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Our Ref
Your Ref

Date: 01 March 2023

Dear Councillor,

Housing and Community Services Committee

A Meeting of the **Housing and Community Services Committee** will be held at **Council Chamber**, Civic Offices, Civic Way, Swadlincote on **Thursday, 09 March 2023 at 18:00**. You are requested to attend.

Yours faithfully,

Chief Executive

To:- **Labour Group**

Councillor Rhind (Chair), Councillor Mulgrew (Vice-Chair) and
Councillors Dunn, Heath, Richards and Shepherd.

Conservative Group

Councillors Corbin, Dawson, Lemmon, Patten, Redfern and Smith

Independent Group

Councillors Roberts



AGENDA

Open to Public and Press

- 1** Apologies and to note any Substitutes appointed for the Meeting.
- 2** To note any declarations of interest arising from any items on the Agenda
- 3** To receive any questions by members of the public pursuant to Council Procedure Rule No.10.
- 4** To receive any questions by Members of the Council pursuant to Council procedure Rule No. 11.
- 5** CORPORATE PLAN 2020-24 PERFORMANCE REPORT (2022-2023 QUARTER 3 – (1 APRIL TO 31 DECEMBER) **3 - 35**
- 6** BEAT THE STREET UPDATE **36 - 49**
- 7** COMMITTEE WORK PROGRAMME **50 - 53**

Exclusion of the Public and Press:

- 8** The Chairman may therefore move:-
That in accordance with Section 100 (A)(4) of the Local Government Act 1972 (as amended) the press and public be excluded from the remainder of the Meeting as it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that there would be disclosed exempt information as defined in the paragraph of Part I of the Schedule 12A of the Act indicated in the header to each report on the Agenda.
- 9** To receive any Exempt questions by Members of the Council pursuant to Council procedure Rule No. 11.
- 10** COMMUNITIES TEAM SERVICE ASSISTANT
- 11** LONG TERM LEASE TO ROSLISTON, SEALES AND LINTON SCOUT GROUP
- 12** LEISURE MANAGEMENT CONTRACT PROCUREMENT

REPORT TO:	HOUSING AND COMMUNITY SERVICES	AGENDA ITEM: 5
DATE OF MEETING:	09 MARCH 2023	CATEGORY: DELEGATED
REPORT FROM:	LEADERSHIP TEAM	OPEN DOC:
MEMBERS' CONTACT POINT:	FRANK MCARDLE (EXT. 5700) HEIDI MCDOUGALL (EXT. 5775)	
SUBJECT:	CORPORATE PLAN 2020-24: PERFORMANCE REPORT (2022-2023 QUARTER 3 – (1 APRIL TO 31 DECEMBER))	
WARD (S) AFFECTED:	ALL	TERMS OF REFERENCE: G

1.0 Recommendations

- 1.1 That the Committee approves progress against performance targets set out in the Corporate Plan 2020 - 2024.
- 1.2 That the Risk Register for the Committee's services are reviewed.

2.0 Purpose of the Report

- 2.1 To report progress against the Corporate Plan under the priorities of Our Environment, Our People and Our Future.

3.0 Executive summary

- 3.1 The Corporate Plan 2020 – 2024 was approved following extensive consultation into South Derbyshire's needs, categorising them under three key priorities: Our Environment, Our People and Our Future. The Corporate Plan is central to the Council's work – it sets out its values and vision for South Derbyshire and defines its priorities for delivering high-quality services.
- 3.2 This Committee is responsible for overseeing the delivery of the key priorities and the following key aims:

Our Environment

- *Enhance the attractiveness of South Derbyshire*

Our People

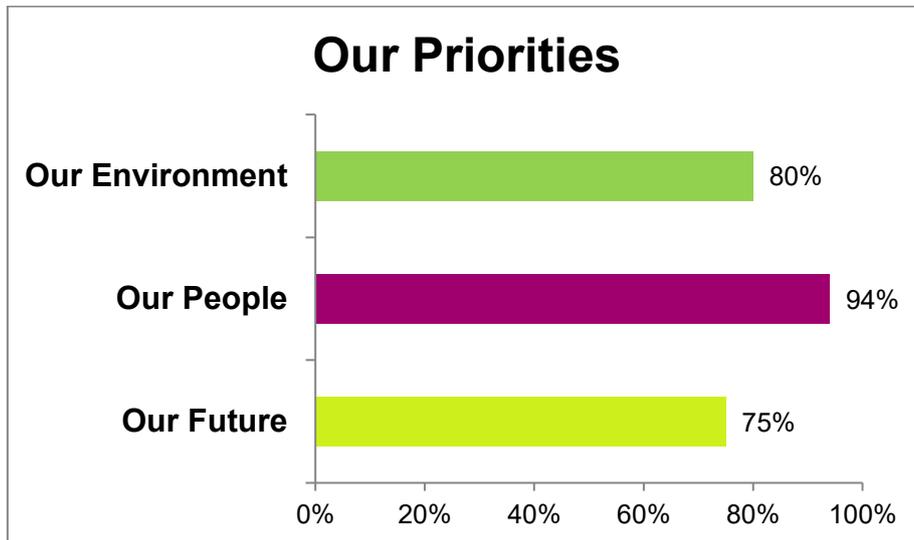
- *Engage with our communities*
- *Supporting and safeguarding the most vulnerable*



4.0 Performance Detail

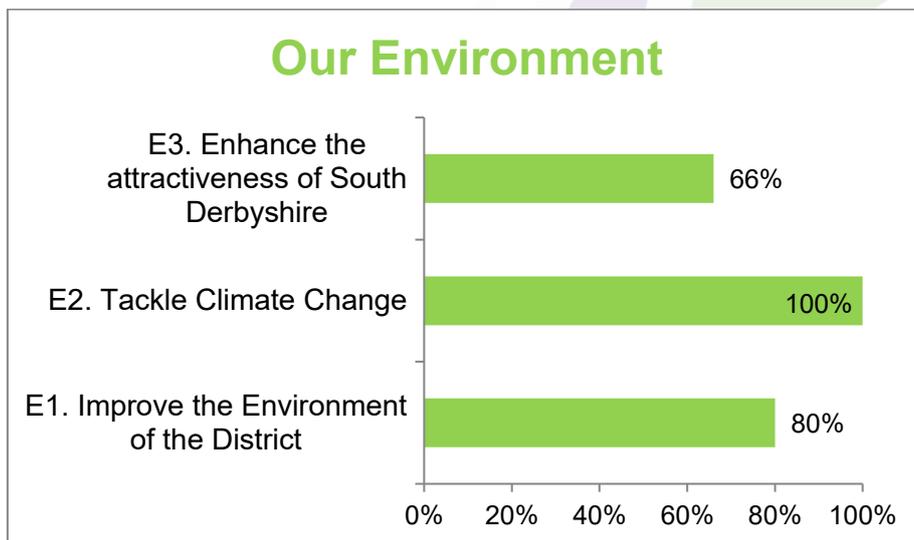
4.1 Overall Council performance against the priorities– Quarter three 2022-2023.

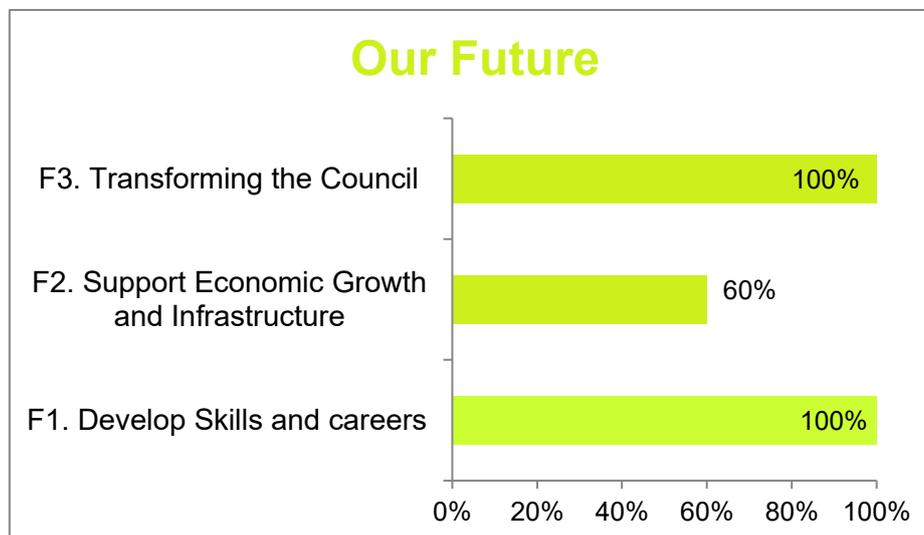
The below chart provides an overview for the percentage of measures that are on track to achieve the annual target.



4.2 Overall Council performance against key aims – Quarter three 2022-2023.

The below charts provide an overview for the percentage of measures that are on track to achieve the annual target within each key aim of the Corporate Plan.





4.3 Of the 35 measures which support the progress of the Corporate Plan 20-24, 23 are green, four are amber, five are red and three are grey.

Overall, 86% of the key aims within the Corporate Plan are on track. As at quarter three, 80% of indicators are on track for Our Environment, 94% are on track for Our People and 75% are on track for Our Future.

4.4 This Committee is responsible for overseeing the delivery of seven Corporate measures.

Below outlines the six (86%) measures for this Committee that are on track (green, amber or grey) for the quarter:

- The number of Green Flag Awards for South Derbyshire parks
- Number of new and existing Community Groups supported



- Number of Anti-Social Behaviour (ASB) interventions by type
- Number of households prevented from Homelessness
- Deliver the objectives identified in the South Derbyshire Health and Wellbeing Group
- Deliver the Planned Maintenance Housing programme over four years.

4.5 Below outlines the one (14%) measure for this Committee that is not on track (red) for the quarter:

- Average time taken to re-let Council homes.

For more detailed information please refer to **Appendix B**, Performance Measure Report Index.

4.6 An overview of performance can be found in the Performance Dashboard in **Appendix A**. A detailed update of the quarterly outturn of each performance measure including actions to sustain or improve performance is included in the detailed Performance Measure Report Index in **Appendix B**.

4.7 Questions regarding performance are welcomed from the Committee in relation to the Corporate performance measures that fall under its responsibility and are referenced in the detailed Performance Measure Report Index in **Appendix B**

5.0 **Financial and Implications**

None directly.

6.0 **Corporate Implications**

6.1 **Employment Implications**

None directly.

6.2 **Legal Implications**

None directly.

6.3 **Corporate Plan Implications**

This report updates the Committee on the progress against the key measures agreed in the Corporate Plan and demonstrates how the Council's key aims under the priorities, Our Environment, Our People and Our Future contribute to that aspiration.

6.4 **Risk Impact**

The Risk Register for the Committee's services is detailed in **Appendix C**. This includes the register, risk mitigation plans and any further actions for the relevant departmental risks. Each risk has been identified and assessed against the Corporate



Plan aims which are considered to be the most significant risks to the Council in achieving its main objectives. The Risk Register details a risk matrix to summarise how each identified risk has been rated.

The following risks have been updated for quarter three on the Service Delivery Risk Register:

- SD1 – Loss of income to the Housing Revenue Account. Mitigating actions updated to confirm rent arrears have reduced to 2.8%, survey completed for small HRA development sites and the Scrutiny Panel have reviewed the Void Property Work Programme. Rent increase capped at 7%.
- SD3 – Safety Standards. Mitigating actions updated to include the undertaking of fire safety checks in sheltered and communal schemes and the successful recruitment of the Gas and Building Project Officer roles. Further actions updated to confirm the recruitment of the Electrical Project Officer Post was unsuccessful and will be re-advertised.
- SD6 Ageing infrastructure at Rosliston. Further actions have been updated to confirm the new lease details will be ready early this year and will be agreed and signed by April 2023.
- SD11 – Tree Management. Update to further actions to confirm the Assistant Tree Officer has been appointed and a review of the staffing structure is underway to ensure the service is resourced adequately.
- SD15 – Leisure Centres. Further actions updated to confirm the monthly contract meetings continue to take place. However, the number of participants is still below pre covid levels.

7.0 Community Impact

7.1 Consultation

None required.

7.2 Equality and Diversity Impact

Not applicable in the context of the report.

7.3 Social Value Impact

Not applicable in the context of the report.

7.4 Environmental Sustainability

Not applicable in the context of the report.



