Outcome	Measure	Actual / Outturn 2013/14	Target Quarter 1 2014/15	Actual Quarter 1 2014/15	Quarter Status	Annual Target 2014/15	Predicted Out turn 2014/15	Predicted Status	Comments/ Remedial Action
SO 1 - Delivering a range of housing services that address community requirements.	SM 01 - Number of homes vacant for more than 6 months	344	n/a	317	Green	344	317	Green	
	SM 02 - Gross number of affordable homes delivered (Proxy Measure)	11	n/a	0	Proxy	40	n/a	Proxy	
	SM 03 - Average time (in working days) taken to re-let Council homes	27.3	21	22.7	Red	21	21	Green	Performance is improving in comparison to last year. A new Allocations Officer is now in post and changes have been made to the gas meter process to make this more efficient.
	SM 04 - Proportion of repairs carried out 'first time' by the Council's Direct Labour Organisation	99.30%	95.00%	99.9%	Green	95.00%	95.0%	Green	
	SM 05 - Number of homeless presentations (Proxy measure)	185	n/a	16	Proxy	n/a	n/a	Proxy	
	SM 06 Average length of stay (in weeks) of households which are unintentionally homeless and in priority need in Bed & Breakfast accommodation (Proxy measure)	3.3	3	2.1	Proxy	3	3	Proxy	

Outcome	Measure	Actual / Outturn 2013/14	Target Quarter 1 2014/15	Actual Quarter 1 2014/15	Quarter Status	Annual Target 2014/15	Predicted Out turn 2014/15	Predicted Status	Comments/ Remedial Action
	SM 07 - Number of new completed applications to join the Housing Register.**(Proxy Measure)**	768	n/a	139	Proxy	n/a	n/a	Proxy	
	SM 08 - Number of households on the housing register **(Proxy measure)**	1980	n/a	1883	Proxy	n/a	n/a	Proxy	
SO 2 - 'Safer' Communities	SM 09 -Effectiveness of local authority actions to reduce incidents of fly tipping	Effective (Grade 2)	Effective (Grade 2)	Effective (Grade 2)	Green	Effective (Grade 2)	Effective (Grade 2)	Green	
	SM 10 - Reduction in the number of Anti Social Behaviour (ASB) calls to service	2845	710	n/a	N/a	2840	n/a	N/a	Awaiting June Figures from DCC Analyst
	SM 11 - Reduction in the number of acquisitive crime incidents per 1,000 population	5.61	1.4	n/a	N/a	5.6	n/a	N/a	Awaiting June Figures from DCC Analyst
	SM 12 - Reduce the proportion of people who feel **unsafe** when outside in their neighbourhood at night time	n/a	n/a	n/a	N/a	10.60%	n/a	N/a	

Outcome	Measure	Actual / Outturn 2013/14	Target Quarter 1 2014/15	Actual Quarter 1 2014/15	Quarter Status		Annual Target 2014/15	Predicted Out turn 2014/15	Predicted Status		Comments/ Remedial Action
	SM 13 - Reduce the proportion of people who feel **unsafe** when they are alone in their home at night time	n/a	n/a	n/a	N/a		10.60%	n/a	N/a		
	SM 14 - Increase the proportion of premises that meet the Food Rating Scheme of 5 Stars	75.70%	>70%	76%	Green		>70%	76%	Green		
	SM 15 - Reduce the proportion of premises that meet the Food Rating Scheme of 0 to 2 Stars	4.50%	<5%	4.9%	Green		<5%	4.9%	Green		
	SM 16 - Improved street and environmental cleanliness in terms of litter, detritus, dog fouling and weeds to above grade C as defined in the Codes of Practice for Litter and Refuse	94%	n/a	94%	Green		94%	94%	Green		
	SM17 –% of environmental disputes improved based on customer feedback	NEW	>75%	72%	Red		>75%	72%	Red		All negative customer feedback is reviewed and informs adjustments to the regulatory process.