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Our ref: DT/CL
Your ref:

Date: 3 December 2013

Dear Councillor,

Overview and Scrutiny Committee

A Special Meeting of the **Overview and Scrutiny Committee** will be held in the **Council Chamber**, on **Wednesday, 11 December 2013** at **18:30**. You are requested to attend.

Yours faithfully,

Chief Executive

To:- **Conservative Group**

Councillor Mrs. Plenderleith (Chairman), Councillor Atkin (Vice-Chairman) and Councillors Mrs. Hood and Mrs. Patten.

Labour Group

Councillors Bambrick, Dunn, Mrs. Mead and Pearson.



AGENDA

Open to Public and Press

- 1** Apologies
- 2** To note any declarations of interest arising from any items on the Agenda
- 3** To receive any questions by members of the public pursuant to Council Procedure Rule No.10.
- 4** To receive any questions by Members of the Council pursuant to Council procedure Rule No. 11.
- 5** Domestic Abuse Services within South Derbyshire **3 - 11**

Exclusion of the Public and Press:

- 6** The Chairman may therefore move:-
That in accordance with Section 100 (A) of the Local Government Act 1972 the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.
- 7** To receive any Exempt questions by Members of the Council pursuant to Council procedure Rule No. 11.
Details

REPORT TO:	Overview and Scrutiny Committee	AGENDA ITEM: 5
DATE OF MEETING:	11th December 2013	CATEGORY: DELEGATED/ RECOMMENDED OPEN
REPORT FROM:	DIRECTOR OF COMMUNITY AND PLANNING	
MEMBERS' CONTACT POINT:	CHRIS SMITH (5924)	DOC:
SUBJECT:	Domestic abuse services within South Derbyshire	REF:
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE:

1.0 Recommendations

1.1 Members to note the report and acknowledge potential future risks in services.

2.0 Purpose of Report

2.1 To inform members of the current situation of the four main Domestic Abuse service providers in South Derbyshire

3.0 Detail

3.1 At the scrutiny meeting in May an overview was provided on the structure of Domestic Abuse services within the district and the agencies involved. It was asked if further, more in depth information on these agencies could be provided, especially on what service they provide, how they are funded and what the future risks are for them.

3.2 As mentioned in the previous report there are four main service providers in the District; Next Step, Trident Reach the Charity, and the Independent Domestic Violence Advisor who is employed by Women's aid. Victim Support also offer initial support to low risk victims.

3.3 All four of these agencies offer different service and are funded independently of the others. Next Step and Trident Reach the Charity have facilities based in South Derbyshire, the IDVA hot desks between agencies within South Derbyshire (spending a day at SDDC, Next Step and Lemon Grove refuge) and Victim Support are based out of Derby.

3.4 The main detail of this report is found in the attached Appendix 1. The four agencies have provided information on the service they provide, the number of people accessing their service, how they are funded, by whom, when the funding ends and what contingency plans they have in place.

3.5 The table below shows which agencies support which level of victim

RISK	AGENCY	PROVISION
Low (0-9 score on DASH form)	Victim Support (All Police referrals to go to Victim Support) Next Step (Agency and self-referrals) Trident Reach the Charity (Agency and self-referrals)	Initial one to one support and further signposting if required Outreach support, counselling, one to one sessions, Freedom programme Floating support
Medium (10-15 on DASH form)	Next Step Trident Reach the Charity	As above
High (16 and above on DASH form)	North Derbyshire Women's Aid (IDVA)	121 support, MARAC, Sanctuary Scheme, alarm systems

4.0 Financial Implications

4.1 SDDC contributed £20,000 and Safer South Derbyshire contributed £10,000 towards the running costs of Next Step for 2012/13 year, these were both one-off payments. There is also a Service Level Agreement in place for an annual SDDC grant of £3784 towards Next step.

5.0 Corporate Implications

5.1 Supporting Domestic Abuse services delivers work within the Corporate Priority of Safe and Secure.

6.0 Community Implications

6.1 There is currently a diverse range of services available for victims living in the district. Next step currently run several training programmes and use several volunteers for their support work. If their long term future is not secured it would have a major detrimental impact on the domestic abuse provision available to the local community. These agencies are all key to the delivery of the local Domestic Abuse Action Plan which forms part of the Partnership Plan

7.0 Conclusions

7.1 In the long-term the future of many of these agencies is uncertain as much of the funding is provided by the County Council. Also, suitable external funding streams are difficult to obtain for more than one year at a time and therefore any long term security is unlikely. In the short term the district is fortunate to have dedicated workers and volunteers who are committed to reducing the amount of Domestic Abuse cases within the district.