8.0 Appendices

Appendix A – Performance Dashboard 2020-2024

Appendix B – Performance Measure Report Index

Appendix C – Service Delivery Risk Register



Priority	Key Aim	Outcome	Ref	How success will be measured	Q4 2020-2021: Apr - Mar	Q4 2021-2022: Apr - Mar	Q1 2022-2023: Apr-Jun	Q2 2022-2023: Apr-Sept	Q3 2022-2023: Apr-Dec	Annual Target 22-23	Plan Target 2020-2024	Head of Service	Strategic Lead	Committee		
Environment	Keeping a clean, green District for future generations	E1. Improve the environment of the District	E1.1 Reduce waste and increase composting and recycling	E1.1A	Household waste collected per head of population	460kgs	416kgs	110kgs	208kgs	302kgs	Downward Trend	Sustain during Y1 and Y2. See a downward trend in Yrs. 3 and 4	Gary Charlton, Head of Operational Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
				E1.1B	% of collected waste recycled and composted	47%	46%	49%	47%	45%	Upward Trend	Sustain during Y1 and Y2. See an upward trend in Y3 and Y4	Gary Charlton, Head of Operational Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
			E1.2 Reduce fly tipping and litter through education, engagement and zero tolerance enforcement action where appropriate	E1.2A	Number of fly tipping incidents	1003	604	139	286	442	Downward trend as a four 4-year mean <764	Downward trend over four years	Matt Holford, Head of Environmental Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
				E1.2B	Improve the quality of the District through the Local Environmental Quality Survey	Report in Q1 21/22	93.79% of streets meet grade B or higher	93.79% of streets meet grade B or higher	93.79% of streets meet grade B or higher	96.65% of streets Grade B or higher	>95% (Grade B or above)	>95% (Grade B or above)	Gary Charlton, Head of Operational Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
			E1.3 Enhance biodiversity across the District	E1.3A	% of eligible new homes and commercial developments to achieve net gain in Biodiversity by a minimum of 10% compared to the sites pre development baseline.	66.7%	66.7%	0	0	0	85%	85%	Steffan Saunders, Head of Planning and Strategic Housing	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
		E2. Tackle climate change	E2.1 Strive to make South Derbyshire District Council carbon neutral by 2030	E2.1A	Reduce South Derbyshire District Council carbon emissions	Achieved	Achieved	Achieved	Achieved	Achieved	Downward Trend in Carbon Emissions	Reduce CO2 emissions through the achievement of actions in the South Derbyshire Climate and Environment Action Plan 2020-24 (C&EAP)	Matt Holford, Head of Environmental Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
			E2.2 Work with residents, businesses and partners to reduce their carbon footprint	E2.2A	% of new homes to meet water efficiency targets as set out in the Part G optional standard of 110 litres of potable water usage per person per day	100%	75.6%	64%	75%	80%	85%	85%	Steffan Saunders, Head of Planning and Strategic Housing	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
		E3. Enhance the attractiveness of South Derbyshire	E3.1 Enhance the appeal of Swadlincote town centre as a place to visit	E3.1A	Increase Swadlincote Town Centre visitor satisfaction	55%	60% (new report in Q3)	60% (new report in Q3)	60% (new report in Q3)	66%	Upward Trend (Close gap to National small towns average)	National small towns average 72%. Target to be above the National average by 2023/24	Mike Roylance, Head of Economic Development and Growth	Frank McArdle, Chief Executive	E&DS	
			E3.2 Improve public spaces to create an environment for people to enjoy	E3.2A	The number of Green Flag Awards for South Derbyshire parks	Achieved	3	3	3	3	Four Green Flags	Increase from two green flag park awards to four by 2024	Sean McBurney, Head of Cultural and Community Services	Heidi McDougall, Strategic Director, Service Delivery	H&CS	
				E3.2B	Proportion of good quality housing development schemes	Out turn unavailable	Out turn unavailable	Out turn unavailable. Reported annually in Q4 22/23	Out turn unavailable. Reported annually in Q4 22/23	Out turn unavailable. Reported annually in Q4 22/23	90%	% of schemes which score high	Steffan Saunders, Head of Planning and Strategic Housing	Heidi McDougall, Strategic Director, Service Delivery	E&DS	
		Core needs of the District	P1. Engage with our communities	P1.1 Support and celebrate volunteering, community groups and the voluntary sector	P1.1A	Number of new and existing Community Groups supported	153 groups	160 groups	33 groups	87 groups	151	Upward trend on the average over two years >157	Year 1 -2(Proxy)- collate baseline data. Year 3-4 we will show an increase on the average over two years	Sean McBurney, Head of Cultural and Community Services	Heidi McDougall, Strategic Director, Service Delivery	H&CS
				P1.2 Help tackle anti-social behaviour & crime through strong and proportionate action	P1.2A	Number of ASB interventions by type	Minimal	Moderate	Moderate	Moderate	Moderate	'Moderate' or 'High'	Performance to be rated as 'High' or 'Moderate'	Matt Holford, Head of Environmental Services	Heidi McDougall, Strategic Director, Service Delivery	H&CS
			P2. Supporting and safeguarding the most vulnerable	P2.1 With partners encourage independent living and keep residents healthy and happy in their homes.	P2.1A	Number of households prevented from Homelessness	265 cases	261 cases	52 cases	79 cases	137 cases	Proxy	Proxy Measure to show service activity	Paul Whittingham, Head of Housing	Heidi McDougall, Strategic Director, Service Delivery	H&CS
					P2.1B	Continue to undertake interventions per year to keep families out of fuel poverty	276	210	48	104	161	> 160 interventions	300 interventions (2020-21) Target to be reviewed thereafter.	Matt Holford, Head of Environmental Services	Heidi McDougall, Strategic Director, Service Delivery	E&DS
P2.2 Promote health and wellbeing across the District	P2.2A			Deliver the objectives identified in the South Derbyshire Health & Wellbeing Group	Ongoing delivery of plan	Delivery of Health and Wellbeing Action Plan over 2021-22	Action plan developed and adopted	Achieved	Ongoing delivery of the action plan by partners	100% of actions delivered	100% of actions identified delivered	Sean McBurney, Head of Cultural and Community Services	Heidi McDougall, Strategic Director, Service Delivery	H&CS		
	P2.3A			Deliver the Planned Maintenance Housing programme over four years	114.10% (£ 2,377,625)	89.1% (£2,116,365.65)	18.38% (£1,927,550)	34.25% - £660,135.65	50.54% - £974,241 against total budget for 2022-2023.	100% against the annual budget 2022-23	100% spend against the planned maintenance budget	Paul Whittingham, Head of Housing	Heidi McDougall, Strategic Director, Service Delivery	H&CS		
P2.3 Improve the condition of housing stock and public buildings.	P2.3B			Develop and deliver the Public Buildings programme over four years	Carry out further surveys on 12 more of the Public Buildings portfolio.	30% (44 surveys)	26% (10 surveys)	52% (20 surveys)	52%	25% (38 surveys undertaken)	100% of surveys undertaken	Steve Baker, Head of Corporate Property	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M		
	P2.3C			Average time taken to re-let Council homes	200 days average	156 days	183 days	183	189	Median Quartile Performance (Benchmark via Housemark)	Median Quartile Performance (Benchmark via Housemark)	Paul Whittingham, Head of Housing	Heidi McDougall, Strategic Director, Service Delivery	H&CS		
	P2.4 Support social mobility to ensure people have the opportunity to access skilled jobs, higher and further education.		P2.4A	Deliver the objectives identified in the Supporting Aspirations Plan	Research and data analysis	Supporting Aspirations Action Plan adopted.	Achieved	Reported in Q4	Reported in Q4	Deliver the year one objectives identified in the Supporting Aspirations Plan	Deliver the objectives identified in the Supporting Aspirations Plan	Mike Roylance, Head of Economic Development and Growth	Frank McArdle, Chief Executive	E&DS		

Working with communities and meeting the future

P3. Deliver Excellent Services		P3.1 Ensuring consistency in the way the Council deal with service users		P3.2 Have in place methods of communication that enables customers to provide and receive information.		P3.3 Ensuring technology enables us to effectively connect with our communities.		P3.4 Investing in our workforce			
P3.1A	Increase the number of customers who interact digitally as a first choice	Total: 22,242	Total: 24,405	Total: 6,021	Total: 16,334	Total: 21,245	Upward trend	Upward Trend	Catherine Grimley, Head of Customer Services	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.2A	Reduce face-to-face contact to allow more time to support those customers who need additional support	0	744 self serve and 115 face to face	2,470	4,496	6,359	Downward Trend	Downward trend in Face to Face interactions	Catherine Grimley, Head of Customer Services	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.3A	Number of customer telephone calls answered by Customer Service	Total: 98,099	Total: 99,165	Total: 22,872	Total: 45,412	Total: 66,188	Downward Trend	Downward Trend	Catherine Grimley, Head of Customer Services	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.3B	Increase digital engagement (Twitter, Instagram, Facebook)	43,850	49,181	51,990	51,762	52,232	Upward Trend	Upward Trend	Fiona Pittam, Head of Organisational Development & Performance	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.4A	Increase the level of staff engagement	Survey postponed until 21-22	Target not achieved	Achieved	246 staff attended staff briefing sessions on Flexible Working Policy in July 2022	182 people responded to staff Flexible Working consultation	proxy - establish baseline data	Annual increase in the number of staff who have engaged with the Council	Fiona Pittam, Head of Organisational Development & Performance	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.4B	Number of apprenticeships	5 (1.5% of head count)	6 (1.84% of head count)	6 (1.84% of head count)	6 (1.82% of head count)	7 (1.92% of head count)	>2.3% of head count	>2.3% of head count	Fiona Pittam, Head of Organisational Development & Performance	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.4C	Average number of staff days lost due to sickness	12.93	10.28	2.47	2.02	7.10	Downward Trend	Downward Trend	Fiona Pittam, Head of Organisational Development & Performance	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
P3.4D	% of employees that consider that the Council has a positive health and safety culture	Postponed until early 22/23	Postponed until early 22-23	27 employees trained			proxy - establish baseline data	Upward Trend in Health and Safety mandatory training and up to date health and safety policy	Fiona Pittam, Head of Organisational Development & Performance	Kevin Stackhouse, Strategic Director, Corporate Resources	F&M
F1. Develop skills and careers		F1.1 Attract and retain skilled jobs in the District		F1.2 Support unemployed residents back into work		F1.1A		F1.2A		F1.1A	
		Increase the number of employee jobs in South Derbyshire		32,000 Impacted by Covid-19		31,000 Impacted by Covid-19		31,000 Impacted by Covid-19 (Reported annually in Q4 22/23)		34,000	
		Annual net growth in new commercial floorspace (sqm)		4,140 sqm		1,665 sqm		1,665 sqm(Reported annually in Q4 22/23)		1,665 sqm (Reported annually in Q4 22/23)	
		Total Rateable Value of businesses in the District		£67,341,926		£67,234,722		£67,279,062		£67,207,674	
		Speed of decision on discharging conditions on housing applications		100%		60.9%		50%		60%	
		% of planning applications determined within the statutory period		98%		90.50%		88%		86%	
		Secure new facilities and contributions through Section106 to mitigate impacts of development. Achieve all necessary highway, education, healthcare, and recreation contributions		94%		100%		100% (annual return in Q4 22/23)		100% (annual return in Q4 22/23)	
		Deliver against the Transformation Action Plan		On target		85%		On target		On target	
		Develop our approach towards the commercialisation of services which include grants, sponsorship, fees and charges and operating models and increase the income generated from these activities		On target		No change from last quarter		No change from last quarter		No change from last quarter	
		F2.1 Encourage and support business development and new investment in the District		F2.1A		F2.1B		F2.2A		F2.2B	
		Enable the delivery of housing across all tenures to meet Local Plan targets		F2.2A		F2.2B		F2.3A		F3.1A	
		F2.2 Enable the delivery of housing across all tenures to meet Local Plan targets		F2.2A		F2.2B		F2.3A		F3.1A	
		F2.3 Influence the improvement of infrastructure to meet the demands of growth.		F2.3A		F3.1A		F3.2A		F3.2A	
		F3.1 Provide modern ways of working that support the Council to deliver services to meet changing needs.		F3.1A		F3.2A		F3.2A		F3.2A	
		F3.2 Source appropriate commercial investment opportunities for the Council		F3.2A		F3.2A		F3.2A		F3.2A	

Growing our District and our skills base

Corporate Plan 2020-2024

Performance Measure Report

Housing and Community Services Committee

Team: Organisational Development and Performance

Date: March 2023

Quarter 3, 2022-23

Performance Measure Report Index

Corporate Plan 2020-2024

Summary

The Corporate Plan 2020-2024 has 35 Corporate Measures which underpin the Council's three priorities Our Environment, Our People, Our Future.

