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Date: 31 May 2023

Dear Councillor,

Finance and Management Committee

A Meeting of the **Finance and Management Committee** will be held at **Council Chamber**, Civic Offices, Civic Way, Swadlincote, DE11 0AH on **Thursday, 08 June 2023 at 18:00**. You are requested to attend.

Yours faithfully,

Chief Executive

To:- **Labour Group**

Councillor Pearson (Chair), Councillor Singh (Vice-Chair)
Councillors Harrison, M Mulgrew, Rhind, Stuart, Taylor and N Tilley.

Conservative Group

Councillors Corbin, Fitzpatrick, Ford and Muller.



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AGENDA

Open to Public and Press

- 1** Apologies and to note any Substitutes appointed for the Meeting.
- 2** To note any declarations of interest arising from any items on the Agenda
- 3** To receive any questions by members of the public pursuant to Council Procedure Rule No.10.
- 4** To receive any questions by Members of the Council pursuant to Council procedure Rule No. 11.
- 5** Reports of Overview and Scrutiny Committee.
- 6** CORPORATE PLAN 2020-24 PERFORMANCE REPORT 2022-2023 **4 - 53**
QUARTER 4 (1 APRIL TO 31 MARCH)
- 7** CONSULTATION OF CUSTOMER ACCESS STRATEGY 2023-2026 **54 - 83**
- 8** COMMITTEE WORK PROGRAMME **84 - 85**

Exclusion of the Public and Press:

- 9** The Chair may therefore move:-
That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.
- 10** To receive any Exempt questions by Members of the Council pursuant to Council procedure Rule No. 11.
- 11** FORMER TENANT ARREARS WRITE OFF
- 12** WRITE OFF - COUNCIL TAX BUSINESS RATES BENEFIT OVERPAYMENT

