

Best Value Reviews – Agreed Five Year Programme (2000/01 to 2004/05)					
Year 1 (2000/01)	Year 2 (2001/02)	Year 3 (2002/03)	Year 4 (2003/04)	Year 5 (2004/05)	
Development Control	Financial Services	Leisure and Heritage	Democratic Renewal	Corporate Planning & Communication	
Cash Collection Services	Housing Services	Planning and Building Control	Economic Development	Legal Services	
Sheltered Housing & the Warden Service	Asset Management	e - Government	Community Planning		
Cleansing the Environment	Customer & Support Services	Environmental Health	Technical Services		
Financial Planning & Control	Human Resource Management	Tourism			
	Cemeteries & Bretby Crematorium				
	Car Parking				

Best Value Reviews – Proposed Five Year Programme (2000/01 to 2004/05)				
Year 1 (2000/01)	Year 2 (2001/02)	Year 3 (2002/03)	Year 4 (2003/04)	Year 5 (2004/05)
Development Control (completed and inspected))	Financial Services (underway)	Environmental Planning & Control (includes Environmental Health protection services e.g. contaminated land)	Democratic Renewal (includes elections, members' services, Area Meetings, political structure etc)	Corporate Planning & Communication
Cash Collection Services (completed)	Housing Services (part 1 - strategy underway)	Customer Services and Electronic Service Delivery (an outward focused organisation wide Review)	Technical Services (including Cemeteries and car parking)	Legal Services
Sheltered Housing & the Warden Service (completed/inspected; re inspection planned)	Asset Management (underway)	Housing Services (part 2 - landlord functions)	Regeneration (includes Economic Development, Tourism, Leisure)	Partnership Working
Cleansing the Environment (completed/inspected)	Human Resource Management (underway)	Community Safety (Joint Review with DCC) (includes Environmental Health commercial services e.g. licensing, food standards)		
Financial Management & Control (completed)	Bretby Crematorium (Review by Joint Committee)			