The following Committees are responsible for overseeing the delivery of the following key aims and outcomes:

Environmental and Development Services Committee (E&DS) are responsible for 17 Corporate measures under the key aims:

- E1. Improve the environment of the District
- E2. Tackle climate change
- E3 Enhance the attractiveness of South Derbyshire
- P2. Supporting and safeguarding the most vulnerable
- F1. Develop skills and careers
- F2. Support economic growth and infrastructure

Housing and Community Services Committee (H&CS) are responsible for seven corporate measures under the key aims:

- E3. Enhance the attractiveness of South Derbyshire
- P1. Engage with our communities
- P2. Supporting and safeguarding the most vulnerable

Finance and Management Committee (F&M) are responsible for 11 corporate measures under the key aims:

- P2. Supporting and safeguarding the most vulnerable
- P3. Deliver Excellent Services
- F3. Transforming the Council

Housing and Community Services Committee (H&CS) are responsible for the following seven corporate measures

Our Environment

Measure

- The number of Green Flag Awards for South Derbyshire parks

Our People

Measure

- Number of new and existing community groups supported
- Number of Anti-social behaviour (ASB) interventions by type
- % of households prevented from homelessness
- Deliver the objectives identified in the South Derbyshire Health and Wellbeing Group
- Deliver the Planned Maintenance Housing programme over four years
- Average time taken to re-let Council homes

Priority: Our Environment

E3.2 Improve public spaces to create an environment for people to enjoy

Measure and Reference	E3.2A The number of Green Flag Awards for South Derbyshire parks	Committee	H&CS		
Definition	To measure the outcome of Green Flag inspections on parks or other green spaces within South Derbyshire.	Why this is Important	To ensure that everybody has access to quality attractive green and open spaces. Green Flag standard green spaces are important for mental and physical health and wellbeing, children's development and play, natural heritage including ecosystems and biodiv		
What Good Looks Like	Increase the Green Flag Awards for South Derbyshire green spaces by two so that there are four Green Flag Awards in South Derbyshire by 2024				
History of this Indicator	At present there are two Green Flag green spaces in South Derbyshire, Eureka Park and Maurice Lea Memorial Park.				
2019/20 Baseline Data	Two Green Flag Parks in 2019				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	4 Green flags by 2024	Achieved	Achieved	Achieved	Achieved
2021/22	4 Green flags by 2024	Achieved	Achieved	Achieved	Achieved 3 Green Flag Awards in 2021/22
2022/23	4 Green flags by 2024	3	3	3	
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
<p>This is an annual measure.</p> <p>The Council currently has 3 Green Flag Awards, and a Green Flag Community Award was supported at Overseal during quarter three.</p>			<p>Applications in process for the next application round to be increased to 4 Green Flag Awards.</p>		

Priority: Our People

P1.1 Support and celebrate volunteering, community groups and the voluntary sector

Measure and Reference	P1.1A Number of new and existing Community Groups supported	Committee	H&CS		
Definition	The number of Community Groups (including Parish Councils) that are supported by the Services within the District Council.	Why this is Important	The Service offers support to Community Groups; however, this is not always recorded to gauge the level of impact on the Community		
What Good Looks Like	First year will be benchmarking and then see an increase in the numbers of groups supported.				
History of this Indicator	No historical monitoring of this indicator				
2019/20 Baseline Data	None				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Proxy	28	66	113	153
2021/22	Proxy	24	65	112	160
2022/23	Upward Trend on two-year average (>157)	33	87	151	
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
<p>64 different community groups were supported on 83 occasions, they were:</p> <p>Findern Parish Council 1211 ATC Bloomfield Posse Bus Park Cafe Swadlincote Castle Gresley Parish Council Circularity Citizens Advice Mid Mercia Cotton Parish Council Derbyshire Bat Group Dove Valley Community Project Elvaston Cricket Club Elvaston Parish Council Emmanual Church Etwall Bowls Club Etwall Parish Council Family Support Derbyshire Festive Findern Findern Footpaths Group Foston & Scropton Parish Council Friends of Repton Gosely Community Centre GreenSPring initiative (Green Social Prescribing</p>			<p>The promotion of the free tree scheme has helped to increase the figures for Quarter 3. The new Community Partnership Officer is now settled into the role and is meeting many of the groups.</p>		

network)
Gresley Rovers FC
Hartshorne Parish Council
Hilton Harriers FC
Hilton Youth Group
Incredible Kids
Linton Parish Council
Melbourne Dynamos FC
Melbourne Rugby Union Football Club
Melbourne Sporting Partnership
Midway Pre School Charity
Netherseal Village Hall
Newton Solney Parish Council
Old Post Community Centre, Newhall
Overseal footpaths Group
People Express
Repton Parish Council
Repton Youth Club
Rosliston Astronomy Group
Rosliston Rangers
RSL Beaver Scouts
Rural Action Derbyshire
SALE & DAVIES Play Group
Scropton Parish Council
Shardlow Village Hall
Sharpe's & South Derbyshire Miners
Preservation Society
Sharpes Pottery Heritage & Arts Trust
Sinfen & Stenson Fields Asian over 60s Club
Smisby Village Hall
South Derbyshire Cricket Development Group
South Derbyshire CVS
Special Needs Circle
ST MARYS CHURCH, COTON IN THE ELMS
Swadlincote Girls FC
Swadlincote Rotary Club
Swadlincote Royal British Legion
swadlincote Surgery
Swadlincote Town Centre Development Group
Three Little Lights CIC
Walton Parish Council
Wednesday Night Project
Woodhouses Skate Park Group, Swadlincote
Woodville Rovers FC

Priority: Our People

P1.2 Help tackle anti-social behaviour & crime through strong and proportionate action

Measure and Reference	P1.2A Number of ASB interventions by type	Committee	H&CS		
Definition	The effectiveness of the delivery of the services will be assessed as High, Moderate, Minor or Minimal based on a comparison of the changes in numbers of anti-social behaviour complaints and relevant interventions	Why this is Important	This is intended to show the service activity around interventions and the result of the interventions.		
What Good Looks Like	The assessment will be based on the matrix shown and calculated in accordance with the separate published methodology				
History of this Indicator	No historical monitoring of this indicator				
2019/20 Baseline Data	In 2019/20 there were 2893 reports of relevant forms of Anti-social behaviour (ASB) which were received by Derbyshire Constabulary and South Derbyshire District Council and 95 formal legal interventions of the type described in the detailed methodology				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	'Moderate' or 'High'	Minimal	Minimal	Minimal	Minimal
2021/22	'Moderate' or 'High'	Moderate	Moderate	Moderate	Moderate
2022/23	'Moderate' or 'High'	Moderate	Moderate	Moderate	
Performance Overview - Quarterly Update		Actions to sustain or improve performance			
In Quarter three, there were 6% fewer reports of ASB to the Police and Council compared to the same period in 2019-20. Cumulatively, in 2022-23 there has been a very small <1% reduction in ASB reports compared to 2019-20. In Quarter three there were 56 formal interventions by the Council compared to 21 in the same period in 2019-20. The biggest increase in interventions was due to the number of actions taken to remove abandoned vehicles.		A new Community Safety Enforcement Officer will be recruited on a 2-year contract to continue to combat anti-social behaviour in town centres using funding from the successful Shared Prosperity Fund bid.			

Priority: Our People

P2.1 With partners encourage independent living and keep residents healthy and happy in their homes.

Measure and Reference	P2.1A Number of households prevented from Homelessness	Committee	H&CS		
Definition	The purpose of the performance indicator is to measure the total number of homeless cases whereby homelessness was prevented or relieved.	Why this is Important	To demonstrate the effectiveness of the Councils services in preventing homelessness from occurring.		
What Good Looks Like	Good performance would be to increase the level of prevention work to prevent households from becoming homeless and have a reduced level of relief work which focuses on supporting households in secure accommodation after they have become homeless.				
History of this Indicator	This is a new performance indicator which is guided by the Homeless Reduction Act 2017.				
2019/20 Baseline Data	During Q4 a total of 103 cases were either prevented or relieved.				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Proxy	64 cases	127 cases	203 cases	265 cases
2021/22	Proxy	85 cases	164 cases	233 cases	261 cases
2022/23	Proxy	52 cases	79 cases	137 cases	
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
<p>Of the total 172 homeless cases that were closed over Q1 – Q3, 137 (79.65%) of these were closed with the positive outcome of the client being housed. Please see attached table for a breakdown of which categories clients were housed in.</p> <p>The ratio of prevention to relief cases is as follows:</p> <p>Q1 – Q3 – 61% prevented cases v 39% relieved cases.</p> <p>Q3 Only – 62% prevented cases v 38% relieved cases.</p>			<p>In Quarter three, the Household Support Fund Phase 2 was rolled out with an additional £15k in homelessness prevention funds and £10K to support with furnishing new homes, which has aided positively in prevention levels for Quarter three 2022/23.</p> <p>Funding has been provided from County to assist with the Ukrainian Resettlement Scheme, to support with any Ukrainian approaches to the housing solutions team.</p> <p>A housing apprentice has been supporting the solutions team with Jigsaw enquiries/applications</p>		
Reason for Closure		Count of Reason for Closure			
1. Accepted a Council Stock Part VI Offer		22			
2. Accepted a Registered Provider VI Offer		37			

5. Accepted an offer of supported Housing.	30
6. Secured Private Sector Accommodation	48
7. Go from a Prevention case to a Relief Case.	8
8. Go from a Relief case to Full duty Case.	2
9. Contact lost	12
10. Other	13
Total cases closed Apr - Dec	172
Total Cases Housed Apr - Dec	137
Total Cases Not Housed Apr - Dec	38
%age of cases housed	79.65%
Total Prevented Cases Closed	105
Total Relief Cases Closed	53
Total Main Duty Cases Closed	14
%age prevention Cases	61.05%
%relief (incl main duty) Cases	38.95%

which is/has aided in the number of applicants applications waiting to be made active on the housing register.

Extra staff resource was allocated within the Solutions team by way of a temporary accommodation office and a temporary housing administration officer, which helped support the footfall through the service.

A permanent housing administration officer has been successfully recruited for the solutions team and is due to start for Q4/2023.

Winter accommodation provision has been successfully sourced in collaboration with the other Derbyshire LA's, which will aid as a support for vulnerable target group applicants wishing to access the homelessness service.

Priority: Our People

P2.2 Promote health and wellbeing across the District

Measure and Reference	P2.2A Deliver the objectives identified in the South Derbyshire Health & Wellbeing Group		Committee	H&CS	
Definition	Delivery against the key themes identified in the Health and Wellbeing Group Action Plan as appropriate to the Council.	Why this is Important	To support the overall health and wellbeing of South Derbyshire residents.		
What Good Looks Like	<p>Achieve project milestones: The current key themes are:</p> <ul style="list-style-type: none"> • Health inequalities between different communities are reduced. • People are supported to improve both their physical and mental wellbeing. • Older people, people with dementia and other long-term conditions and their carers have a good quality of life, retain their independence. for as long as possible, and receive the support they need at the end of their lives. • Social Connectedness – reducing social isolation and loneliness. • Supporting communities to respond to and recover from the impact of the Covid 19 pandemic. 				
History of this Indicator	No historical monitoring of this indicator				
2019/20 Baseline Data	Not applicable				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	100% of actions delivered	Action plan developed and adopted	Ongoing delivery of the action plan by partners	Ongoing delivery of the action plan by partners	Ongoing delivery of plan
2021/22	100% of actions delivered	Draft action plan to be ratified	Action Plan adopted at SDP Co ordinating Group and Board Meeting	100% of actions delivered	Delivery of Health and Wellbeing Action Plan over 2021-22
2022/23	100% of actions delivered	Action plan developed and adopted	Achieved	Ongoing delivery of the action plan by partners	
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
There are five objectives identified in the Healthier Communities Plan (HCP) which are due to be delivered during 2022/23. The			Continue to have a flexible action plan that can adjust to the needs of the community and		

Partnership aimed to deliver 1 of these objectives (objective 3) and further support work on the previously completed objectives by then end of quarter 3.