8.0 Background Papers

APP1 provides details on the 4 main Domestic Abuse Service providers in the District, the service they provide, how they are funded and by who, the number of clients they have and contingency plans they have for the future

APP1: Scrutiny Comitty 11th December 2013
Domestic Abuse Services in South Derbyshire

TRIDENT REACH THE CHARITY

What services do you provide?

Trident Reach the People Charity provide domestic abuse support services. We provide adult housing related support services for any level of risk in South Derbyshire and Erewash. Support is provided to male and female victims with or without children who are over the age of 16. We provide **accommodation based support services** 7 day per week/365 days per year which comprises of a purpose built refuge (**Lemon Grove**) for women with or without children. The Refuge has 10 self-contained flats with communal facilities on site including a children's room. We also provide dispersed properties which are safe houses in the community which can house men or women, again with or without children.

Our service provides person centred support packages with each customer having an allocated support worker and access to staff 7 days per week, they each have their own Needs and Risk Assessments and support plan. Support staff work with individuals to address risk and safety and work in partnership to meet need, goals and aspirations. Support is given both practically and emotionally and we work with the Supporting People Outcomes. In addition to the Supporting People Funding we work in partnership with other local organisation to deliver programmes of support to people accessing our services for example we have worked with People Express to provide an art therapy programme with families living in refuge which culminated in the HOPE exhibition, Children's Centres who deliver sessions within the Refuge. We work with Health services and have a dedicated Health Visitor supporting the families within the refuge. We have trained Freedom Programme facilitators. Staff are trained and experienced to support additional needs, this then reduces the burden on other statutory services such as Social Care, Health, mental health, substance misuse etc. Staff support people living in refuge to access education and training, offering volunteering opportunities to support adults back into work and to become self-sustaining and fully independent in their future.

We also have **floating support services** in Erewash and South Derbyshire for any level of risk where we support male or female victims of domestic abuse with housing related needs which can be debt, benefits, setting up home, needing to move, help with bills, budgeting advice and safety advice. Again each person receives a personal needs and risk assessment and support plan and staff work in partnership with the customer to produce a personal safety plan, identify goals and aspirations and support customers to work towards and achieve these outcomes. As within accommodation based services staff are trained and experienced to support additional needs, again reducing the burden on other statutory services such as Social Care, Health, mental health, substance misuse etc. Floating Support customers are supported to access education and training, offering volunteering opportunities to support adults back into work and to become self-sustaining and fully independent in their future.

Both services are audited by Supporting People to ensure quality of support and service delivery.

We hold a three year Children In Need Grant until 2016 to provide support both within the community and within refuge to children and young people affected by domestic abuse and also to provide 1-1 specialist counselling. This compliments the CAYA service we are funded to deliver via DCC.

We have a Charity Shop located in South Derbyshire which provides opportunities for customers to take part in volunteering opportunities in a safe and sensitive environment and the proceeds of the Charity Shop go directly to the Domestic Abuse Support Services in Derbyshire.

Our **Children and Younger Adults Targeted domestic abuse outreach support** supports children and younger adults 0-18 who have been impacted by domestic abuse. We work with children and young people to overcome the impact domestic abuse has had on them and also to increase confidence and self esteem, improving expectations of interpersonal relationships, personal growth and development and keeping them self safe. This is time limited and is for 6-8 sessions. This can be extended if there is a need for additional sessions with the maximum sessions being 12. This support is provided in South Derbyshire, Erewash, Amber valley and South Dales. Our support staff are specially trained in supporting children and young people and they also undergo specialist training such as CRUSH programme (for teenagers), helping hands (for younger children) and develop age appropriate resources to work with the children and young people either in groups or 1-1 sessions. We also raise awareness of the services and domestic abuse with partner agencies, schools and colleges to highlight the impact domestic abuse can have on children and young people and attend school assemblies or team meetings to ensure our services are reaching those who would benefit from receiving the service. We measure the effectiveness of the service through appropriate tools to ensure the service is making a positive difference to each child or young person who comes through the service.

