

Housing and Community Services Strategic and Service Success Areas Quarter two - 2018/19



Appendix B



1.84%

Target - <2.5%

The Council has achieved upper quartile performance for rent collection.



STAR

Survey

STAR survey undertaken to gauge satisfaction in Housing Services.



275

Target - 250

Total number of tenancy audits completed. On target to complete 1,000 by year end.



Roll-out

Universal Credit

Roll-out of Universal Credit for properties with Derby postcodes has commenced.



Seven

Target - 2

Seven priority long-term empty properties are now confirmed as occupied.

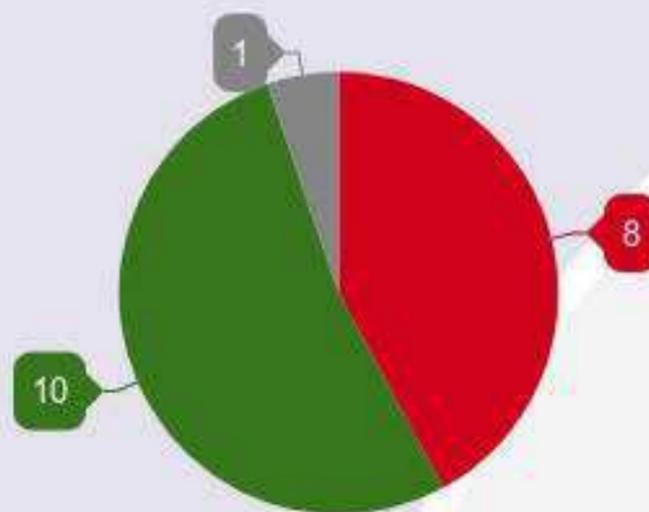


Friday Night

Project

Friday Night Project has been relaunched at Green Bank Leisure Centre.

H+CS Performance Overview



Red (42.11%) Green (52.63%) Grey (5.26%)



16,093

Summer activities

Urban park activity sessions proved extremely popular across the summer holidays.



Council homes

New builds

Six new Council homes are under construction in Lullington Road, Overseal.



62,225

Target - 60,000

Good summer weather helped to drive up visitor numbers at Rosliston Forestry Centre.



RISE

Project board

Raising Aspirations (RISE) Board established to co-ordinate and drive future projects.