Objective 3 - Older people, people with dementia and other long-term conditions and their carers have good quality of life, retain their independence for as long as possible, and receive the support they need at the end of their lives.

Through the Sail project there has been an Adult Activity booklet produced, hard copies and electronic copies have been distributed throughout the district and to Care Coordinators within GP practices.

Walking football sessions have been delivered at Green Bank Leisure Centre attracting around 12-15 participants per session, helping to encourage older adults to be more active as they continue through their lives.

The Get Active programme has successfully helped to deliver weekly Tai Chi sessions from Rosliston Forestry Centre attracting around 12-15 participants per session.

A new nighttime Nordic session (group) has also been within created to offer more opportunities to older adults and those living with long term health conditions to experience physical activity in the outdoors and to extend the opportunities to those they may be of working age and unable to access day time sessions.

wider system. Allowing funding to be fluid in order to meet this need.

Priority: Our People

P2.3 Improve the condition of housing stock and public buildings.

Measure and Reference	P2.3A Deliver the Planned Maintenance Housing programme over four years	Committee	H&CS		
Definition	Each financial year a programme of planned maintenance will be drawn up which addresses statutory and other guidance for maintaining homes up to any regulatory standard and safety standard	Why this is Important	To ensure that Council properties are being maintained through a programme of planned and contracted works		
What Good Looks Like	Deliver 100% of the planned maintenance project over four years. The annual maintenance and expenditure plan will be reported to Housing and Community Services Committee and progress measured against this plan.				
History of this Indicator	No historical monitoring of this indicator; The plan will change annually subject to stock condition surveys and any other property fitness assessment.				
2019/20 Baseline Data	Not applicable				
Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	100% against the annual plan for 2020-21	35% (£ 594,406)	88.95% (£ 1,188,813)	95.6% (£ 1,783,219)	114.10% (£ 2,377,625)
2021/22	100% against the annual plan 2020-21	111.5% (£662,477.87)	105.6% (£1,255,878.14)	77.5% (£1,841,719.16)	89.1% (£2,116,365.65)
2022/23	100% against the annual budget 2022-23	18.38% (£1,927,550)	34.25% - (£660,135.65)	50.54% - £974,241 against total budget for 2022-2023.	
Performance Overview - Quarterly Update			Actions to sustain or improve performance		
Increase of 16.29% - £314,105.35 since Quarter two.			Carry on in Quarter four as we have Quarter three and continue to monitor performance.		

<p>If the whole budget were to be split into quarters, 75% spend would be £1,445,662.50 against a current spend of £974,433.85 which makes 67% spend overall against the available profile budget spend for the 3 quarters.</p> <p>The spend is on track against profile spend for 2022-2023. We showed there would be a higher spend in Quarter four as we had pushed back some workstreams.</p> <p>The Heating and Rewire programme was adjusted but is on track.</p> <p>Kitchen programme for 2022-2023 now complete.</p> <p>Works have commenced on Social Housing Decarbonisation Fund Wave 1.</p> <p>Bathroom and roof programmes have both been started w/c 09-01-2023. The fire door replacement programme will also be pushed through in Quarter four.</p> <p>The changes to Smoke/CO Alarm Regulations came into force on 1st October 2022. We are now installing CO2 detectors to all properties that have a gas boiler. We continue to see an increase in spend on this workstream. This will be covered by the underspend on Kitchens and Bathrooms.</p> <p>We did have an unforeseen spend of £57,597.72 for some structural works. This meant we have had to adjust the profile spend for all workstreams.</p> <p>All budgets are being monitored closely by the Asset and Improvement Manager and Finance and Contracts Officer. Monthly budget meetings are held with the finance department.</p>	<p>Estimated spend on the workstreams below for Quarter four which have started in January 2023:</p> <p>Roofing - £348,897 Passive Fire Protection - £100,000 Bathrooms - £69, 000 SHDF W1 (Social Housing Decarbonisation Fund Wave 1) - £1,166,596</p> <p>On track to complete spend as per forecast. The data is being closely monitored by the Asset and Improvements Manager and Finance and Contracts Officer. Data is shared with both Improvement and Repairs teams monthly.</p>
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Priority: Our People

P2.3 Improve the condition of housing stock and public buildings.

Measure and Reference	P2.3C Average time taken to re-let Council homes	Committee	H&CS
Definition	This indicator measures the average time (in calendar days) to re-let all vacant Council properties during the reporting period.	Why this is Important	Re-letting Council homes in a timely manner reduces the amount of rent loss (£) and ensures stock is available to allocate to applicants on the waiting list.
What Good Looks Like	This measure will be benchmarked via Housemark, the benchmarking provider for Housing Services. Good performance would be to achieve 'Median Quartile' performance when benchmarked against a similar peer group.		
History of this Indicator	This is a new indicator and will report against the average time to re-let all Council homes.		
2019/20 Baseline Data	During Q4 the average re-let time was 157 days (this includes all council properties, irrespective of whether major or minor repair work was carried out) The average re-let time for 2019/20 was 122 days.		

Reporting Year	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2020/21	Median Quartile Performance (Benchmark via Housemark)	206 days	209 days	192 days	200 days
2021/22	Median Quartile Performance (Benchmark via Housemark)	190 days	174 days	160 days	156 days
2022/23	Median Quartile Performance (Benchmark via Housemark)	183 days	183 days	189 days	

<p>Performance Overview - Quarterly Update</p> <p>Work has continued during Quarter 3 to address the issues raised in the report to Housing and Community Services in April 2022.</p> <p>In particular, this has been to resolve issues with electrical testing and certification and also to find more efficient ways to deal with clearing outstanding debts on pre-paid utility meters.</p>	<p>Actions to sustain or improve performance</p> <p>The Report to Overview and Scrutiny Committee also detailed the action plan agreed with NOVUS for improving the pace at which repairs to empty properties are completed.</p> <p>This plan provides a timeline for all properties undergoing works with the aim of reducing the overall number of vacant properties by the end of the financial year and to significantly</p>
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The position with both issues has been resolved.

In November 2022 a new Repairs Manager commenced work with the Council along with additional support with the supervision of property inspections and surveys.

A report to Overview and Scrutiny Committee on 4/1/23 outlined progress with the issues identified earlier in the year.

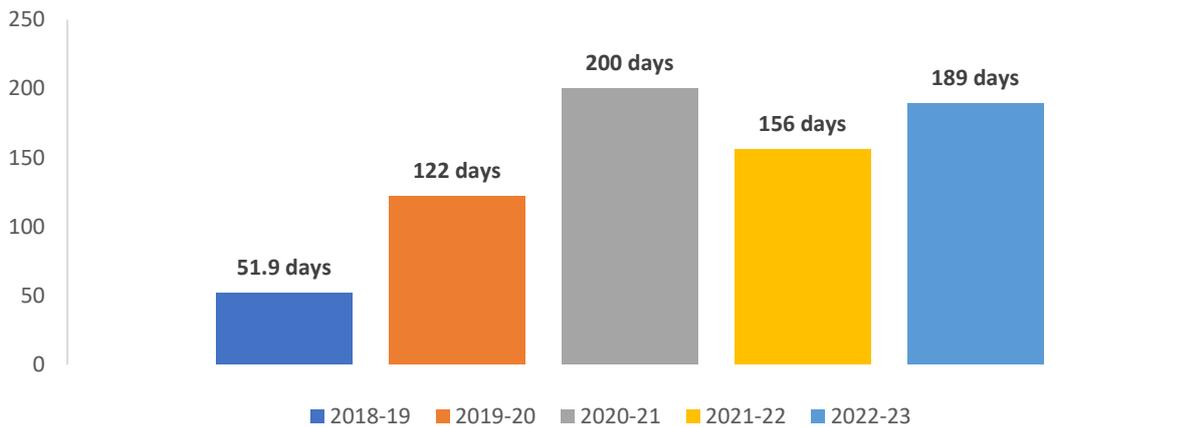
The report also confirms that around 30% of properties had incomplete survey and inspection reports requiring additional works.

reduce relet time by the end of the first quarter of 2023/4.

During Quarter 3, further improvements have already been made to the process and documentation for completing surveys, inspection and the sign off of properties to reduce the number of variations which add time to vacant periods.

Weekly operational meetings are in place along with a Management Meeting with senior NOVUS colleagues, chaired by the Head of Housing.

Average time taken to re-let Council homes



Quarter 3, 2022-2023 Service Delivery Risk Register

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
SD1	Loss of income to the Housing Revenue Account (HRA)	Reduction of income through the Impact of: Universal Credit (UC) (increase rent arrears) Void Properties (rent loss) Right to buy properties (rent loss)	Loss of income into the (HRA)	Financial	4	2	8	<ul style="list-style-type: none"> A revised Income Management Policy has been approved by Housing and Community Services Committee and new operational/ IT procedures implemented. New dwellings mitigate revenue lost through Right to Buy (RTB). New Builds can still be purchased under (RTB) after three years for Secure Tenancies. Daily monitoring of UC, and income management. The Housing Service has made operational changes to deal with this increase which have been subject to a successful audit review. Programme in place to reduce the void rent loss. Council House Development Group is in place. Rent Arrears performance improving – arrears now down to 2.8%. Void Property work plan presented to Overview and Scrutiny Committee 4/1/23. Survey of small HRA development sites completed 	3	1	3	<ul style="list-style-type: none"> Increased focus on collection of rent and other housing debt. Monitoring and review of arrears, evictions and rent loss due to voids. Council House development group to develop a pipeline of development schemes. Rent Increase Cap confirmed at 7%. 	Mitigating actions have been updated to confirm rent arrears have reduced, survey completed for small HRA development sites and the Scrutiny Panel have reviewed the Void Property work programme. Further actions updated to confirm Rent Increase Capped at 7%.	Head of Housing Services
SD3	Safety standards	Failure to comply with basic safety standards in flats/blocks with communal areas.	Risk to property and life	Compliance	2	4	8	<p>Housing Safety policies are now in place for:</p> <ul style="list-style-type: none"> ➤ Fire ➤ Lift ➤ Electrical ➤ Gas ➤ Asbestos ➤ Legionella <ul style="list-style-type: none"> A recent Internal Audit of Housing Safety has confirmed that the systems in place provide “reasonable assurance” in this area. Contracts are in place to deliver property improvements for all aspects of property safety. 	2	4	8	<ul style="list-style-type: none"> Monitoring and carrying out safety checks as per the Housing Safety Policies. Reconfiguring software (lifespan) to manage this. Recruitment exercise to be completed after JEQ regrading agreed. 	Mitigating actions updated to include the undertaking of fire safety checks in sheltered and communal schemes and the recruitment	Head of Housing Services

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
								<ul style="list-style-type: none"> Recruited an Asset and Compliance post. Agency staff in place to cover Heating, Electrical, Fire safety Project Officer Roles. Posts have been regraded through the JEQ process to assist in permanent recruitment. Fire safety checks in sheltered and communal schemes being completed by Careline Support Coordinators. Successful recruitment to Gas and Building Project Officer roles. 				<ul style="list-style-type: none"> No interest in the Electrical Project Officer post. The role will be readvertised. 	of the Gas, Building and Electrical Project Officer roles.	
SD5	Reduction in funding for Cultural and Community Services	Reduction of Council funding into Cultural and Community Services. Unable to source external funding to service.	There is likely to be additional funding needed to replace income lost through Covid-19.	Financial	3	3	9	<ul style="list-style-type: none"> Forward budget planning over several years, to cover the medium-term- up to and including 2023/24. Approvals received for reserve spend to secure staffing initially for Active Communities. The Council receives an annual Community Safety funding allocation from the Police and Crime Commissioner (PCC) of £25,000. In December 2021, the new PCC confirmed that this level of funding will continue for a further three years. The Council receives an annual Basic Command Unit funding allocation of £35,000 from the Chief Superintendent. This annual allocation, currently with no long-term commitment. A new three-year sponsorship of the Environmental Education Project with Rolls Royce has been confirmed. Government Funding via the National leisure Recovery Fund (NLRF) for the Leisure Centres has been received. No more post covid support for leisure – working with Max associates to look at soft market testing for potential future delivery and/or negotiate potential contract extension Active Derbyshire Partnership may help to open up other funding potentials related to Physical Activity. 	3	3	9	<ul style="list-style-type: none"> Maintain current funding contribution that the Council makes towards the Active Communities service Continue to seek and secure relevant external funding opportunities to continued support service delivery. Monthly assessment of income and expenditure. Review reserves and potentially use to fund projects if needed. 	No change in Q3	Head of Cultural and Community Services