We can receive self-referrals and agency referrals for all of our services via our Accessline that anyone can call for information, access services or make a referral – 0800 0884 194

The services that we provide within Derbyshire align with the national and local strategies in addressing and tackling Domestic Abuse in terms of responding to victims in crisis and working to prevent repeat instances of domestic abuse. Trident Reach the People Charity works with the district to ensure we are meeting the needs of the locality. Within South Derbyshire the services prevent customers accessing statutory services through the support that is given as part of the service. Support staff are trained in utilising Common Assessment Framework to work in partnership to address family's needs and again prevent the need to engage statutory agencies. Staff support a range of health and well-being issues which prevent the need to access GP's, mental health services etc. With the impact that the Welfare Reform will have on those looking to flee domestic abuse or to move on to live independently our services work with individuals to maximise income, identify the impact the welfare reform will have on them and their families and consider this when re-housing. We work with customers to access education, training and volunteering to support

and equip them to become work ready. Importantly we work with people who are at risk from domestic abuse and work to reduce and manage risk to keep adults and children safe and free from harm, significant harm or death. Should services within the district reduce and contract potentially instances of safeguarding children at risk will increase, adults will be at serious risk, greater resources will be required from police, social care, housing, health etc.

How much are the running costs for providing the above services

The costs for delivering the services are contained in the contract amounts detailed below.

How many victims of Domestic Abuse do you see per annum?

In Refuge on average we support 30 families a year.

In floating support on average we support 80 customers per annum.

We support 907 children in South Dales and South Derbyshire, 576 children in Erewash and 1450 children in Amber valley per annum

How your service is funded (Funding streams and amounts)

South Derbyshire and Erewash Housing Related Support Service, Funded by Derbyshire and Accommodation Support Team (DAST) – contract value £226,494pa (does not reflect social value or additional added value delivered as part of the services).

Children and Young Persons Targeted Domestic Abuse Support Service, Funded by DCC Children and Young Adults Dept. – contract value £144,249.pa

Children and Young Persons Refuge/Outreach/Counselling Service - Children In Need Funding - £91,005 over 3 years.

When does this funding finish?

South Derbyshire and Erewash Housing Related Support DAST Funding fixed term until 31st September 2014 (SP has the option to extend the contract in periods of one year following the end of the fixed term but not beyond 3 years)

Children and Young Persons Targeted Domestic Abuse Support Service – Funding ends 31st March 2016.

Children In Need Funding – Funding ends December 2016.

What contingency plans are in place for when the funding runs out? (Other funding potential?)

Trident Reach the People Charity continues to identify alternative funding opportunities to secure service sustainment at the expiry of contracts. As demonstrated with the CIN Funding and the smaller funding grants we always aim to secure additional funding the compliments contract delivery and will continue to do this for the life of all of our contracts.

IDVA (Independent Domestic Violence Advisor) Service (Women's Aid)

What services do you provide?

There are 5 full time and 1 part time IDVA workers employed across the County (South Derbyshire has an IDVA 3 days per week) , these workers provide a consistent service for people aged 16 and above.

The IDVAs provide emotional and practical support for victims of high risk domestic abuse, sexual violence, honour-based violence, stalking and harassment and forced marriages.

There is provision of an IDVA representative specific to each local Multi Agency Risk Assessment Conference (MARAC) and associated Domestic Abuse Action Group.

The IDVA will signpost referrals that do not meet the MARAC threshold, onto appropriate relevant support services

The IDVA will provide

- (i) manage an appropriate caseload of MARAC victims
- (ii) advice and support to victims of domestic abuse
- (iii) representation for the victim at the MARAC meetings
- (iv) undertake action approved by the MARAC and develop a safety plan for the victim
- (v) support to victims attending both civil and criminal court proceedings
- (vi) liaise with partner agencies to secure appropriate services for the victim
- (vii) their own attendance at DAAG meetings
- (viii) a service delivery method to include
 - telephone contact within 48 hours of receipt of referral
 - agree a suitable and secure meeting venue
 - conduct ongoing risk assessments through Case Management of the victims circumstances
 - identify individual needs and develop an appropriate safety plan with the victim to reduce risk
 - make appropriate referrals into other agencies eg Child Protection and Adult Safeguarding for additional action and support
 - upon the reduction of risk, signposting to other support services
 - an agreed quality measurement of whether the service has met the needs of the Service User eg Excel Star Chart

- equality analysis of service coverage throughout county and those victims are classified as having a protected characteristic

How much are the running costs for providing the above services

Running Costs per annum = £165,172.40 (throughout the County (includes staff costs, travel, training, phones, recruitment (where necessary) stationary, CAADA training, IT equipment, Full cost recovery = 7.5%)

How many victims of Domestic Abuse do you see per annum?

