
REPORT TO:	COMMUNITY SCRUTINY COMMITTEE	AGENDA ITEM: 6
DATE OF MEETING:	21 OCTOBER 2002	CATEGORY: RECOMMENDED
REPORT FROM:	HEAD OF COMMUNITY SERVICES	OPEN
MEMBERS' CONTACT POINT:	DAWN DAWSON (EXT 5797)	DOC: s:\cent_serv\committee reports\community scrutiny\21 oct 2002\sheltered housing services.doc
SUBJECT:	SHELTERED HOUSING SERVICES	REF:
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE: CS01

1.0 Recommendations

1.1 That Members note the report.

2.0 Purpose of Report

2.1 To further inform Members of the steps being taken in order to prepare for the follow up Best Value Inspection of the Sheltered Housing Service.

3.0 Detail

3.1 The accomplishments and further Improvement Actions, were presented to Community Services Committee on 18th July 2002 and to Community Scrutiny Committee on 19th August 2002.

3.2 The date of the further inspection of the Sheltered Housing Service has now been confirmed as the week commencing 9th December 2002.

3.3 Since the report to Community Scrutiny Committee on 19th August 2002, further work has been undertaken against the actions highlighted within the Improvement Plan, most notably;

- Upgrade of Community Alarms and Communications systems now in progress
- Implementation of enhanced performance management systems in progress
- Quotations received for the connection of door entry systems to Central Control
- Review of the Allocations Policy and Procedure before Housing and Community Services Committee on 10th October 2002.

- Options Appraisal for difficult to let Schemes now underway, with consultation with tenants and partner organisations now in progress
- Consultation with residents at Willoughby House, now completed, and a tender accepted from Invadex to carry out the works. It is anticipated that works will commence well in advance of the March 2003 target date.

3.4 The Chair of Community Services Committee and other Members will undertake a critical appraisal exercise on 11th October 2002. Details of their findings will be circulated as soon as possible.

4.0 Financial Implications

4.1 None arising directly from this report, although Members have approved a total additional allocation of £305,000 to deliver the improvements.