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
SD6	Ageing infrastructure at Rosliston Forestry Centre	Need to upgrade infrastructure at Rosliston Forestry Centre	Unable to deliver services at Rosliston.	Strategic	2	3	6	<ul style="list-style-type: none"> Condition survey updated as part of future procurement exercise for new contractor, informed by a wider strategic review. Focus on implementing infrastructure requirements identified in external consultant's report. Capital Programme bid successful with most projects supported. Engage tenants and keep Senior Leadership Team informed Covid-19 pandemic has enabled an opportunity to do some minor health and safety works whilst the site was closed to the public. Vision for site to be reviewed considering the pandemic, informed by the wider climate emergency debate. 	2	3	6	<ul style="list-style-type: none"> Work commenced on the delivery of capital projects. Collaboration with Head of Corporate Property on improvements to the Planned Preventative Maintenance (PPM). Regular meetings held at operational and strategic levels with Forestry England. Work on new lease is progressing well – heads of terms agreed – detail on new lease will be ready early this year with a plan to agree and sign by April 2023. 	New lease details will be ready early this year and signed by April 2023	Head of Cultural and Community Services
SD7	Failure to meet housing delivery targets set out in the five-year supply	Economic slowdown, material or labour shortages, supply chain issues. There has been a small decrease in housing completions during the COVID pandemic.	A loss of control of new developments and reduced likelihood of achieving the necessary section 106 contributions and the potential for developments to the approved in unsustainable locations	Strategic	4	3	12	<ul style="list-style-type: none"> Local Plan is in place which sets out the five-year supply. In August E&DS Committee approved that the local plan should have a review undertaken which will identify sufficient sites to provide an up-to-date five-year housing land supply. Active pursuit of schemes and opportunities. Increased focus on facilitating prompt commencement of development. Current five-year housing land supply rate at 6.15 years- most sites started are building at a rate above that originally anticipated such that 919 were completed in 2021/22. Despite a small reduction on the previous year the council has maintained its five-year housing land supply and a strong bounce back from COVID is already occurring. A consultation has been completed on the Issues and Options for the Local Plan Review with several sites put forward to enable a five-year housing land supply to be maintained, Support government proposals to offer flexibility in supply and delivery requirements in light of COVID-19 effects. 	2	3	6	<ul style="list-style-type: none"> Develop action plan(s) where necessary. Monitoring/review of performance ongoing. 	The mitigating actions have been updated to confirm the consultation on the Issues and Options for the Local Plan have been completed with several sites put forward and the Housing and Position Paper will be reported to E&DS Committee	Head of Planning and Strategic Housing

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
								<ul style="list-style-type: none"> The Housing Position Paper is reported to January 26 EDS Committee with an improvement in the 5-year housing land supply to 6.29 years. 					on the 26 th January with a 5-year housing land supply of 6.29 years (from 6.15)	
SD9	Melbourne Sports Park	Failure to deliver against external funder requirements at the Melbourne Sports Park (MSP). Ongoing discussions with external funders.	MSP negatively affected by Covid-19 with no income generation for several months. Some external grants success to support this impact but not all.	Financial	2	3	6	<ul style="list-style-type: none"> Scheme to deliver additional car parking on site completed. Drainage scheme on MSP site and adjacent landowners complete. Improved rugby pitches playability should increase income generation from bar and catering. Work on three new tennis courts completed. Improvements to third rugby pitch and training area underway. These projects will aid future viability. Development sub-committee to be re-established to look at future works/developments at the site. Council representative on the Sub-Committee. 	2	3	6	<ul style="list-style-type: none"> Regular Artificial Grass Pitch (AGP) Steering Group meetings. Matter under regular review at MSP Board meetings. Key funder in attendance at AGP steering group meetings. MSP Board meeting business plan income targets, however close monitoring is required. 	No change in Q3	Head of Cultural and Community Services
SD11	Tree Management	Failure to manage the Council's tree stock in line with adopted Tree Management policy.	Breach of tree policy and/or accident/incident involving trees.	Strategic	4	3	12	<ul style="list-style-type: none"> Review of approved Tree Management Policy completed. Zurich Municipal has provided support to assess the Council's risk on its Tree Policy and Strategy. A new tree policy and management plan has been agreed by committee on 17 March 2022. Unable to recruit an assistant tree officer so have gained approval to revise the structure of the Parks and Green Spaces to facilitate the flexible retirement of the current post holder and the creation of an additional tree officer (at a more senior level) to enable the sharing of knowledge and experience. 	3	3	9	<ul style="list-style-type: none"> The new Policy requires implementing and backlog of work procured and prioritised. A budget has been agreed. External support for tree inspections is being procured. Assistant tree officer appointed. Due to volume of workload reviewing staffing structure 	Further actions updated in Q3 to confirm the Assistant Tree Officer has been appointed and a review of the staffing structure is underway to ensure the service is resourced adequately.	Head of Cultural and Community Services

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
												to ensure resourced adequately going forward.		
SD12	Ageing Infrastructure at Greenbank Leisure Centre	Infrastructure at Greenbank Leisure Centre including pipework to pool and roof structure needs investment.	Unable to deliver services at Greenbank Leisure Centre	Strategic	3	3	9	<ul style="list-style-type: none"> Building condition survey is being updated and a planned preventative maintenance (PPM) programme put in place by Head of Corporate Property. Complete the necessary works identified in external consultant's report, informed by a wider strategic review (SOPM). Improvements made to pool pipework and roof. Ensure that there is sufficient capital funding to complete the necessary works and revenue funding for on-going PPM. Facility Planning Model (FPM) being undertaken to assess strategic need of leisure stock through to 2038. The FPM work above is now complete and will inform the Local Plan. Further work is being undertaken on the SOPM. 	3	3	9	<ul style="list-style-type: none"> Review of the operational management and deliverability of PPM Options presented by FPM to be assessed and presented to Members in the future Also Built Facility Strategy to be commissioned to support FPM 	No change in Q3 – still to commission Built Facility Strategy	Head of Cultural and Community Services
SD15	Leisure Centres	Due to the National Lockdowns and control of coronavirus measures.	The Council's Leisure Contractor can no longer sustain its business	Strategic Financial	2	3	6	<ul style="list-style-type: none"> Application to Government for National Leisure Recovery Fund (NLRF) successful and distribution being arranged. Increase risk to leisure providers viability nationally due to rising utility costs. Pre-planning within the budget setting process and close working relationship with leisure contractor. Monthly contract meetings are taking place to track contractor financial and operational performance. 	2	3	6	<ul style="list-style-type: none"> Monthly assessment of Leisure Contractor finances and assessment of Council support through monthly contract meetings. Contingency plans are also being developed should the contractor not be able to deliver the contract at short notice. Final settlement of financial negotiations during Covid closure is complete. End of year accounts have been received from contractor. It is clear that the trading conditions have 	Update to further actions in Q3 Monthly contract meetings taking place. However number of participants is still below pre covid levels.	Head of Cultural and Community Services

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
												been challenging but participation is now increasing. However numbers are below pre pandemic levels. <ul style="list-style-type: none"> Continual monitoring is essential. 		
SD16	Voluntary and Community Sector	A reduction in resources for partners who deliver services for or on behalf of the Council.	Evidence that this is occurring with CVS and Citizens Advice having core funding reduced in recent years	Strategic Financial	2	3	6	<ul style="list-style-type: none"> It is considered that the Council is undertaking as much action as is reasonably possible at this stage to mitigate the risk. The Council's current grant funding has been increased in 2022/23. The Council employs a dedicated Community Partnership Officer to support the voluntary sector and local organisations. Capacity in the sector is starting to recover in light of Covid-19 and the Council is working to support the relevant organisations. 	2	3	6	<ul style="list-style-type: none"> The Council continues to work with the Voluntary and Community sector to ensure its funding delivers the Council's Corporate Plan objectives. 	No change in Q3	Head of Community and Cultural Services
SD17	Sustainable Urban Drainage features (Suds)	Failure to manage the Suds in line with national guidance	Serious accident at a Suds feature, and / or failure of feature to prevent flooding	Operational Strategic Financial	3	4	12	<ul style="list-style-type: none"> A recent report by Alliance Consulting has highlighted risks associated with SUDs features that the Council has adopted / is due to adopt. There are potentially nine sites. The Council has a capital budget to implement the findings of the Alliance report on Council-owned sites. The Council no longer adopts SUDs as part of new developments. These are transferred to Severn Trent Water subject to them meeting appropriate standards. 	2	3	6	<ul style="list-style-type: none"> The Council has reviewed the independent SUDs report and is undertaking all reasonable and practicable actions to mitigate any risks. 	No change in Q3	Head of Community and Cultural Services
SD18	Fluctuations in recycle prices	Failure to monitor and report fluctuations in recycle prices	An escalation in the cost of delivering the recycling service.	Operational Financial	2	3	6	<ul style="list-style-type: none"> At the time of awarding new recycling contracts in July 2021, an assessment of material prices over the last 30 months was undertaken. This showed that prices fluctuate from month to month. In assessing the bids, using the lowest material prices from the last 30 months was considered the most prudent way to budget for the service through the Medium-Term Financial Plan (MTFP), with a reserve established to bank any income over that budgeted to cover any periods where income falls below that budgeted. A quarterly update within the Revenue Monitoring Report is presented by the Head of Finance to Finance and Management Committee to allow Members to keep this under review. This 	2	3	6	<ul style="list-style-type: none"> Continue to report quarterly on recycle income 	No change in Q3.	Head of Operational Services

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic, Resource Operational Financial Knowledge management Compliance, Partnership	Current Risk Rating (See table below for guidance)			CONTROLS IN PLACE TO MITIGATE THE RISK	Risk Rating after mitigations (See table below for guidance)			FURTHER ACTION REQUIRED	SUMMARY OF CHANGE SINCE LAST QUARTER	RISK OWNER
					LIKELIHOOD	IMPACT	RISK RATING		LIKELIHOOD	IMPACT	RISK RATING			
								position should be fully reviewed following the initial two-year period.						
SD19	Animal welfare costs	Significant increase in dog ownership, illegal dog breeding, stray dogs and poor animal welfare	Substantial costs from animals taken into possession which have been found to be suffering. The Council currently still has possession of approx. 16 animals following recent operations	Financial, Compliance, Partnership	4	3	12	<ul style="list-style-type: none"> • Powers under s20 of the Animal Welfare Act. • Mutual support agreement with RSPCA. • Dog fostering scheme agreed with a dog fostering charity. • No win no fee agreement with a third-party Financial Investigator to enable the Council to pursue Proceeds of Crime Act action against offenders to recover costs. • Additional budget has been proposed for the 2023/24 financial year in the draft budget. 	2	3	6	<ul style="list-style-type: none"> • Ongoing monitoring required of the CEH00 R4400 budget to review the effects of the existing mitigations. • Prosecution files being prepared in relation to animal welfare and illegal breeding offences which are proposed to include applications for Deprivation Orders and Disqualification Orders. 	Further action required updated in Q3 to provide an update in relation to the preparation of prosecution files for animal welfare and illegal breeding.	Head of Environmental Services
SD20	Green Homes Grant Project	Failure to deliver the volume of Green Homes Grants agreed with the project sponsors	Repayment of grant allocation to the project sponsors Loss of reputation	Strategic, Financial, Operational, Partnership	4	2	8	<ul style="list-style-type: none"> • An existing project management framework is in place in accordance with the agreed Memorandum of Understanding with the project sponsors (BEIS and Midland Net Zero Hub) • New contractors are being procured to increase the contractor capacity to deliver the target number of Green Homes Grants. 	4	2	8	<ul style="list-style-type: none"> • Exchange contracts with new contractors. • Review volume and quality of delivery of newly appointed contractors. • Communicate with stakeholders. 	New for Q3.	Head of Environmental Services

Risk Matrix Template

The table below outlines how the impact and likelihood of the risk is scored using the threshold and description as guidance.

