>HOUSING AND COMMUNITY SERVICES COMMITTEE</b>	<b>AGENDA ITEM: 9</b>
<b>DATE OF MEETING:</b>	<b>10th MARCH 2015</b>	<b>CATEGORY: DELEGATED</b>
<b>REPORT FROM:</b>	<b>DIRECTOR OF HOUSING &amp; ENVIRONMENTAL SERVICES / DIRECTOR OF COMMUNITY &amp; PLANNING SERVICES</b>	<b>OPEN</b>
<b>MEMBERS' CONTACT POINT:</b>	<b>MIKE HAYNES (ext. 5775) STUART BATCHELOR (ext. 5820)</b>	<b>DOC:</b>
<b>SUBJECT:</b>	<b>CORPORATE PLAN 2009-15: PERFORMANCE MANAGEMENT REPORT (1 October – 31 December 2015)</b>	
<b>WARD (S) AFFECTED:</b>	<b>ALL</b>	<b>TERMS OF REFERENCE:</b>

## 1.0 Recommendations

- 1.1 That progress against performance targets is considered and approved.

## 2.0 Purpose of Report

- 2.1 To report details of progress during the period 1 October to 31 December 2015, in relation to the Council's Corporate Plan 2009 –2015. These are relevant to this Committee under the 'Safe & Secure' and 'Lifestyle Choices' themes. Please note until the new Corporate Plan is reviewed and agreed, the progress for Quarter 3 is measured against performance targets set in the Council's Corporate Plan for the period 2009 –2015.

## 3.0 Detail

- 3.1 This Committee is responsible for overseeing the delivery of the following outcomes:

### Safe & Secure

- *Delivering a range of housing provision and services that address community requirements*
- *Safer communities*

### Lifestyle Choices

- *Delivering community based recreational and cultural activities that promote a healthier lifestyle*
- *Helping the community reduce its 'environmental footprint'*

- 3.2 Details are provided in the following appendices:

- Appendix A - Progress against key projects
- Appendix B - Progress against performance measures

☑ Appendix C – Managing risks

3.3 The headline performance is that all key projects and performance measures have been achieved, except for two measures and one project within the ‘*Safe and Secure*’ theme and two measures within the ‘Lifestyle Choices’ theme. These are listed below:

- SM 09 - Effectiveness of local authority actions to reduce incidents of fly tipping
- SM 11 - Reduction in the number of domestic Burglaries per 1,000 population
- LM 05 - Number of cultural activity participations
- LM 04 - Number of play scheme participations
- SP NEW – Implement new tenancy agreement

More details on the reasoning and any remedial action being taken can be found in the associated appendices.

**4.0 Financial Implications**

4.1 None directly

**5.0 Corporate Implications**

5.1 None directly

**6.0 Community Implications**

6.1 The Council aspires to be an “excellent” Council in order to deliver the service expectations to local communities. This report demonstrates how priorities under the ‘*Sustainable Growth & Opportunity*’ themes contribute to that aspiration.