Actual figure recorded by NDWA = 384 in 2012/13 (All of Derbyshire)

April to September 2013 = 209 (Derbyshire)

In South Derbyshire alone between April 2012 and March 2013 the IDVA worked with 59 clients.

How your service is funded (Funding streams and amounts)

Funding for the IDVA contract across the County is agreed for 2013/14 and comes from six sources:

- Police and Crime Commissioner - £54,000.00
- DCC Adult Care – £25,293.00
- DCC Community Safety - £25,293.00
- NHS Derbyshire County - £25,293.00
- Derbyshire Constabulary - £25,293.00
- Home Office - £10,000
- **Total - 139,879**

When does this funding finish?

Funding due to end March 2016 with an option of a 3 x 1 year extension

What contingency plans are in place for when the funding runs out? (Other funding potential?)

Currently part of the review of funding across all DCC departments and other partners – unable to comment further at this stage. Discussions underway with Public Health to consider any capacity within their budget for DV.

NEXT STEP (Against Domestic Abuse)

What services do you provide?

We provide an Outreach Support service to male and females victims of domestic abuse living in South Derbyshire.

Outreach support includes:

- Risk Assessment and Safety Planning

- Emotional Support
- Referrals to other agencies
- Signposting to relevant services
- Helpline – 9am – 5pm – 2099 calls of which we estimate about 70% are from clients
- Counselling – 63 clients
- Freedom Programme – 4 times per annum
- Drop-in and support groups
- ‘Awareness Raising’ of domestic abuse in South Derbyshire by publicity and by providing domestic abuse training to statutory and voluntary agencies

We have the equivalent of 3 full-time staff and 25 volunteers (volunteers work around 400 hours a month between them)

How many victims of Domestic Abuse do you see per annum?

April 2011 to Mar 2012 we saw 360 clients (IDVA worked for us 6 month during this time)
 April 2012 to Mar 2013 we saw 310 clients
 Cost works out an average of £430 per client which includes helpline, referrals to MARAC etc.

How much are the running costs for providing the above services

Total Funding	£133,368.50
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How your service is funded (Funding streams and amounts)?

Community Safety Partnership	10,000
Derbyshire County Council	64,792.50
SDDC Revenue Fund	20,000
Police Crime Commissioner	34,792
SDDC Service Level Agreement	3,784
Total Funding	£133,368.50

DCC, PCC and Community Safety are all on one contract which ends in March 2014.
 SDDC was a one off grant to assist with running costs to continue to enable us time to work with other funders towards gaining long term funding
 SDDC Service Level Agreement is an annual grant

We have recently received £9000 per annum for 2 years from Lloyds TSB starting in Aug 2013 to fund a volunteer coordinator to recruit and support volunteers to deliver the volunteer support activities in the more rural areas of South Derbyshire.

What contingency plans are in place for when the funding runs out? (Other funding potential?)

We are currently working on funding applications to grant providers and looking at reduced budgets/services again and looking at alternative ways of delivery to identify if we could reduce costs further.

DCC Medium risk tender Process– There is an annual review scheduled for Feb/Mar 2014 with a possible tender process to follow. Funding would be by way of an annual grant to the providers for medium risk services similar to existing grant from DCC

VICTIM SUPPORT

What services do you provide?

Initial support to low risk victims of Domestic abuse and will signpost where necessary onto the other support agencies

How much are the running costs for providing the above service in South Derbyshire?

Victim Support were not able to answer as they support all crime victims and do not separate DV figures.

How many victims of Domestic Abuse do you see per annum?

Again they are unable to answer as their system does not separate areas and not all DV cases come through flagged as such.

How your DV service funded (Funding streams and amounts)?

Currently MOJ and fundraising.

When does this funding finish?

Difficult to answer, Ministry Of Justice (MOJ) funding until 31st Sep 2014 whilst decisions are made.

What contingency plans are in place for when the funding runs out? (Other funding potential?)

Not in a position to answer until MOJ decisions but we will be working closely with the PCC during this time.