1.1

Impact	Very High (4)	4	8	12	16	<table border="1" style="margin-left: 20px;"> <tr><td style="background-color: #FF0000; color: white; text-align: center;">12-16</td></tr> <tr><td style="background-color: #FFD700; text-align: center;">6-9</td></tr> <tr><td style="background-color: #008000; color: white; text-align: center;">1 - 4</td></tr> </table>	12-16	6-9	1 - 4
	12-16								
	6-9								
	1 - 4								
High (3)	3	6	9	12					
Medium (2)	2	4	6	8					
Low (1)	1	2	3	4					
		Remote (1)	Possible (2)	Probable (3)	Highly Probable (4)				
		Likelihood							

Impact	Thresholds and Description
1 – Low	Limited impact on service objectives if any, section objectives unlikely to be met, financial loss less than £10,000, no media attention
2 – Medium	Slight delay in achievement of service objectives, minor injuries, financial loss over £50,000k, adverse local media attention, breaches of local procedures
3 – High	Significant threat to Council objectives. Non-statutory duties not achieved, permanent injury, financial loss over £100,000, negative national media attention, litigation expected, serious issues raised through inspection, breakdown of confidence of partners.
4 – Very high	Objectives cannot be delivered. Statutory duties not achieved, death, financial loss over £500,000 adverse national media attention, litigation almost certain, prosecutions, breaches of law, inspection highlights inadequate service, Council unable to work with partner organisation
Likelihood	Thresholds and Description
1 – Remote	May occur only in exceptional circumstances (e.g. once in 10 years)
2 – Possible	Unlikely to occur but could at some time (e.g. once in three years)
3 – Probable (in two years)	Fairly likely to occur at some time or under certain circumstances (e.g. once in two years)
4 – Highly probable (in 12 months)	Will probably occur at some time or in most circumstances (e.g. once in 12 months)

Service Delivery Risk Matrix

The below table summarises the risk likelihood and impact for risks after controls have been put in place to mitigate the risk.

Impact	Very High (4)		SD3, SD9		
	High (3)		SD6, SD7, SD15, SD16, SD17, SD18, SD19	SD5, SD12	SD11
	Medium (2)				SD20
	Low (1)			SD1	
		Remote (1)	Possible (2)	Probable (3)	Highly Probable (4)
		Likelihood			

SD1	Loss of income to the Housing Revenue Account (HRA)	Reduction of income through the Impact of: Universal Credit (UC) (increase rent arrears) Void Properties (rent loss) and right to buy properties (rent loss).
SD3	Safety standards	Failure to comply with basic safety standards in flats/blocks with communal areas.
SD5	Reduction in funding for Cultural and Community Services	Reduction of Council funding into Cultural and Community Services. Unable to source external funding to service.
SD6	Ageing infrastructure at Rosliston Forestry Centre	Need to upgrade Infrastructure at Rosliston Forestry Centre.
SD7	Failure to meet housing delivery targets set out in the five-year supply	Economic slowdown, material or labour shortages, supply chain issues. There has been a small decrease in housing completions during the COVID pandemic.
SD9	Melbourne Sports Park	Failure to deliver against external funder requirements at the Melbourne Sports Park (MSP). Ongoing discussions with national funders.
SD11	Tree Management	Failure to manage the Council's tree stock in line with adopted Tree Management policy.

SD12	Ageing Infrastructure at Greenbank Leisure Centre	Infrastructure at Greenbank Leisure Centre including pipework to pool and roof structure needs investment.
SD15	Leisure Centres	Due to the National Lockdowns and control of coronavirus measures.
SD16	Voluntary and Community Sector	A reduction in resources for partners who deliver services for or on behalf of the Council.
SD 17	Sustainable Urban Drainage features (Suds)	Failure to manage the Suds in line with national guidance.
SD18	Monitor fluctuations in recycle prices	Failure to monitor and report fluctuations in recycle prices.
SD19	Animal Welfare Costs	Significant increase in dog ownership, illegal dog breeding and poor animal welfare.
SD20	Green Homes Grant	Failure to deliver the volume of Green Homes Grants agreed with the project sponsors.

REPORT TO:	HOUSING & COMMUNITY SERVICE COMMITTEE	AGENDA ITEM: 6
DATE OF MEETING:	09 MARCH 2023	CATEGORY: RECOMMENDED
REPORT FROM:	STRATEGIC DIRECTOR (SERVICE DELIVERY)	OPEN
MEMBERS' CONTACT POINT:	SEAN MCBURNEY – HEAD OF CULTURAL & COMMUNITY SERVICES sean.mcburney@southderbyshire.gov.uk	DOC:
SUBJECT:	BEAT THE STREET UPDATE	
WARD(S) AFFECTED:	ALL WARDS	TERMS OF REFERENCE:

1.0 Recommendations

- 1.1 That the committee are made aware of the upcoming Beat the Street project and promote it across their networks.

2.0 Purpose of the Report

- 2.1 To detail the next steps leading to the launch.
- 2.2 To highlight key messages about this project.

3.0 Executive Summary

- 3.1 Beat the Street is a mass participation behaviour change programme which transforms activity levels and improves mental and physical well-being across a community.
- 3.2 The game phase is at the core, enclosed by a planning stage and post-game support for partners and residents to help deliver long-term, sustainable change. In addition to the behaviour change, the programme provides partners with a huge amount of data and insight; evidence and evaluation are key.
- 3.3 The game phase will be starting on the 15th March.

4.0 Detail

- 4.1 Beat the Street game phase will begin on 15th March and will run until 26th April. A launch event is planned for 15th March at Sharpes Pottery Museum. All members of this committee and wider stakeholders are invited to attend. **Appendix 1** is the invite to this event where Dr William Bird the creator of Beat the Street will give a talk. This

will be followed by a short walk to find a couple of Beat Boxes and showcase the game.

4.2 The map showing all the locations of the Beat Boxes is shown in **Appendix 2**.

4.3 Maps and game cards will be made available the week before the game goes live. Here are the distribution points where members of the public can collect them from.

<u>Name of distribution point</u>
SD Visitor Information Centre
Swadlincote Library
Green Bank Leisure Centre
Rosliston Forestry Centre
Garden King Garden Centre (Newhall)
Woodville Community Managed Library
Sainsburys local at Church Gresley
Central Co-op - Overseal

4.4 All schools will receive maps and game cards directly to distribute to pupils. Intelligent Health will be delivering assemblies at each of the schools involved in the weeks leading up to the game.

4.5 There will be social media marketing as well printed collateral to promote this game to residents.

4.6 There is also an optional App to play the game instead of using the game card. Details are in **Appendix 3**.

4.7 Following the game local partners work together to sign-post participants to ongoing activities and support residents to remain active. The Beat the Street communication platforms remain active for 6-12 months post game which provides a trusted brand to signpost and motivate residents. The programme provides evidence of improvement to physical and mental wellbeing, social cohesion, addressing inequalities and active travel. Overview of this is in **Appendix 4**

4.8 Surveys conducted post game and 6 & 12 months later provide evidence of sustained behaviour and attitudinal change.

4.9 In addition to this, the programme will provide South Derbyshire District Council (SDDC) and other local partners with a huge amount of data and insight, which can then be used to aide future commissioning decisions.

5.0 Financial Implications

5.1 The cost for the 12-month programme has already been approved and is £89,180 (excl VAT) and this would include a 6 month Engagement Coordinator post for 25 hrs per week. However, we secured 40% funding from Sport England, meaning the contribution from SDDC will be £53,508 (excl VAT). This will come from earmarked reserves. So, no impact on general fund.

5.2 Derbyshire County Council Public Health team have contributed £5,000 to the project and The National Forest Company have contributed £5,000 to the project.

6.0 Corporate Implications

Employment Implications

- 6.1 The Engagement Coordinator is employed directly by Intelligent Health. Our Active Schools Partnership team will help promote within schools. This initiative fits in with many of the Cultural & Communities Service priorities that many of the team will be helping to promote and sign post residents and communities to this project.

Legal Implications

- 6.2 A Service level agreement and data sharing agreement has been drawn up and agreed between Intelligent Health & SDDC,

Corporate Plan Implications

- 6.3 This project will support several corporate plan objectives.
- Work with residents, businesses, and partners to reduce their carbon footprint.
 - Enhance the appeal of Swadlincote town centre as a place to visit.
 - Improve public spaces to create an environment for people to enjoy.

Risk Impact

- 6.4 This product is recognized and endorsed by Sport England and Active Derbyshire. In the past 3 years Beat the Street has engaged with over 400,000 participants in 27 different areas with successful results. More locally Chesterfield & Derby City have delivered Beat the Street. So, from their successful track record partnering with Intelligent Health to deliver Beat the Street will have minimal risks. Risks will also be minimised with a robust service level agreement and data sharing agreement.

7.0 Community Impact

Consultation

- 7.1 The initiation phase of this project will bring together community groups and stakeholders to help shape the delivery. Also, there are surveys to participants through out the delivery and legacy phases.

Equality and Diversity Impact

- 7.2 The game and project are extremely inclusive and aim to target the hardest to reach when it comes to physical activity.

Social Value Impact

- 7.3 There will be significant social value delivered from this intervention. The programme provides evidence of improvement to physical and mental wellbeing, social cohesion, addressing inequalities and active travel. As well as delivering positive experiences for children and young people.

Environmental Sustainability

7.4 This project will help support Active Travel across the region.

7.5 All materials used for this project are recyclable – maps, cards etc. The Beat Boxes are then serviced and deployed to another area once our game has finished.

8.0 Conclusions

8.1 That the committee has supported the approval for this project in November's committee meeting.

8.2 The committee continues to support this project launch and ongoing delivery.

9.0 Background Papers

Appendix 1 - Beat the Street Launch Invite

Appendix 2 - Beat the Street Map

Appendix 3 – Beat the Street App info

Appendix 4 – Legacy phase overview

Notes:

- * Category – Please see the Committee Terms Of Reference in [Responsibility for Functions - Committees](#). This shows which committee is responsible for each function and whether it has delegated authority to make a decision, or needs to refer it elsewhere with a recommendation.
- ** Open/Exempt - All reports should be considered in the open section of the meeting, unless it is likely that exempt information would be disclosed. Please see the [Access to Information Procedure Rules](#) for more guidance.
- *** Committee Terms Of Reference in [Responsibility for Functions - Committees](#).

Join us to launch Beat the Street in Swadlincote



Day: Wednesday 15 March

Time: 10.30am - 12.15pm

Venue: Sharpe's Pottery Museum
West Street,
DE11 9DG



Invitation

to the launch of Beat the Street

You are invited to the launch of Beat the Street Swadlincote:
a free, fun game that will get the whole community moving!

Hear from Dr William Bird MBE, CEO and founder of Beat the Street.
We'll also be holding a led walk to demonstrate the game.

Light refreshments provided.

RSVP to libby.hawkins@intelligenthealth.co.uk



Supported
by the
National
Forest





Beat the Street makes 3 step changes



For our health

Being active is good for your mental and physical health. Walking boosts mood, immunity and relieves stress. Beat the Street helps you remain active even after the game.



For our environment

Reducing an area's carbon footprint. In 2021 and 2022, Beat the Street players travelled approximately 4.2 million miles – 8.7 times to the moon and back, saving 1,153.57 tonnes of CO2.



For our community

Being part of a community improves wellbeing, increases feelings of safety and reduces isolation. People who play Beat the Street say it helps you connect with others.



"We were a distribution point where people could pick up cards and maps. It really helped us because it meant that people were coming in the library and saying ooh I haven't been here for ages, I must come and join up again."

Liz Ashwell, Bridgewater Library, Taunton

Walking and cycling where we live is simple, easy and low cost. Try the challenge and feel the benefit.

Developed by health experts!

Beat the Street is brought to you by Intelligent Health, led by Dr William Bird, a GP working on the NHS frontline. 1.6 million people have played the game so far.

Awards

Awards are fun in-game challenges. If you complete a challenge you unlock an award.

Unlock awards automatically by earning points, playing at certain times or playing the game with your team. Check out your leaderboards to see what awards you have earned and which ones are still to play for.

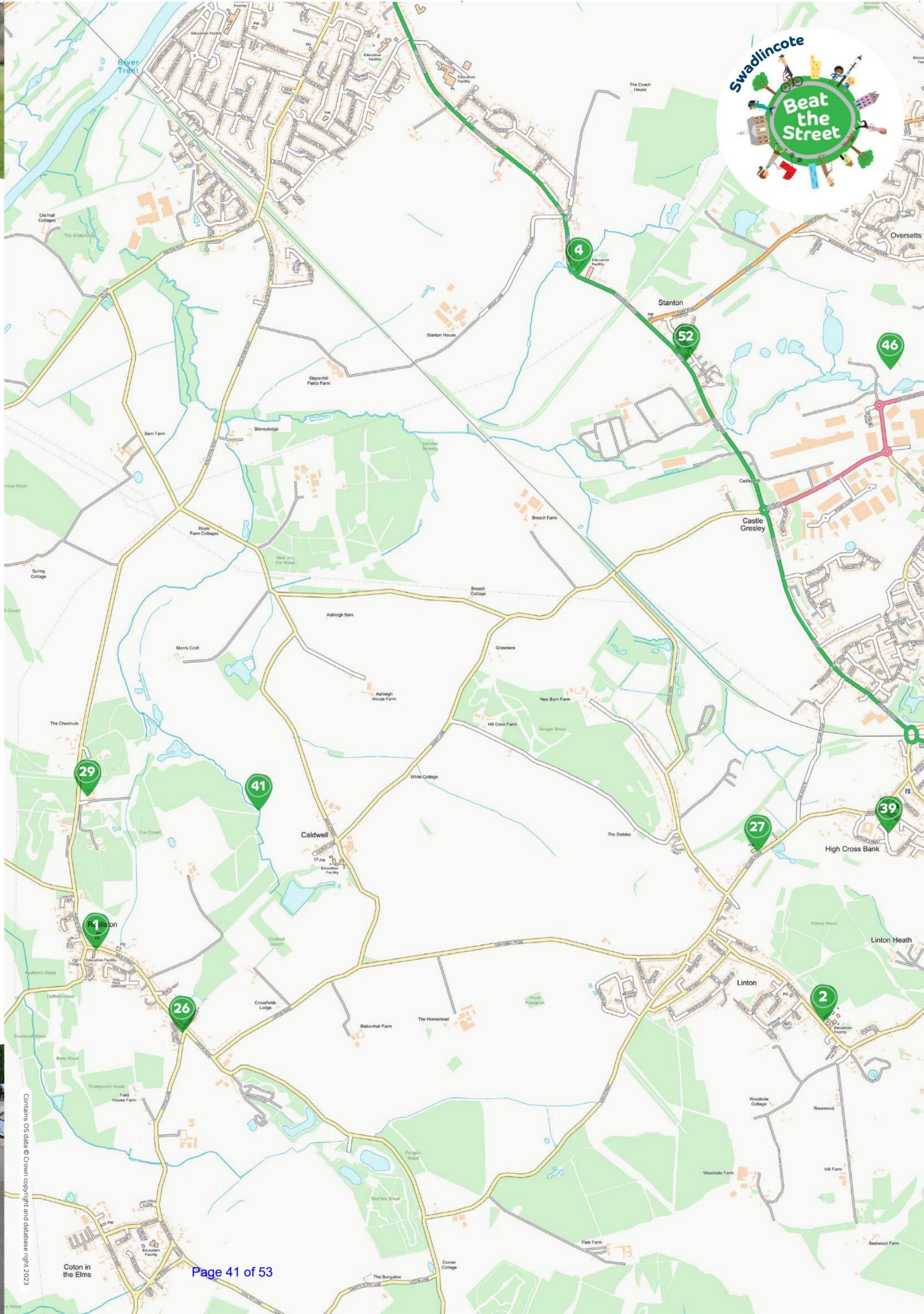
Visit our website beatthestreet.me to find out more.



Prizes

At the end of the game we provide hundreds of pounds worth of vouchers for the top teams and individuals.

You can also win Lucky Spot prizes, including vouchers and Beat the Street goodies as part of different weekly competitions.



Play the free, fun, walking, cycling and rolling game!

Create a team with your friends and colleagues or join your school team and you could win loads of great prizes. Visit beatthestreet.me to find out more.

15 March - 26 April 2023

Intelligent Health



Visit new places, have fun and win prizes!

Playing the game is easy. You can play using cards or our Beat the Street App (age 13+).

How to play

- 1 Create your Beat the Street account on our website at beatthestreet.me/swadlincote or by downloading our Beat the Street App via Google Play or the App Store.
- 2 Add family members, and register a card to player profiles. Set up a team or join an existing one.
- 3 Start your journey. Find your nearest Beat Box using paper or digital map and hover your card at the contactless Beat Box until it beeps and flashes. If playing with the app, tap the Beat Box icon on your phone and swipe to collect points.
- 4 Visit 2 Beat Boxes within an hour and collect 10 points for each Beat Box – this is 20 points for the journey.
- 5 Carry on your journey. Score 10 points for each extra Box you visit.

By playing with the Beat the Street App you can get access to exclusive features! Collect Gems, choose an avatar to represent you and raise the competition with our team leaderboards.

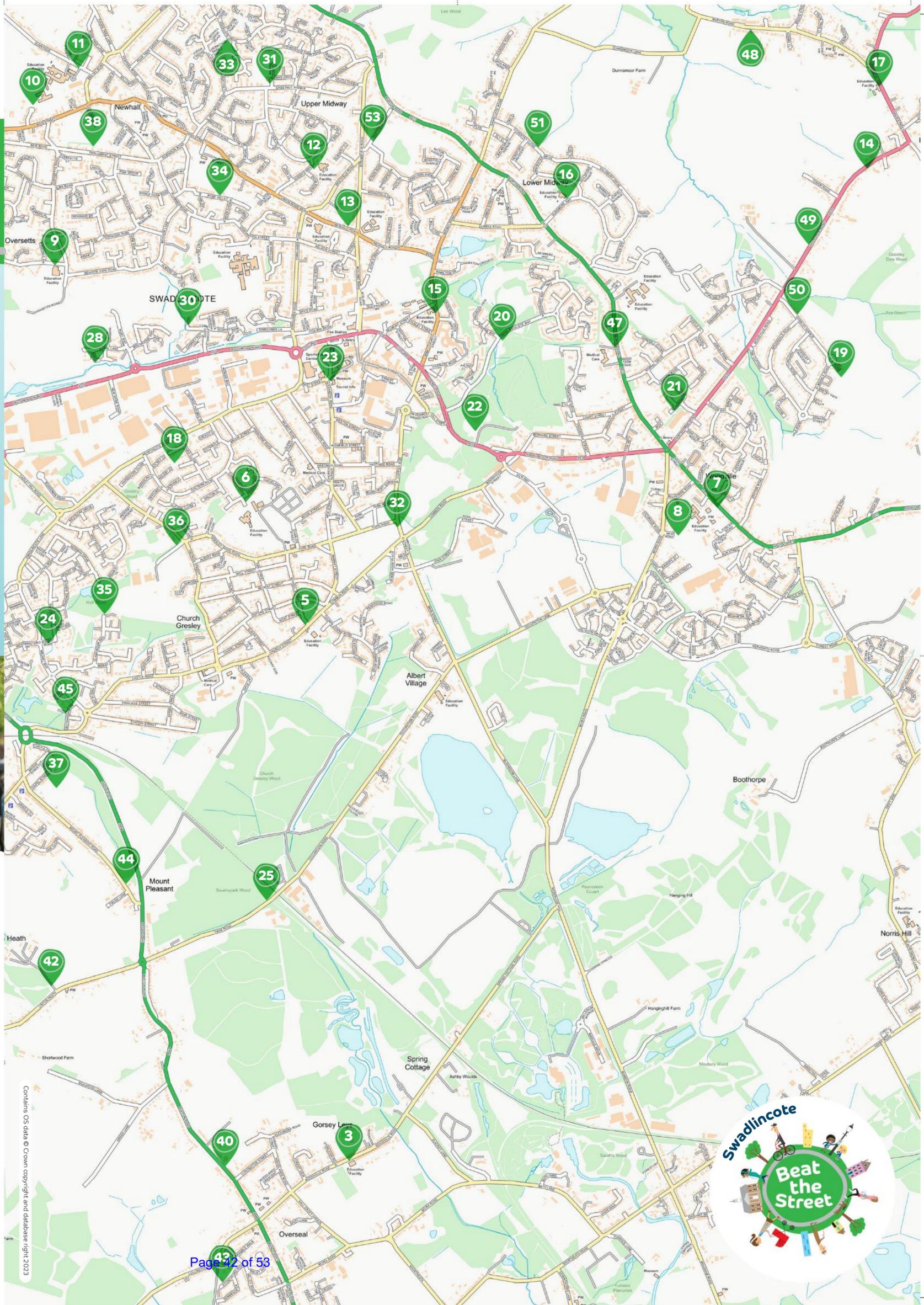
Map details are correct at time of print but visit beatthestreet.me for the most up to date version.

@btsswadlincote @btsswadlincote @btsswadlincote @beat_the_street

Get started



Printed on Sabmat Green - FSC certified, 75% recycled 25% FSC certified fibre. Design by cream-design.co.uk



Beat the Street App – Overview 2023

Why a Beat the Street app?

Beat the Street is a successful mass participation programme designed to get whole communities moving. The programme uses RFID cards and Readers called Beat Boxes to engage large numbers of the population and ensure accessibility to all.



We are always looking at ways to enhance the experience and connect people to each other and their place. We have therefore developed an app designed to provide an alternative method of play for people over the age of 13, which has been built in consultation with players and partners over the past 19 months.

We have built the app to:

1. improve the player experience
2. provide a new communication channel
3. provide stronger data and insight for partners

The app is delivered as part of the programme and we will retain the inclusivity of RFID cards for adults and children.



Who is it for?

The app is aimed at any player >13 years old. The market currently is the core demographic of parents with children of primary school age with an iOS or Android device (99% of 25-54 year olds own a smartphone - Statista, 2019).

We have also been testing the concept with workplace and voluntary groups, to explore the app's potential reach to new audiences such as teenagers and workplaces.

How do they play?

In order to play with the app, a player visits an app store, to download and install the app from there. They create an account, choose their local game and go out and start scoring. Players score points via virtual Beat Boxes on the app, which are swiped when you come within a radius of the location. Virtual Beat Boxes are located in the same place as physical Beat Boxes.

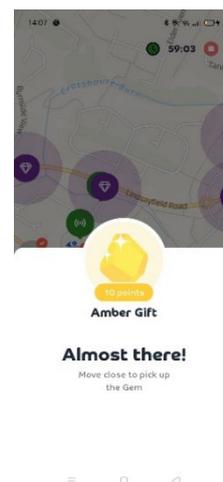
The same game rules apply to both app and card users, so the basic game play remains equitable. App players (+13 years) can connect their app account to card

players so that both app and card players can play together and share the same game experience.

The app can be used as simply another method of play for players with an iOS or Android device. The app can be used within the same timeframe as the current Classic game.

Improve player experience

The app will allow us to experiment with new ideas for gamification, introducing new game features such as Gems to understand how we can increase motivation, participation and engagement. Gems are a new app-only feature of the game. Players can collect Gems as they travel around their local area and these feature an app-only Leaderboard. Gems can be collected within an area that is 180 metres in diameter, so they can be collected by players without having to be in a closely defined area or location. Card players (all intended <13 years old) can only collect Gems in the game when playing with an app player (>13 years old).



Gems aim to extend the geography of the game, enhance gameplay, and create new reasons and points of interest for players travelling between Beat Boxes. This includes hidden Gems where players can discover local points of interest as they play – further connecting people to their local environment.

Improve communication

Within the next year of development, we hope to provide app updates that will allow for in-app messaging and the addition of a team feed to provide enhanced communication opportunities within the game.

The team feed will provide school, workplace and community team leaders with a channel to message players in their team directly motivating them to keep playing as a team and link them to local events.

We hope that in future, the app will enable improved communication methods including the use of tailored in-app messaging to players to enhance behaviour change.

Our mission: to create resilience and improve health by connecting people to each other, their communities and their environment.

Provide stronger data and insight for partners

Intelligent Health collates and analyses high quality data captured through the programme to inform future transport and health strategies. Anonymised data from the app will be collated and provided in partner reports.

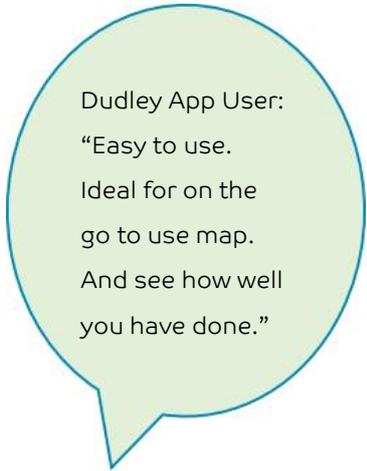
How have we trialled the app?

We have been testing the app since Autumn 2021 in order to manage risk and provide the best possible player experience. We have been using a test process and delivering in live games. This has enabled us to identify and resolve issues, improve the experience in both iOS and Android devices and discover new opportunities to improve.

The app is now ready to be launched across stores in February 2023.

Insight

The app has been rigorously tested with players in multiple live games. Between the tests in Clacton and Dudley, there were 4,500 app downloads on Android and iOS. In the most recent survey of players in Dudley, 63% would have given the app a 4 or 5 star rating in the app stores.



Dudley App User:
"Easy to use.
Ideal for on the go to use map.
And see how well you have done."

Risk assurance

Safety of players is our priority, both as they play in their environment using cards or digital channels.

The app is first tested in a staging environment to identify issues before it is rolled out for the live game. We have developed the programme to limit use of a phone, instead using the phone as a tool to encourage people to explore their local environment.

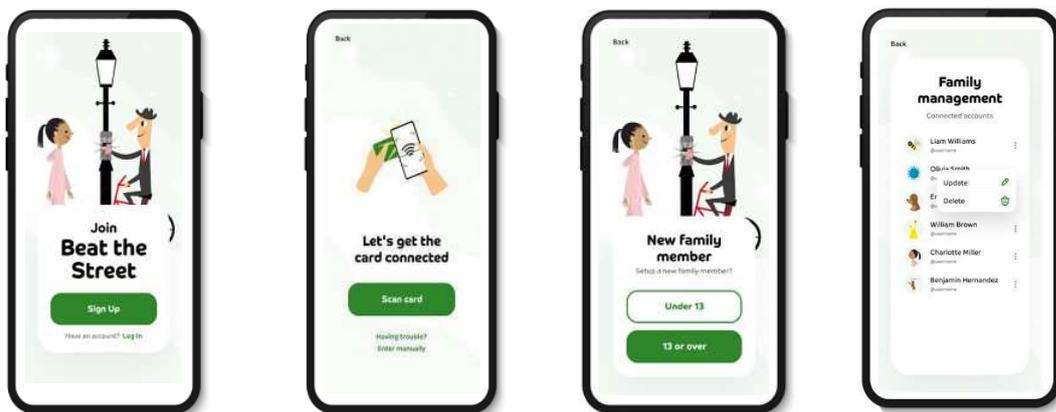
In terms of insuring player safety when out using the app to play, we have created a number of dedicated safety messages. For example, when a player first navigates to the map to locate Beat Boxes and Gems, an in-app message appears: "Please be aware of your surroundings. Stop in a safe place before using your phone."

Our mission: to create resilience and improve health by connecting people to each other, their communities and their environment.

In addition, we have more detailed instructions on player safety regarding the app located on our website in the [FAQs section](#).

App Screens

Adults can download the app for free and use it to play the game. Adults can play with the app or with a card. Registration is via a series of screens. Parents can also sign up their child and set them all up in a family account.



The app contains Leaderboards, maps, events page and a place to manage settings.



When they reach a Beat Box they open the app, visit the map page and 'collect' a Beat Box when they get close enough. If they are with a player with a card this player can either tap the Beat Box with the card or the phone. There is also a new Leaderboard where people can collect gems. Gem collection earns points on a Gems Leaderboard but doesn't affect the teams' points.



Our mission: to create resilience and improve of health by connecting people to each other, their communities and their environment.

Beat the Street Legacy Phase

Purpose

The purpose of the legacy phase is to support people to stay active following the Beat the Street game, working with local partners to create the right opportunities for our target audience.

Scope

Beat the Street engages thousands of residents from all backgrounds and age groups over the six-week live phase of the programme. Self-reported data from previous programmes demonstrates that most participants continue to be physically active after the game by maintaining levels of walking or cycling. Some participants will go on to take part in other activities or campaigns that can be accessed locally or digitally. The legacy phase supports participants by giving them the information and means to maintain their healthy lifestyle. The steering group established at the start of the project, will be instrumental in shaping the offer for participants, making it truly local and relevant.

The legacy phase runs for **six months after the game ends**. After the Engagement Coordinator leaves, support will be provided by your Client and Programme Manager and other key people within Intelligent Health.

Core deliverables

- We will develop a comprehensive communications strategy along with key stakeholders, utilising communication channels to keep participants informed of events and campaigns and signpost to local provision.
- Collating local content and sending out 6 monthly e-newsletters to participants signed up to marketing.
- Schedule relevant and appropriate content on Beat the Street social media channels and respond to player enquiries for **four months after the game ends**. The remaining two months we will signpost players to local platforms. Social media management can be handed over to the client where appropriate.
- Continue to share findings and progress reports with the Beat the Street steering group.
- Continue to work with activity providers and partners to use the Beat the Street brand to endorse their offer.
- Collect and analyse information provided by participants through the post-game surveys, including any specific information requested by the client.
- Prepare comprehensive post game and six-month report.
- Present programme findings to stakeholders and prepare press releases.

Additional activities.

Alongside the core deliverables, we will work with the client and the steering group to develop a partnership plan based on the original outcomes of the programme. Some of the additional activities that could be delivered are listed but not limited to below.

- Develop taster sessions with local leisure centres, sports clubs and other activity providers.
- Upskill volunteers and community champions by providing training opportunities such as walk or run leaders.

Beat the Street Legacy Phase

- Support schools to implement health and physical activity initiatives such as Daily Mile, Park and Stride and Walking Buses.
- Continue to incentivise positive behaviours through competitions.
- Working with multiple sectors such as nature, culture and heritage to raise awareness of the benefits of physical activity.
- Set up multi-agency partnership meetings to ensure continued cross sector working and collaboration.

Examples

Self-lead activity

- Sourced external funding to create a number of self-lead heritage trails around Belfast City
- Worked with North Wilts Orienteering Club to deliver two 'Try It' events promoting the permanent courses in Swindon attracting over 200 people
- Worked with partners to set up couch to 5k programmes lead by local clubs or voluntary groups for people who are completely new to/just started running
- Set up a steering group with local partners, resulting in the development of a brand new permanent Orienteering Course in Weymouth
- Set up new parkruns
- Developed passport nature trail along the Greenway in East Northants
- Developed park bingo passport trail in Kettering <https://thisiskettering.com/wp-content/uploads/2020/07/Kettering-Passport-Digital.pdf>

Schools

- Developed a localised physical activity offer for schools across Dorset with information on local facilities, organisations and initiatives they can get involved with as well as information on national programmes and campaigns
- Developed an Active Travel resource pack for schools in Blaby District, with information on different schemes, support organisations and a template action plan for their school
- Used incentives from local partners to sign up more schools to the Daily Mile in Kettering
- Coordinated and lead an evening 'teach meet' with PE leads from across Poole Primary Schools to share knowledge and best practice of embedding physical activity initiatives in schools

Families

- Developed an Activity Pass for school children. Children collect stamps when they take part in various activities outside of school and trade their stamps for prizes
- Work with partners to put on holiday activity provision for families
- Developed town trails, scavenger hunt walks and geocache routes for people to do as a family

Beat the Street Legacy Phase

Structured activity

- Sourced a variety of free passes and discounts for sport and leisure opportunities in Weymouth and Portland for players to give new activities a go
- Set up and promoted back to netball and walking football sessions for those new to exercise and promoted to Beat the Street players

Workplaces

- Delivered workplace health events, promoting the benefits of a healthy work environment and offered taster sessions in Pilates and Meditation

REPORT TO:	HOUSING AND COMMUNITY SERVICES COMMITTEE	AGENDA ITEM: 7
DATE OF MEETING:	09 MARCH 2023	CATEGORY: DELEGATED
REPORT FROM:	STRATEGIC DIRECTOR (SERVICE DELIVERY)	OPEN
MEMBERS' CONTACT POINT:	DEMOCRATIC SERVICES 01283 595 5848/5722 democraticservices@southderbyshire.gov.uk	DOC:
SUBJECT:	COMMITTEE WORK PROGRAMME	REF:
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE: G

1.0 Recommendations

1.1 That the Committee considers and approves the updated work programme.

2.0 Purpose of Report

2.1 The Committee is asked to consider the updated work programme.

3.0 Detail

3.1 Attached at Annexe 'A' is an updated work programme document. The Committee is asked to consider and review the content of this document.

4.0 Financial Implications

4.1 None arising directly from this report.

5.0 Background Papers

5.1 Work Programme.

Housing and Community Services Committee – 09 March 2023 Work Programme

Work Programme Area	Date of Committee meetings	Contact Officer (Contact details)
Reports Previously Considered By Last 5 Committees		
Corporate Plan 2020-24: Performance Report (2022-2023 Quarter 1 – (1 April to 30 June)	18 August 2022	Clare Booth Corporate Performance & Policy Officer (01283) 595788
Financial Contribution Towards An Active Schools Partnership PE & School Sport Apprentice Through Amber Valley School Sport Partnership (AVSSP)	18 August 2022	Ian Gee Active Schools Partnership Office (01283) 288751
Community and Environmental Partnerships Grant Scheme	18 August 2022	Sally Hemsley Community Partnership Officer (01283 (595894)
SDDC Supported Voluntary & Community Sector Organisations: Overview Reports 2021-22	29 September 2022	Sally Hemsley Community Partnership Officer (01283 (595894)
Fields In Trust Protection of Green Spaces	29 September 2022	Chris Worman Parks and Green Spaces Manager 01283 595774
Catering Concession Opportunities on Parks and Green Spaces	29 September 2022	Chris Worman Parks and Green Spaces Manager 01283 595774
Corporate Plan Performance Report Q2	17 November 2022	Clare Booth Corporate Performance & Policy Officer (01283) 595788

Swadlincote Woodlands Local Nature Reserve Status	17 November 2022	Chris Worman Parks and Green Spaces Manager 01283 595774
Repurposing of Shopmobility Grant to South Derbyshire CVS	17 November 2022	Sally Hemsley Community Partnership Officer (01283 (595894)
Community and Environmental Partnership Grant Scheme	17 November 2022	Sally Hemsley Community Partnership Officer (01283 (595894)
Adoption of Memorial Bench Scheme	17 November 2022	Chris Worman Parks and Green Spaces Manager 01283 595774
Beat the Street	17 November 2022	
Service Base Budgets	05 January 2022	Charlotte Jackson Head of Finance (01283 595901
Housing Revenue Account Budget and Rent Level 2023-24	05 January 2022	Charlotte Jackson Head of Finance (01283 595901
Decarbonisation Wave 2 Grant Funding	05 January 2023	Paul Whittingham Head of Housing (01283) 595984
Housing Regulator -new tenant satisfaction measures	02 February 2023	Paul Whittingham Head of Housing (01283) 595984
HRA Budget and Rent Setting 23/24 and Financial Plan to 2033	02 February 2023	Charlotte Jackson Head of Finance (01283) 595901
Home Upgrades Grant Phase 2 Bid	02 February 2023	Matt Holford Head of Environmental Services (01283) 595856

Provisional Programme of Reports To Be Considered by Committee		
Corporate Plan 2020-24: Performance Report (2022-2023 Quarter 3 – (1 April to 31 December)	09 March 2023	Clare Booth Corporate Performance & Policy Officer (01283) 595788
Beat the Street Update	09 March 2023	Sean McBurney (Head of Cultural & Community Services) 07435 935050
Foundations adaptations services review	TBC	Paul Whittingham Head of Housing (01283) 595984
Tenancy Strategy and Tenancy Policy	TBC	Paul Whittingham Head of Housing (01283) 595984
Health and Housing Strategy 2021-23	TBC	Eileen Jackson Strategic Housing Manager (01213) 595763
Policy on Access to Allotments	TBC	Head of Cultural & Community Services 07917 541274
Development and refurbishment Options Appraisals	TBC	Paul Whittingham Head of Housing (01283) 595984
Careline Services Digital Switch Strategy	TBC	Paul Whittingham Head of Housing (01283) 595984